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Agenda item: 06

Performance Against Response Indicators

Community Safety Committee

Date:	9 October 2026
Submitted by:	Director of Service Delivery
Purpose:	To inform Members of the performance against the three yearly performance outcome targets. The report specifically looks at performance covering 1 April 2026 and 14 September 2026
Recommendations:	That Members note the contents of the report
Summary:	The 1 st quarter of 2026/27 is showing strong performance against the nine performance indicators.

Local Government (Access to information) Act 1972

Exemption Category:	None
Contact Officer:	Scott Donegan, AM Service Delivery Scott.Donegan01@westyorkshire.gov.uk
Background papers open to inspection:	None
Annexes:	None

1. Introduction

- 1.1 This performance report covers the period from 01 April 2026 to 11 September 2026.
- 1.2 A suite of nine Authority approved metrics provide a view of operational activity in the current financial year. These metrics are measured against a three-year average to demonstrate how the service is performing in comparison to previous years.
- 1.3 The nine performance indicators are:
- All Incidents
 - Injuries and Fatalities
 - Non - Fires
 - Incident Demand
 - False Alarms
 - Fires
 - Victims Rescued
 - Fire Related Injuries and Fatalities
 - Road Traffic Collisions

2. Information

All Incidents

- 2.1 In this reporting period, the service has responded to 13439 incidents. This is 589 (4.2%) fewer incidents than the same reporting period for 2025/26 and 785 more than the three-year average.

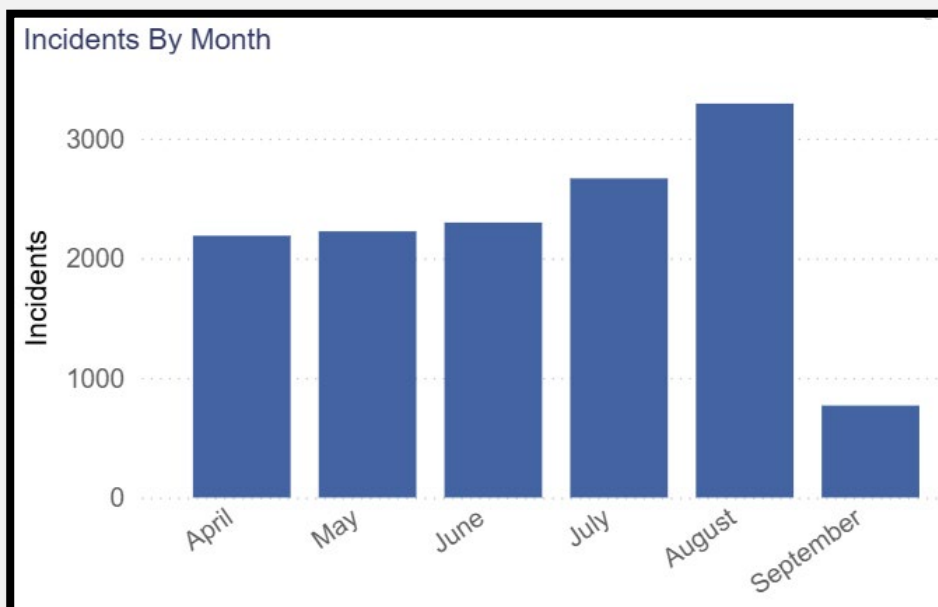
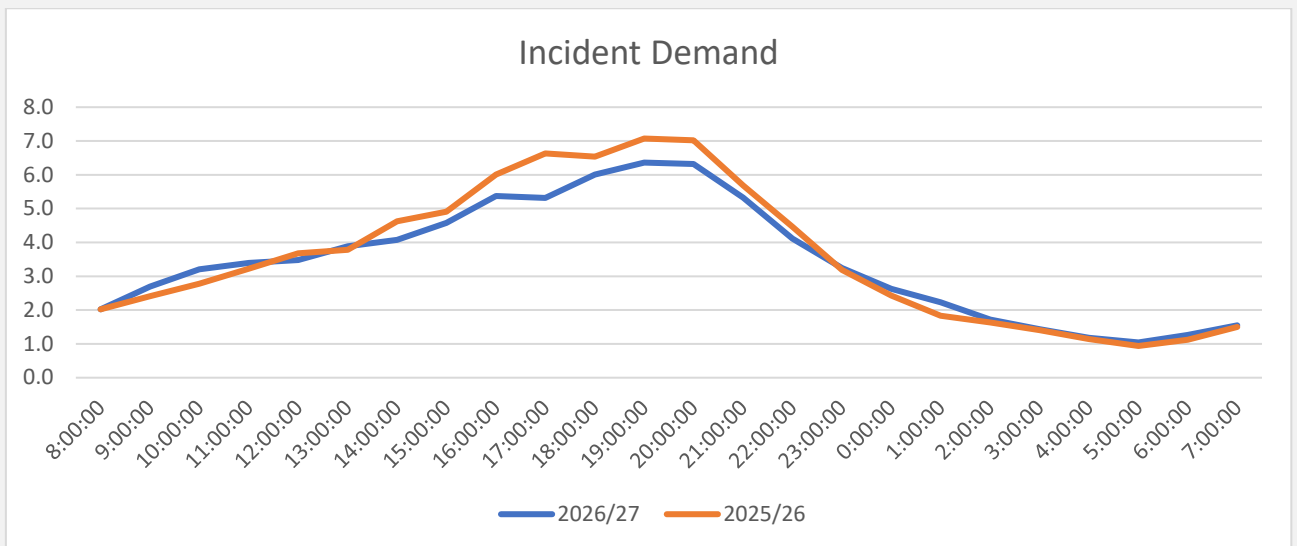


Figure 1 Incident demand by month (up to 11th Sept)

- 2.2 The peak period for operational mobilisations is between 19:00 and 20:00.



- 2.3 Through this reporting period the service has attended an average of 82 incidents per day compared to 86 incidents for the same reporting period in 2025/26.
- 2.4 Performance against the Authority approved risk-based planning assumptions currently sits at 88.51%. This is 0.24% lower than the same period last year. The average response to incidents across West Yorkshire is 8 minutes 39 seconds.
- 2.5 The performance has been adversely affected by high operational demand. As we have more fire engines dealing with emergencies, travel times for remaining resources do increase.

Total						
Risk Score	Incidents	Met RBPA	Missed RBPA	% Met	% Missed	Av Response mm:ss
Very High	816	749	67	91.79	8.21	00:07:05
High	956	899	57	94.04	5.96	00:07:09
Medium	1288	1189	99	92.31	7.69	00:07:36
Low	1523	1392	131	91.40	8.60	00:08:10
Very Low	1897	1637	260	86.29	13.71	00:09:22
Total	6480	5866	614	90.52	9.48	00:08:07

- 2.6 The planned response times (below) are published in Your Fire and Rescue Service 2025 -2028. It can be seen by comparing our average response time to the Authority approved standard that our performance is strong.

Risk Band	Risk to Life	Risk to Properties	Other
Very High Risk	7 minutes	9 minutes	15 minutes
High Risk	8 minutes	10 minutes	15 minutes
Medium Risk	9 minutes	11 minutes	15 minutes
Low Risk	10 minutes	12 minutes	15 minutes
Very Low Risk	11 minutes	13 minutes	15 minutes

Fires

- 2.7 The service has responded to 6261 fires in this reporting period, this is 889 (12.4%) fewer than the same period last year and 681 more than the three-year average. 47% of all incidents attended are fires.
- 2.8 Of the 6261 fires, 3653 are thought to have been started deliberately and 2608 are considered accidental.
- 2.9 1571 (25.1%) are considered primary fires and 4680 (74.9%) are secondary fires. The summer of 2026 has provisionally declared as the hottest on record and although warm weather isn't directly responsible for fires, it does impact on behaviour, fuel availability and more rapid fire development.
- 2.10 In August, the Prime Minister responded with a ban on disposable BBQ due to reduce the risk of setting light to "tinderbox" Britain.
- 2.11 There have been 124 fires in non-domestic premises, this is 52 fewer than the three-year average and 63 fewer than last year.
- 2.12 There have been 27 deliberately set fires in secure accommodation compared with 70 in 2025/26. This is 24 fewer than the three-year average and demonstrates the impact of the ongoing work delivered through partnership with the prison service and the NFCC Prison Working Group.
- 2.13 There have been 39 fewer dwelling fires (404) compared to the same period last year and 16 fewer than the three-year average. The service adopts an evidence-based approach to risk reduction and provides education during school visits, at public events, through social media and through the Safe and Well Programme.
- 2.14 We continue to target our Safe and Well visits to those most at risk of fire. 100% of the visits delivered by the service are to an individual with at least one vulnerability factor.
- 2.15 In this reporting period the service has undertaken 4469 safe and well visits with a further 1454 cancelled or refused after initial contact.
- 2.16 Other risk reduction activity includes Crime and ASB engagement (480), School talks (329), water safety education (322), Road Safety events (39) and 91 fire station visits.

Non-Fires

- 2.17 Non-fires include incident types such as effecting entry for partners, RTCs, lift rescues and other technical rescues. Non-fires make up 16% of operational demand. The breakdown of the most common non-fire incidents can be seen below:

Initial Incident Type	Non-fires
Humanitarian or Assistance - Assist other agency	824
Rescues - Rescue from entrapment (non-emergency)	310
Rescues - Persons locked in	276
Rescues - RTC persons trapped (small vehicles)	181
Rescues - Lift persons shut in	134
Fire - Vehicle small	81
Humanitarian or Assistance - Fire safety issue	67
Rescues - Animal rescue small	56
Rescues - Rescue from water	52
Rescues - Animal rescue large	34
Humanitarian or Assistance - Flooding	31
Humanitarian or Assistance - Dangerous structure	28
Hazardous Material - Vehicle leaking fuel	17
Fire - Building	16
Hazardous Material - Unidentified smell	16
Rescues - RTC persons trapped (large vehicles)	15
Humanitarian or Assistance - Persons locked out	13

2.18 The service has attended 2194 non-fire incidents. This is 51 more than the three-year average and 25 more than the same period last year.

2.19 490 incidents result from the 'Effecting Entry' support we provide to the Yorkshire Ambulance service.

2.20 In this reporting period there have been 37 water related incidents. This is eight more than the three-year average and eight more than the same period last year. These incidents have sadly resulted in three fatalities.

2.21 The service has led a number of high-profile water safety campaigns over the last three years and although we have seen an increase in water rescues, the cause has migrated from young people entering the water to people accidentally entering the water or people intent on self-harm.

False Alarms

2.22 In this reporting period the service has attended 4984 false alarms. This is 53 more than the three-year average and 275 more than last year. False alarms are responsible for 37% of all operational demand for this reporting period.

2.23 Controlled burning and 'Incident not Found' have seen a significant increase over the summer as members of the public raised concerns when smoke was seen or neighbours burnt waste in gardens.

Fire Related Injuries and Fatalities

- 2.24 In this period there have been 68 fire related injuries. This is five more than the three-year average and one more than the same period last year. Less than 1% of the incidents we attend result in a fire related injury.
- 2.25 Of these injuries, 58 resulted in precautionary treatment for slight smoke inhalation / slight burns / shock and 10 are considered more severe.
- 2.26 Unfortunately, there have been seven fire related fatalities. Five, resulting from dwelling fires and two following a building fire which is currently subject to an investigation by the Homicide and Major Enquiry Team.
- 2.27 Local campaigns are undertaken following the more serious fires and wider safety campaigns linked to the National Fire Chiefs Council Calendar are delivered county wide.

Injuries and Fatalities

- 2.28 In this reporting period there have been 93 non-fire related fatalities and 550 injuries. This is a reduction of 89 injuries compared to last year and 79 fewer than the three-year average.
- 2.29 The majority of incidents involving a fatality (78) result from the support we provide to the Yorkshire Ambulance Service and other partners.

Road Traffic Collisions

- 2.30 There have been 247 RTCs in this reporting period, 13 fewer than the three-year average and 10 fewer than the same period last year. RTCs are responsible for 2% of the service's overall operational demand.
- 2.31 It is positive to report, that as a result of improving vehicle safety systems, firefighters are only required to make vehicle and / or the scene safe at 152 of these incidents.
- 2.32 There have been 181 injuries and 3 fatalities in this reporting period compared to 212 injuries and 5 fatalities in 2026/26
- 2.33 The service continues to actively support West Yorkshire Vision Zero and work in partnership to reduce the number of people killed and seriously injured on our roads by 50% by 2030 and to zero by 2040.

3. Financial Implications

- 3.1 There are no financial implications resulting from this report

4. Legal Implications

- 4.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5. People and Diversity Implications

- 5.1 It has been identified through national datasets that higher levels of deprivation are a key factor in the occurrence of fire and other emergencies. By targeting risk reduction activities to those most vulnerable we are likely to support and reduce risk in the most diverse communities across the county

6. Equality Impact Assessment

- 6.1 Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? No

7. Health, Safety and Wellbeing Implications

- 7.1 The health, safety and wellbeing of all WYFRS staff involved in responding to emergency incidents is one of the key priorities contained within Your Fire and Rescue Service 2025-2028.
- 7.2 The District Command Teams actively monitor the health and safety of firefighters following incidents and welfare support is proactively implemented for any specific incident type where crews may witness distressing scenes with support available through local managers and the Occupational Health and Safety Unit.
- 7.3 Due to the support we provide to the Yorkshire Ambulance Service, firefighters are more likely to be exposed to incidents involving fatalities. Trauma risk management awareness continues to be delivered across the service with the aim of delivering a resilient, trauma-aware workplace culture.

8. Environmental Implications

- 8.1 Warm, dry weather dramatically increases the risk, severity, and speed of fires. Risk reduction activity including awareness raising, supporting key partners and education continue to be targeted and delivered to those most at risk or most likely to be involved in fire setting behaviour.

9. Risk Management Implications

- 9.1 During this reporting period we have seen high demand which has impacted on our ability maintain our established speed and weight of response. A 'Spate Conditions' risk will be added to our risk register, and control measures have already been implemented.

10. Duty to Collaborate Implications (Police and Crime Act 2017)

- 10.1 There are no direct duty to collaborate implications arising from this report. However, through the VisionZero and Violence Reduction Partnerships we frequently collaborate to improve the effectiveness of our approach.

10.2 The service continues to work in partnership with the local authorities, schools, blue light service and other groups to target risk and contribute to community safety.

11. Your Fire and Rescue Service Priorities

11.1 This report links with the Community Risk Management Plan 2025-28 strategic priorities below:

- Provide a safe, effective and resilient response to local and national emergencies.
- Focus our activities on reducing risk and vulnerability.
- Work with partners and communities to deliver our services.

12. Conclusions

12.1 The warm, dry summer period has led to a significant increase in operational demand through quarter two of 2026/27. The service has met these demands. However, this has impacted on the speed and weight of response, wider training, prevention and administrative duties.

12.2 WYFRS have supported other fire rescues services with fire appliances, specialist teams and operational commanders throughout the summer.

12.3 Although we have seen an increase in secondary fires, it is positive to note that dwelling fires, non-domestic building fires and Road Traffic Collisions have reduced.

12.4 The service continues to target prevention activity to risk, including Wildfire, Road Safety, Water Safety, Lithium Ion and Serious Violence.

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Agenda item: 07

Quality of Service Surveys 2025-26

Community Safety Committee

Date:	9 October 2026
Submitted by:	Head of Corporate Services
Purpose:	To inform Members of the feedback from the annual Quality of Service surveys 2025-26
Recommendations:	That Members note the content of the report.
Summary:	The attached reports provide Members with feedback from consultation on service delivery carried out during 2025-26.

Local Government (Access to information) Act 1972

Exemption Category:	None
Contact Officer:	Alison Davey, Head of Corporate Services. Telephone: 01274 682311. Email: alison.davey@westyorksfire.gov.uk

Background papers open to inspection:

Quality of Service: After the Incident Survey Domestic Incidents 2025-26 (29 May 2026)

Quality of Service: After the Incident Survey Non-Domestic Incidents 2025-26 (20 May 2026)

Quality of Service: Safe and Well Visit Survey 2025-26 (21 May 2026)

Annexes:	Quality of Service Surveys After the Incident Report 2025-26 Safe and Well Visit Follow Up Survey Report 2025-26 School Safety Talk Visits Survey Report 2025-26
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1. Introduction

In order to monitor performance, a Quality of Service survey is undertaken on a monthly basis. Each month, a questionnaire is sent to a random selection of the locations of incidents attended the previous month by fire stations throughout West Yorkshire.

The questionnaire covers areas such as:

- Satisfaction with the initial contact with the Fire Service.
- Service provided at the scene.
- Information and advice given.
- Follow-up contact from the Fire Service after the incident.
- Overall satisfaction with the service.

The questionnaires are sent by West Yorkshire Fire and Rescue Service (WYFRS) and returned directly to an independent research company via a freepost envelope. The returned questionnaires are analysed and a feedback report is sent to WYFRS.

A Safe and Well Visit Follow-up survey is undertaken on a monthly basis. Each month, a questionnaire is sent to approximately 125 randomly selected residents who have had a Safe and Well Visit.

The questionnaire covers the following topics:

- Initial contact.
- The Home Fire Safety Check visit.
- Fire safety measures.
- Overall Service.
- About You.

During 2025/26, 20 School Safety Talk feedback surveys were returned with overall positive feedback and all confirming they would recommend to other schools booking in a fire service visit.

2. Information

Quality of Service Survey 2025-26

During 2025/26, 137 completed questionnaires were returned from domestic properties and 45 from non-domestic properties. 1,216 questionnaires were sent out: 928 to

domestic premises and 288 to commercial premises giving a response rate of 15% for the domestic surveys and 16% for the non-domestic.

Overall, the feedback is positive with 96% of respondents completing the domestic (incidents in the home) questionnaire expressing satisfaction with the service they received and 100% of respondents to the non-domestic questionnaire expressing satisfaction with the service they received.

Safe and Well Visit Follow Up Survey 2025-26

During 2025/26 1,499 questionnaires were sent out and 499 were completed and returned, which is a response rate of 33%.

Overall, the feedback is positive with 99% of respondents satisfied with the Safe and Well Visit, of whom, 99% were very satisfied.

A summary of each survey results is attached which also details a comparison with the results from the previous year's feedback.

These survey results will be used to address any areas for improvement in order to continue positive satisfaction levels in the 2026/27 consultation exercise.

School Safety Talk Feedback Survey 2025-26

During 2025/26 School Safety Talk Visits continued to take place with 20 online feedback surveys returned.

Overall, feedback was positive with all respondents 20 stating they were satisfied with the visit.

The feedback form has been updated and is now included in all school resource packages. The feedback link is positioned at the end of each package to make it more accessible and encourage greater response rates in the 2026/27 academic year.

3. Financial Implications

The costs of carrying out these surveys is £4,000 to £4,500 for the full year including printing questionnaires, freepost charges and analysis.

4. Legal Implications

The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5. People and Diversity Implications

There are no people and diversity implications associated with this report.

6. Equality Impact Assessment

Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance?: No

7. Health, Safety and Wellbeing Implications

There are no Health, Safety and Wellbeing implications arising from this report.

8. Environmental Implications

There are no environmental implications arising from this report.

9. Risk Management Implications

There are no Risk Management implications associated with this report.

10. Duty to Collaborate Implications (Police and Crime Act 2017)

There are no duty to collaborate implications arising directly from this report.

11. Your Fire and Rescue Service Priorities

This report links with the Community Risk Management Plan 2025-28 strategic priorities below:

- Further develop a culture of excellence, equality, learning and inclusion
- Provide a safe, effective and resilient response to local and national emergencies
- Focus our activities on reducing risk and vulnerability
- Enhance the health, safety and wellbeing of our people
- Prioritise a people first mindset through ethical and professional leadership and management
- Work with partners and communities to deliver our services
- Use resources in an innovative, sustainable and efficient manner to maximise value for money

12. Conclusions

That Members note the contents of the report.

Quality of Service Survey 2025/26 (After the Incident)



Ownership: Corporate Services

Date Issued: 09/10/2026

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1. After the Incident Survey

In order to monitor performance, a Quality of Service survey is undertaken on a monthly basis. Each month, a questionnaire is sent to a random selection of the locations of incidents attended the previous month by operational fire service personnel throughout West Yorkshire.

The questionnaire is sent out by West Yorkshire Fire and Rescue Service (WYFRS) and is returned directly to an independent research company via a freepost envelope. The returned questionnaires are processed, and the information obtained is analysed and a feedback report is sent to WYFRS.

	Domestic	Non-Domestic	Total
Questionnaires issued	928	288	1216
Completed Questionnaires returned	137	45	182
Response Rate	15%	16%	15%

The questions in the survey cover such areas as:

- Satisfaction with the initial contact made with the Fire Service
- Service provided at the scene
- Information and advice given
- Follow-up contacts from the Fire Service after the incident
- Overall satisfaction with the service

2. Interpretation of data

In an ideal world, respondents to the questionnaires would answer every question, but in practice they do not, answering some questions with a “don’t know”, overlooking questions, or simply declining to answer. For this reason, the data considered here is the ‘valid data’ i.e. the views of those respondents that expressed an actual opinion on a question.

As a result of the above, the number of respondents for individual questions can fall below the total of completed questionnaires. Where this fall is significant, an appropriate comment is made in the text.

Finally in this section, it is worth noting that the percentage for the different replies to a question might add up to a figure other than 100%. This is because the percentages have been rounded to whole numbers and have not been presented as their exact figures.

3. Summary – Domestic Incidents (in the Home)

137 completed questionnaires were returned to the independent research company out of the 928 sent out (15% return), which is a 2% increase on last year.

	2025/26	2024/25
Completed questionnaires	137 (15%)	114 (13%)

- 96% (83) of respondents said that they were very satisfied or fairly satisfied with their initial contact on the telephone with the Fire Service.
- 55% (73) said that the Fire Service arrived at the incident quicker than expected and 31% (36) said that the arrival time was as expected.
- 100% (123) of respondents said that they were very satisfied or fairly satisfied with the service provided at the scene.
- 99% (113) of respondents felt that WYFRS kept the effects of the incident to a minimum.
- 90% (109) of respondents received fire safety information at the scene, 65% (85) were offered a Safe and Well Visit and 42% (54) received an advice booklet.
- Overall, 99% (133) of respondents expressed satisfaction with the service they received from WYFRS, of whom 95% (127) said they were very satisfied.

Note: Of the 137 respondents only 120 indicated that they were at the scene at the time of the incident.

4. Summary – Non Domestic Incidents

45 completed questionnaires were returned to the independent research company out of the 288 sent out (16% return), a 4% increase on last year.

	2025/26	2024/25
Completed questionnaires	45 (16%)	28 (12%)

- 100% (27) of respondents said that they were satisfied or fairly satisfied with their initial contact on the telephone with the Fire Service.
- 53% (18) said that the Fire Service arrived at the incident quicker than expected and 47% (16) said that the arrival time was as expected.
- 97% (33) of respondents felt WYFRS kept the effects of the incident to a minimum.

- 97% (34) of respondents said that they were very satisfied or fairly satisfied with the service provided at the scene.
- 86% (31) of respondents received fire safety information at the scene and 20% (9) received an advice booklet.
- Overall, 95% (40) of respondents said that they were satisfied with the service received from WYFRS, of whom 93% (39) were very satisfied.

Note: Of the 43 respondents only 34 indicated that they, or a colleague, were at the scene at the time of the incident.

5. Domestic Incidents Questionnaire

The questionnaire was sent out to a selection of appropriate incidents, covering a range of incident types. Although 67% of the questionnaires returned related to internal or building fires, the remainder represented a wide range of other incidents, including external fires, flooding, chimney fires, false alarm and the rescue of persons or animals.

5.1 Domestic - Initial Contact

The number of valid responses is smaller for these questions, as only 90 respondents indicated that they had contacted the emergency services themselves.

The questionnaire asks a number of specific questions about the qualities displayed by the FRS staff in the initial contact, with the following results and 2024/25 results included for comparison:

(Results are based on the number of respondents who strongly agreed or tended to agree that the FRS personnel on the telephone displayed these qualities).

Qualities	2025/26	2024/25
Polite	97% (80)	100% (60)
Helpful	98% (79)	100% (59)
Efficient	99% (80)	100% (60)
Reassuring	94% (77)	97% (59)
Informative	94% (73)	97% (57)

Overall, 96% (83) of respondents expressed satisfaction with their initial telephone contact with the Fire Service of whom, 94% (81) said that they were very satisfied.

This is a decrease in the number of satisfied respondents compared to 2024/25 when 100% (62) expressed they were satisfied with their initial telephone contact with the Fire Service.

5.2 Domestic - At the Scene

There were 118 respondents present at the scene at the time of the incident who answered the following questions.

	2025/26	2024/25
Arrived at incident quicker than expected	62% (73)	55% (54)
Arrived at incident as was expected	31% (36)	41% (41)
Kept informed of what was happening during the incident	92% (109)	96% (94)

The questionnaire asks a number of specific questions about the qualities displayed by the firefighters at the scene, with the following results and 2024/25 results included for comparison:

(Results are based on the number of respondents who strongly agreed or tended to agree that the firefighters at the scene displayed these qualities).

Qualities	2025/26	2024/25
Polite	100% (122)	100% (93)
Helpful	100% (121)	100% (94)
Informative	98% (115)	97% (91)
Efficient	100% (118)	100% (93)
Sensitive	97% (107)	98% (90)

99% (113) of respondents felt that WYFRS kept the effects of the incident to a minimum, which is the same as 2024/25 - 99% (88). All qualities demonstrated by the firefighters at the scene are similar compared to the 2024/25 results.

Overall, 99% (133) of respondents said that they were satisfied with the service provided at the scene, which is the same as 2024/25 - 99% (126).

5.3 Domestic- Information and Advice Given

90% (109) of respondents received information at the scene, in the form of general safety advice, and all found this useful.

This is higher than the 2024/25 results where 88% (85) of respondents received general safety advice at the scene.

59% (77) of respondents had been offered a Safe and Well Visit after the incident. Most accepted the offer, but 6% (8) of these declined it.

This is higher than the 2024/25 results, when 51% (59) of respondents were offered a Safe and Well Visit, however 5% (5) of these respondents declined this.

63% (79) of respondents had acted upon the advice given at the scene and/or in the Safe and Well Visit with 9% (11) not acting upon it and 12% (15) stating the advice was already in place.

42% (54) of respondents received an FRS advice booklet after the incident. This is an increase upon the 2024/25 results where 35% (37) of respondents received a booklet after the incident. Compared with 2024/25 respondents stated they found the booklet:

Qualities	2025/26	2024/25
Informative	100% (48)	96% (26)
Easy to understand	100% (54)	97% (36)
Helpful	100% (48)	97% (28)
Relevant	98% (45)	88% (23)

5.4 Domestic - Overall Service

Overall, taking everything into account, 99% (133) of respondents expressed satisfaction with the service they received from WYFRS, of whom 95% (127) said that they were very satisfied.

These figures are similar to 2024/25 where 99% (112) of respondents expressed satisfaction with the service received and 96% (108) who said that they were very satisfied.

6. Respondent Profile – Domestic Incidents

The demographic profile of the 137 domestic incident responses in 2025/26 can be broken down as follows:

Gender		Age					Ethnic Minority		Long standing illness/disability		Household Type	
Male	Female	18-24	25-39	40-59	60-74	Over 75	White	Non-white	Yes	No	With children	Without children
44%	56%	4%	12%	31%	24%	28%	88%	12%	40%	54%	27%	75%
59	75	5	16	42	32	38	117	16	54	44	22	100

Looking at the responses relating to overall satisfaction the respondent profiles are as follows:

	Response	Gender		Age			Ethnicity Minority		Long standing illness/ disability		Household Type		Total responses to question
		Male	Female	16-39	40-59	60-74	White	Non-white	Yes	No	With children	Without children	
Taking everything into account those who expressed they were:	Satisfied	56	74	21	40	69	118	12	53	70	27	99	134
	Neither satisfied or dissatisfied	1	0	1	-	-	1	-	-	1	-	1	
	Fairly dissatisfied	-	1	-	1	-	1	-	-	1	1	-	
	Very dissatisfied	-	-	-	-	-	-	-	-	-	-	-	
In regard to service received at the scene those who expressed they were:	Satisfied	54	68	18	39	65	111	10	50	65	24	94	124
	Neither satisfied or dissatisfied	-	-	-	-	-	-	-	-	-	-	-	
	Fairly dissatisfied	-	-	-	-	-	-	-	-	-	-	-	
	Very dissatisfied	-	-	-	-	-	-	-	-	-	-	-	
In regard to initial telephone contact those who expressed they were:	Satisfied	35	47	13	26	43	72	10	32	45	17	62	86
	Neither satisfied or dissatisfied	-	1	-	1	-	1	-	-	1	1	-	
	Fairly dissatisfied	-	-	-	-	-	-	-	-	-	-	-	
	Very dissatisfied	2	-	-	1	1	2	-	1	1	1	-	

7. Non Domestic - Incidents Questionnaire

45 completed questionnaires were returned from the 288 sent out (16% return), a 4% increase on 2024/25.

	2025/26	2024/25
Completed questionnaires	45 (16%)	28 (12%)

The responses received covered a cross-section of commercial and industrial premises, together with a number of schools, retail outlets and care homes. Consequently, the number of people on site at the time of the incident covered a broad range, from zero to 201 or more.

Although 56% (25) of the questionnaires returned related to internal or building fires, the remainder represented a wide range of other incidents, including chemical incidents, external fires and the rescue of persons.

7.1 Non Domestic - Initial Contact

The number of valid responses is smaller for these questions, as in 21% (9) of the incidents; the emergency services were contacted through an automatic fire alarm system or by others.

The questionnaire asks a number of specific questions about the qualities displayed by the FRS staff in the initial contact, with the following results and 2024/25 results included for comparison.

(Results are based on the number of respondents who strongly agreed or tended to agree that the FRS personnel on the telephone displayed these qualities).

Qualities	2025/26	2024/25
Polite	100% (27)	100% (21)
Helpful	96% (26)	95% (20)
Efficient	96% (26)	95% (19)
Reassuring	97% (26)	95% (18)
Informative	96% (26)	95% (18)

Overall, 100% (27) of respondents were very satisfied with their initial contact with the Fire Service.

This is the higher than in 2024/25 where 95% (19) of respondents were satisfied with their initial contact with the Fire Service, with 90% (18) who said they were very satisfied.

7.2 Non Domestic - At the Scene

The number of valid responses is higher for these questions, as either the respondent or a colleague was present at the scene at 79% (34) of the incidents.

	2025/26	2024/25
Arrived at incident quicker than expected	53% (18)	64% (16)
Arrived at incident as was expected	47% (16)	32% (8)
Kept informed of what was happening during the incident	94% (34)	100% (25)
Not kept informed of what was happening during the incident	6% (2)	0% (0)

The questionnaire asks a number of specific questions about the qualities displayed by the firefighters at the scene, giving the following results and 2024/25 results included for comparison.

(Results are based on the number of respondents who strongly agreed or tended to agree that the firefighters at the scene displayed these qualities).

Qualities	2025/26	2024/25
Polite	100% (35)	100% (24)
Helpful	94% (33)	100% (25)
Informative	88% (30)	96% (23)
Efficient	97% (33)	96% (23)
Sensitive	91% (31)	96% (22)

97% (33) of respondents felt that WYFRS kept the effects of the incident to a minimum. This is a 6% increase on last year where 91% (21) of respondents felt that WYFRS kept the effects of the incident to a minimum.

Overall, 97% (34) of respondents said that they were satisfied with the service provided at the scene, with 94% (33) being very satisfied.

In 2024/25 the overall satisfaction results showed 92% (23) were satisfied with the service provided, with 80% (20) of respondents stating they were very satisfied.

7.3 Non Domestic - Information and Advice Given

The questionnaire asks a number of specific questions about information and advice given by the Firefighters at the scene, giving the following results and 2024/25 results included for comparison.

	2025/26	2024/25
General safety advice provided at the scene	86% (31)	71% (17)
Adopted the advice given	87% (27)	71% (12)
Advice given was already in place	6% (2)	24% (4)

20% (9) received an FRS advice booklet after the incident. All agreed that the information contained in the booklet was informative, relevant, helpful and easy to understand.

In comparison, the 2024/25 figures showed 28% (13) of respondents received an FRS advice booklet after the incident.

7.4 Non Domestic - Overall Service

Overall, taking everything into account, 95% (40) of respondents expressed satisfaction with the service they received from WYFRS, of whom 93% (39) said that they were very satisfied.

This overall satisfaction result is lower than the 2024/25 survey results where 96% (27) of respondents expressed satisfaction with the service they received from WYFRS.

The profile of the responses is as follows:

Incident type

Internal/Building fire with flames 36% (16), Internal/Building fire -smoke only 20% (9), External Fire including vehicles, rubbish etc. 9% (4), Other 4% (2), Deliberate/Arson 2% (1), Rescue of persons 4% (2), Chimney 2% (1), Flood 4% (2), Chemical incident 11% (5), False alarm 7% (3).

Premise type

Factory 22% (10), Other 13% (6), Retail 11% (5), Agriculture/Farming 4% (2), Education 16% (7), Entertainment 2% (1), Care home 13% (6), Offices 2% (1), Surgery 2% (1), Hotel/Boarding House 2% (1), Church 2% (1), Sheltered accommodation 7% (3), Hospital 2% (1)

Number of people present

1 - 50 people 67% (29), 51 - 200 people 14% (6), 201 or more people 7% (3), no-one present 7% (3).



West Yorkshire
Fire & Rescue Service

Safe and Well Visit Follow Up Survey Report 2025/26



Ownership: Corporate Services

Date Issued: 09/10/2026

Making West Yorkshire Safer
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1. Introduction

In order to monitor performance, a follow up survey is sent out each month to a sample of residents who have had a Safe and Well Visit (S&WV).

The questionnaire is sent out by West Yorkshire Fire and Rescue Service (WYFRS) and is returned directly to an independent research company via a freepost envelope. The returned questionnaires are processed, and the information obtained is analysed and a feedback report is sent to WYFRS.

	2025/26	2024/25
Completed questionnaires	499	226

1,499 questionnaires were sent out during 2025-26 of which 499 were returned giving a response rate of 33%. This compares to 1,502 questionnaires which were sent out during 2024/25 of which 226 were returned giving a response rate of 15%.

The questionnaire covered the following topics:

- Initial Contact
- The Safe and Well Visit
- After Your Safe and Well Visit
- How Did We Do?
- About You

2. Interpretation of data

In an ideal world, respondents to the questionnaires would answer every question, but in practice they do not, answering some questions with a “don’t know”, overlooking questions, or simply declining to answer. For this reason, the data considered here is the ‘valid data’ i.e. the views of those respondents that expressed an actual opinion on a question.

As a result of the above, the number of respondents for individual questions can fall below the total of completed questionnaires. Where this fall is significant, an appropriate comment is made in the text.

Finally in this section, it is worth noting that the percentage for the different replies to a question might add up to a figure other than 100%. This is because the percentages have been rounded to whole numbers and have not been presented as their exact figures.

3. Initial Contact

The questionnaire asks a number of specific questions about how S&WVs are requested. The results are shown below along with the 2024/25 results for comparison.

	2025/26	2024/25
Completed S&WVs at request of resident	33% (163)	46% (103)
Completed S&WVs following unscheduled visit	4% (20)	5% (11)
Completed S&WVs referred or recommended by another organisation	38% (188)	33% (74)
Completed S&WVs following WYFRS attending an incident	5% (25)	11% (25)

38% (188) of visits were the result of a referral. 16% (79) of people found out about the S&WV having telephoned WYFRS with an issue, followed by 16% (79) from a recommendation by a friend or family member.

Following initial contact 38% (171) of respondents had their S&WV within one week, which is a 17% decrease on 2024/25 55% (107). Those respondents who had to wait more than a month for their S&WV following initial contact increased to 7% (32) compared to 2% (4) in 2024/25.

The questionnaire asked how polite were our staff during the initial contact to which 99% (475) responded that they were satisfied, which is a decrease to the 100% (214) in 2024/25.

Overall, 98% (465) of respondents were satisfied with the service received during their initial contact with WYFRS, which is an increase to the 97% (194) of respondents in 2024/25.

4. The Safe and Well Visit

Pre-arranged appointments were given to 92% (449) of respondents, and of these 95% (420) of the visits took place as arranged, with 4% (18) arriving late but apologising. 1% (4) appointments were not kept.

Smoke detectors were installed into 88% (434) of resident's homes, compared to 83% (185) in 2024/25. A total of 402 of respondents confirmed they were given advice regarding these, which included the following:

Advice on smoke detectors	2025/26	2024/25
How to test the smoke detector	90% (362)	95% (160)

Cleaning and maintenance of the detector	57% (229)	59% (99)
How to replace the detector	41% (165)	40% (67)

94% (368) of respondents confirmed they had been given information leaflets, which is higher than the 93% (155) in 2024/25. They were also asked if they had received any further equipment with 4% (16) indicating they had been given flame retardant bedding or throws and/or a flaplock or blanking plate.

Residents also stated that they were given fire safety advice about the following:

Smoking safely	86% (171)
Cooking safely	89% (340)
Candles	89% (313)
White goods appliances (tumble dryer, fridge etc.)	76% (273)
Smaller electrical devices (laptop, hair dryer, mobile phone, chargers etc.)	77% (276)
Electrical wiring, sockets, adaptors etc.	84% (330)
Safe use of emollient skin care products	71% (220)
Safe use of oxygen equipment and/or air flow mattress	65% (114)
Housekeeping/hoarding	63% (135)
Lifestyle behaviours such as drinking or drug taking	64% (123)

Additionally, as part of the Safe and Well visit 360 respondents said they were given further advice on:

Carbon monoxide detectors	81% (292)
Slip, trips and falls	48% (173)
Smoking cessation	14% (50)
Keeping your home warm	39% (140)
Your health and wellbeing	48% (173)
Crime prevention	18% (65)
Other	3% (11)

43% (203) of residents were advised to contact another agency for further information, advice or support with the above and 43% (201) were informed that WYFRS would give their details to another agency so they could support with this.

Thinking about the advice given by WYFRS to residents, 98% (479) of respondents agreed it was useful, which is the same as the 98% (216) in 2024/25. The advice was understood by 98% (479) of the respondents, which is a decrease to the 99% (222) in 2024/25.

When asked about the length of the visit 98% (474) stated they were satisfied; 98% (475) were satisfied with the amount of information given and 99% (483) were satisfied with the politeness of staff during the visit.

5. After the Safe and Well Visit

Since the Safe and Well visit 42% (203) of respondents said they now check their smoke alarms weekly.

When asked if they had made any changes within their home or to their behaviour since the visit the responses were as follows:

- Clean smoke alarm regularly 24% (116)
- Close internal doors at bedtime 70% (340)
- Leave door keys in an accessible place at night 74% (359)
- Access to a phone in the bedroom at night 66% (320)
- Make sure escape route is clear and uncluttered 61% (296)
- Shared fire safety information with others 41% (199)

19% (88) of respondents indicated that based on the fire safety advice received they had also made other changes, however, 375 stated that they had made no changes. The main reason for not doing was that 92% of respondents said no changes were required. Other reasons were due to 7% (27) stating the changes were not relevant as they did not feel at risk from fire, 1% (4) because they had forgotten or don't know what to do, 2% (8) because they need support to make the changes, 1% (4) stated the changes need to be carried out by landlord, 3% (12) had not had time to carry out the changes and 1% (4) said the changes required are too expensive.

6. Overall Service

Taking everything into account, 99% (491) of respondents were satisfied with the Safe and Well Visit, of whom, 94% (466) were very satisfied.

The satisfaction result is the same as 2024/25 when 99% (223) of respondents indicated they were satisfied with the Safe and Well Visit service and an increase of 1% with 93% (209) who were very satisfied in 2024/25.

7. Respondent Profile

The demographic profile of the 499 responses in 2025/26 can be broken down as follows:

Gender		Age				Smoker in household		Ethnic Minority		Long standing illness/disability		Household Tenure	
Male	Female	16-39	40-59	60-74	75+	Yes	No	White	Non-white	Yes	No	Owned	Rented
35%	65%	8%	13%	25%	54%	13%	86%	92%	8%	68%	32%	88%	12%
171	318	40	64	124	268	64	431	450	39	320	151	425	58

Looking at the responses relating to overall satisfaction the respondent profiles are as follows:

	Response	Gender		Age				Smoker in household		Long standing illness/ disability		Household Type		Ethnic Minority		Total responses to question
		Male	Female	16-39	40-59	60-74	75+	Yes	No	Yes	No	Owned	Rented	White	Non-white	
Taking everything into account with the S&WV those who expressed they were:	Satisfied	168	310	40	86	122	260	63	424	316	150	417	57	442	39	496
	Neither satisfied or dissatisfied	2	3	-	-	1	-	-	4	3	-	-	2	4	1	
	Fairly dissatisfied	-	-	-	-	-	3	-	-	-	-	-	-	-	-	
	Very dissatisfied	2	-	-	-	1	-	1	-	-	2	-	-	-	-	
In regard to the initial contact to arrange the appointment those who expressed they were:	Satisfied	162	304	39	62	119	254	58	413	303	145	405	55	431	37	480
	Neither satisfied or dissatisfied	2	3	-	1	2	-	-	4	3	1	4	-	-	2	
	Fairly dissatisfied	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	Very dissatisfied	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

8. Customer Satisfaction Survey Feedback - Q3 and Q4

The findings in this report are based on data collected from Safe and Well visits carried out by both Prevention staff and Crews between Q3 (October 2025 - November 2025) and Q4 (December 2025 – February 2026). To ensure the most accurate reflection of occupant responses, the following cases were excluded from the database:

- Individuals with a hearing impairment.
- Individuals with memory-related concerns.
- Cases where a signature was not obtained due to customer refusal.
- Post-incident visits.
- Cases that were referred to Prevention from crew.

During Q3 526 calls were attempted. Out of these calls 304 were connected and 216 were completed - a 41% success rate.

Findings from Q3 Customer Satisfaction Survey data:

- 79% of customers stated that the officer visiting their home showed their ID.
- 91% of customers received an explanation as to what the Safe and Well visit would entail.
- 97% of customers thought the advice and education given was clear and easy to understand.
- 72% of customers could remember at least 2 aspects of the bedtime routine.
- 43% of customers were unaware that their smoke detection should be tested on a weekly basis.
- 60% of customers could not recall at least 2 aspects of the escape plan.
- 49% of customers said the officer did not recommend any changes to make them safer.
- 75% of customers had every room in their home, assessed by WYFRS.

During Q4 **909** calls were attempted. Out of these calls **623** were connected, and **278** were completed - a **31%** success rate.

Findings from Q4 Customer Satisfaction Survey data:

- 86% of occupants said the officer who visited their home showed their ID with only 4% saying the officer did not show their ID.
- 96% of occupants said the officer explain what the Safe & Well visit would entail.
- 89% of occupants said the officer assessed every room in the home.
- 99% of occupants said the advice and education provided was generally clear and easy to understand
- 87% of occupants have made changes in their homes to make themselves safer following the visit.
- Only 46% of occupants could remember that detectors should be tested weekly.
- Only 42% of occupants could recall at least two aspects of the escape plan.
- Only 22% of occupants said they were offered advice that was not fire related such as crime prevention, heating the home, falls prevention.

The following are the questions asked and the response rates:

Q: Did the officer who visited your home show you their ID?

	Q3	Q4
Yes	173 (79%)	242 (86%)
No	13 (6%)	11 (4%)
Don't know/can't remember	33 (15%)	29 (10%)

Q: Did the officer explain what a Safe & Well visit would entail?

	Q3	Q4
Yes	198 (91%)	269 (96%)
No	5 (2%)	8 (3%)
Don't know/can't remember	14 (6%)	4 (1%)

Q: Did the officer assess every room in your home?

	Q3	Q4
Yes	163 (75%)	249 (89%)
No	35 (16%)	23 (8%)
Don't know/can't remember	18 (8%)	8 (3%)

In Q3 the 35 cases where the customer stated rooms were not assessed, are recorded as **'Were all rooms in the property assessed - Yes'** on the prevention database.

In Q4 out of the 23 cases where the customer stated rooms were not assessed, only 1 was recorded as not all rooms assessed on the database, including an explanation as to why. The other 22 are recorded as **'Were all rooms in the property assessed- Yes'** on the prevention database.

Q: Did the officer show you how to test your detectors?

	Q3	Q4
Yes	164 (77%)	55 (65%)
No	30 (14%)	9 (11%)
Don't know/can't remember	20 (9%)	20 (24%)

Q: How often should you test a smoke detector?

	Q3	Q4
Every week	85	102
Every fortnight	4	6
Every month	17	34
Every 6 months	3	8
Every year	4	2
Other	3	9
Don't know/can't remember	32	49

Q: Did the customer identify at least TWO Bedtime Routine actions?

	Q3	Q4
Yes	155 (72%)	201 (72%)
No	61 (28%)	78 (28%)

Q: Did the customer identify at least TWO Escape Plan actions?

	Q3	Q4
Yes	86 (40%)	116 (42%)
No	130 (60%)	161 (58%)

Q: Did the officer give you any advice that was not fire related such as crime prevention, heating or risk of falling?

	Q3	Q4
Yes	40 (21%)	54 (22%)
No	152 (79%)	192 (78%)

Q: In general, was the advice and education provided clear and easy to understand?

	Q3	Q4
Yes	205 (97%)	270 (99%)
No	7 (3%)	4 (1%)

Q: Did the officer recommend any changes to make you safer?

	Q3	Q4
Yes	87 (51%)	109 (48%)
No	83 (49%)	118 (52%)



West Yorkshire
Fire & Rescue Service

School Safety Talk Visits Feedback Survey Report 2025/26



Ownership: Corporate Services

Date Issued: 09/10/2026

Making West Yorkshire Safer
www.westyorkshire.gov.uk

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1. Introduction

During 2025/26, the updated Year 5/6 school talk has continued to be delivered to schools, building on the revised version launched following positive crew feedback.

2. Background

The updated talk was designed to support consistent delivery and clear communication of key safety messages. The Water Safety and Road Safety packages introduced for upper Key Stage 2 and lower Key Stage 3 continue to complement this work.

Further work is being considered to provide schools with updates they can share with parents/carers, encouraging discussion of the safety messages at home. This will be developed further in collaboration with the Communications team.

3. Feedback

To aid evaluation, the feedback form has been redesigned and embedded in all school resource packs, with an accessible link included at the end of each package to encourage higher response rates. In addition, QR codes have been added to the end of the PowerPoint presentation enabling participants to provide feedback straight after delivery and helping to increase engagement.

While response levels remain limited, the responses provided highlight that the sessions continue to be very well received. We anticipate that recent changes will support greater visibility, engagement and participation in future.

The data below was taken from the 20 responses that have been received.

- Respondents stated that the visit length varied between 30 minutes to 60 minutes.
- 95% of respondents said the firefighters were knowledgeable, engaging, and courteous. 1 of the 20 respondents stated 'no' due to the firefighters not attending, however said the presentation was very good.
- 100% of respondents said the activities were well received by the children.
- 100% of respondents reported that the children were interested in the subjects and had learnt from the visit.
- 100% of respondents said they would recommend to other schools booking in a fire service visit, and all respondents would like to book a visit for the next academic year.

4. Overall Service

Taking everything into account, 19 of the 20 respondents said they were satisfied with the visit, with 16 stating they were very satisfied. One was neither satisfied nor dissatisfied.

OFFICIAL

Agenda item: 08

West Yorkshire Local Resilience Forum – “West Yorkshire Prepared” Community Safety Committee

Date:	9 October 2026
Submitted by:	DCFO/Director of Service Delivery
Purpose:	To provide members with an overview of the purpose, and activity of, the West Yorkshire Local Resilience Forum
Recommendations:	That Members note the content of the report
Summary:	This report shares the 5 year strategy document of West Yorkshire Prepared – the operating title of the West Yorkshire Local Resilience Forum (LRF) – and informs members of the role of the LRF

Local Government (Access to information) Act 1972

Exemption Category:	None
Contact Officer:	Dave Walton, Deputy Chief Fire Officer dave.walton@westyorksfire.gov.uk
Background papers open to inspection:	None
Annexes:	West Yorkshire Local Resilience Forum 5 Year Strategy

1. Introduction

- 1.1 The Civil Contingencies Act (CCA) 2004 requires that “Category 1 responders must co-operate with each other in connection with the performance of their duties under the CCA. The Local Resilience Forum (LRF), based on each Police Area, shall be the principal mechanism for multi-agency co-operation”
- 1.2 West Yorkshire Fire and Rescue Service, along with colleagues such as blue light partners, local authorities, constituent parts of the health sector, and the Environment Agency are considered as Category 1 responders. Other agencies such as utilities providers and transport operators comprise the Category 2 responders.
- 1.3 Both Cat 1 and Cat 2 responders meet, on a regular basis, along with MHCLG Resilience & Emergencies Division, the Military and the Met Office to fulfil the requirements of the CCA.
- 1.4 In the broadest of terms, the role and duty of the LRF is to develop and maintain a Community Risk Register in respect of all of the risks which are present in an area. Partners are then required to maintain both emergency and business continuity plans in the event that any of the risks are realised, to communicate with the public (‘warning and informing’), to share information, to co-operate and to promote business continuity.
- 1.5 In West Yorkshire the LRF operates under the ‘brand’ of ‘West Yorkshire Prepared’ and is co-chaired by DCFO West Yorkshire FRS, ACC West Yorkshire Police and a LA Chief Executive.
- 1.6 A small secretariat function is co-funded by all Cat 1 responders and is hosted by West Yorkshire Police.
- 1.7 When the LRF is responding to an emergency it forms a Strategic Coordinating Group (SCG) to manage the response. It may also form sub-groups and establish a ‘recovery group’ to manage the aftereffects of an incident.
- 1.8 This report gives an overview of the newly published 5 year strategy of the LRF.

2. Information

- 2.1 In previous years this committee reporting cycle has been used to provide a retrospective overview of the work of the LRF in the preceding year. The LRF has been working to produce a 5 year strategy document given recent changes to the UK Resilience landscape and a need to define the strategy and work programme. This strategy document is a useful basis upon which to share information with members of this committee.
- 2.2 There has been a significant and tangible national focus on the concept of societal resilience from both the current administration and the previous one in its latter years.

This is predicated on many factors including, but not limited to, the increasing pattern of severe weather events, the growing international cyber threat and the various manifestations of conflict around the globe.

- 2.3 The focus on the work of LRFs to deliver resilience at a local level particularly came to the fore during the pandemic and has increased since that time. Previously non-existent grant funding has been provided to all LRFs from central Government and is signalled to be available for the foreseeable future. This allows LRFs to employ staff and capacity build for the future.
- 2.4 The strategy document is designed to provide information to the community we serve, and also to focus the work of the LRF on relevant issues. It is a live document and will be kept under review as the resilience landscape is likely to change in the coming years. Key upcoming issues include the positioning of LRFs in new strategic authorities and the alignment with other organisations within that geographical area, the likely overt government focus on societal resilience, and the impact of concurrent actualisation of identified risks.
- 2.5 The document provides some case studies which are illustrative of the work of the LRF.
- 2.6 Elected members may be interested to read an LGA publication titled 'A councillors guide to civil resilience' which is available via this [THIS LINK](https://www2.local.gov.uk/publications/councillors-guide-civil-resilience) or

<https://www2.local.gov.uk/publications/councillors-guide-civil-resilience>

3. Financial Implications

- 3.1 None directly attributable to WYFRS other than the regular annual contribution toward the secretariat function of the LRF.
- 3.2 WYFRS has agreed to hold the grant funding on behalf of the LRF given that the LRF does not exist as an entity in its own right.

4. Legal Implications

- 4.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5. People and Diversity Implications

- 5.1 The LRF is not a legal entity and as such does not employ staff in its own right. The small secretariat function is hosted by West Yorkshire Police and they employ the individuals who deliver this. A number of project posts are in place which are supported by the grant funding described in Section 3. Given that WYFRS hold this grant funding on behalf of the LRF we also are the employing body. In effect we

employ the individuals and manage their terms and conditions and second the individuals to the management of the LRF Manager.

6. Equality Impact Assessment

- 6.1 Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? No

7. Health, Safety and Wellbeing Implications

- 7.1 There are no direct health safety and wellbeing implications arising from this work.

8. Environmental Implications

- 8.1 There are no direct environmental implications arising from this work.

9. Risk Management Implications

- 9.1 The LRF produces a Community Risk Register ([LINK](#)) which is available on the website www.westyorkshireprepared.org.uk . WYFRS Corporate risks are to some extent informed by both this document and the National Risk Register 2025 (Public document) and the National Security Risk Assessment (Restricted access document).

10. Duty to Collaborate Implications (Police and Crime Act 2017)

- 10.1 Participation in the LRF, whilst required by the Civil Contingencies Act 2004, is one of the highest profile examples of the way in which local Emergency Services collaborate at all levels from Strategic to Operational.

11. Your Fire and Rescue Service Priorities

- 11.1 This report links with the Community Risk Management Plan 2025-28 strategic priorities below:
- Provide a safe, effective and resilient response to local and national emergencies.
 - Focus our activities on reducing risk and vulnerability.
 - Work with partners and communities to deliver our services.
 - Further develop a culture of excellence, equality, learning, and inclusion.

12. Conclusions

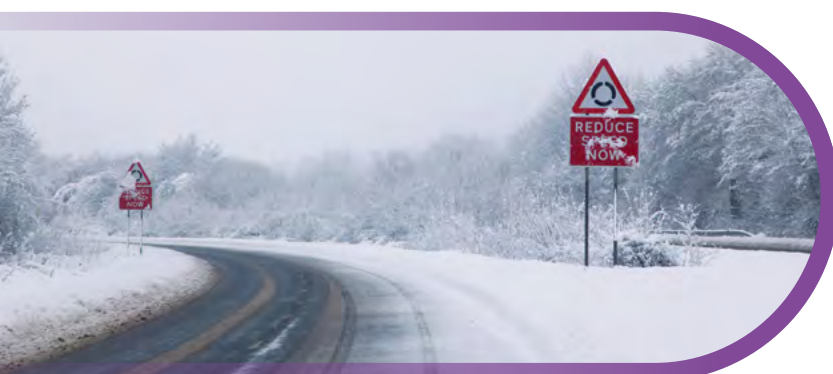
- 12.1 The attached strategy document informs members of the valuable work undertaken by the West Yorkshire Local Resilience Forum and describes how the service contributes.

12.2 This report also includes a link to information members may find useful in respect of their role in civil resilience.

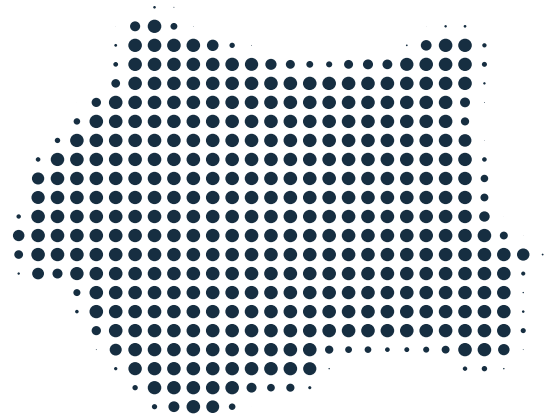


WEST YORKSHIRE **PREPARED**

YOUR SERVICES WORKING TOGETHER

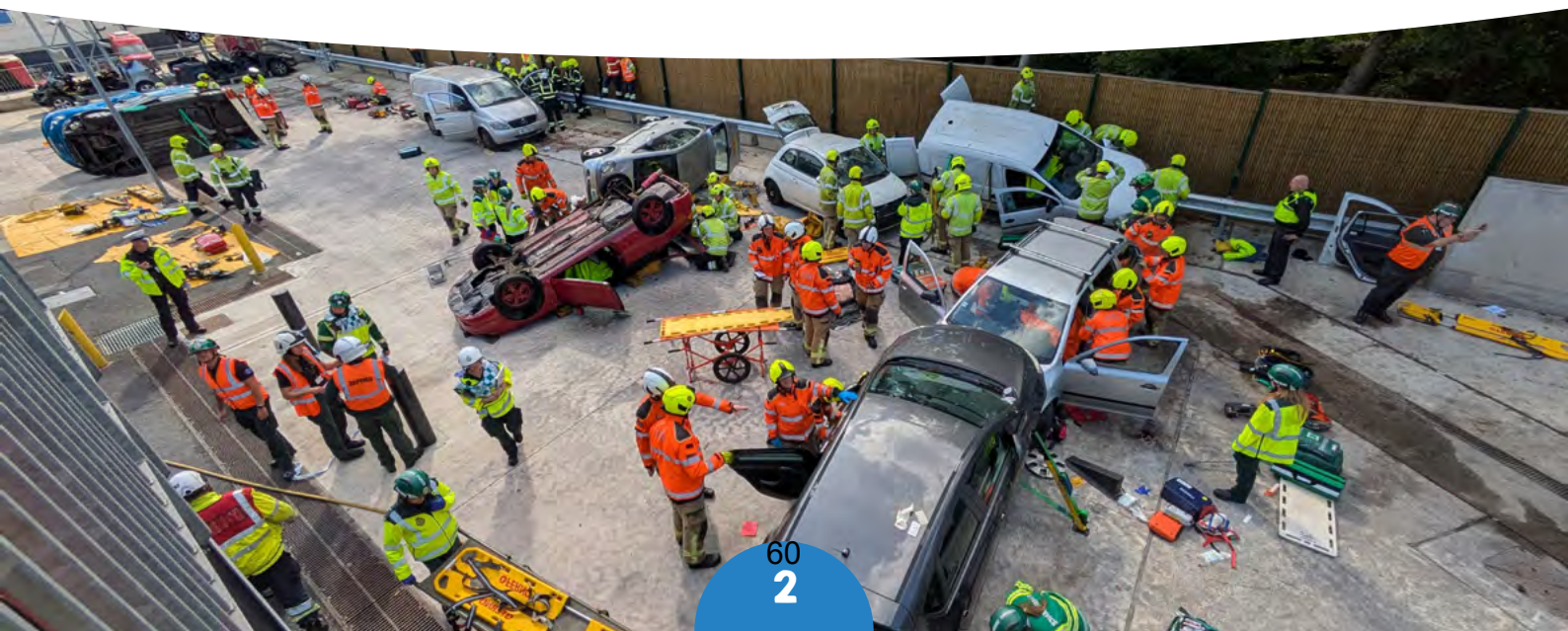


5 YEAR STRATEGY



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Foreword from co-chairs

This strategy sets the direction for West Yorkshire Prepared over the coming years and reflects our shared ambition to strengthen resilience across the region. As co-chairs, supported by the West Yorkshire Prepared Strategic Group, our role is to provide clear leadership, governance and oversight, ensuring that priorities are well defined and progress is appropriately assured.

The commitments set out in this strategy rely on the collaboration of all Local Resilience Forum partners, using their expertise, effort and experience to improve resilience across the region. Much of the partnership's most valuable work is delivered through continued preparation and learning that supports effective response when it is needed.

This strategy provides a common framework for that work. By aligning our efforts, holding ourselves to account and continuing to work in partnership, we will ensure West Yorkshire Prepared remains effective, credible and focused on supporting the communities we serve.

BY ALIGNING OUR EFFORTS AND WORKING IN PARTNERSHIP, WE WILL STRENGTHEN RESILIENCE ACROSS WEST YORKSHIRE.



Dave Walton

Deputy Chief Fire Officer
West Yorkshire Fire & Rescue Service



Mariana Pexton

Deputy Chief Executive
Leeds City Council



Jon Arrowsuch

Temporary Assistant Chief Constable
for West Yorkshire Police

Executive summary

West Yorkshire Prepared, the Local Resilience Forum (LRF) for West Yorkshire, brings together emergency services, local authorities, health partners, infrastructure and utility operators, voluntary and faith organisations and the Ministry of Defence to strengthen resilience across the region. Operating under the Civil Contingencies Act (CCA) 2004, the partnership works collectively to identify, prepare for, respond to and recover from a full range of incidents and emergencies that may affect the 2.4 million people who live, work and study in West Yorkshire.

This strategy sets out our shared direction for the next five years. It reflects the national resilience landscape shaped by evolving risks, changing expectations and growing recognition of the importance of whole-of-society preparedness. While acute risks such as flooding, industrial incidents and infrastructure failures will remain central to our work, chronic risks including climate change, antimicrobial resistance and wider societal pressures increasingly influence how we plan and prioritise.

**OUR COLLECTIVE MISSION IS
TO STRENGTHEN RESILIENCE
FOR THE 2.4 MILLION PEOPLE
WHO LIVE, WORK AND
STUDY IN WEST YORKSHIRE.**





Our strategic aim is to ensure West Yorkshire is better informed, better prepared and better able to withstand and recover from disruption, regardless of cause. To achieve this, we will focus on six pillars that underpin national and local resilience:

1

Dynamic risk understanding



Improving the use of data, insights and national evidence to understand risks and their specific impacts on West Yorkshire.

2

Enhanced crisis management



Strengthening leadership, decision-making and interoperability across partners, supported by clear roles and effective use of technology.

3

Private sector partnerships



Working more closely with businesses to understand critical dependencies and improve coordinated preparedness and response.

4

Community and voluntary sector support



Building on community strengths and ensuring voluntary organisations can contribute effectively before, during and after emergencies.

5

Informed investment decisions



Aligning available resources and investment decisions to shared priorities, based on a collective understanding of risk.

6

Resilience training and testing



Ensuring all partners are equipped with the skills and knowledge needed to contribute effectively.

Delivery of this strategy will be supported by an action plan developed by the Management Group. This will set clear, measurable objectives across a number of areas including governance, risk assessment, planning and recovery, business continuity, training, and public communication. Progress will be reviewed regularly by the LRF Strategic Group, alongside ongoing horizon scanning to ensure the strategy remains live and relevant in a rapidly changing environment.

Our success depends on strong collaboration and the commitment of all partners. By working together, drawing on shared expertise and supporting communities to play an active role, West Yorkshire Prepared will continue to build a safer, more resilient region for everyone.

Introduction to the LRF

West Yorkshire Prepared is the operating name of West Yorkshire Local Resilience Forum. Local Resilience Forums (LRFs) in the UK are multiagency partnerships designed to enhance local emergency preparedness and response. They are not separate entities or organisations in their own right but rather act as a forum for partners to collaborate and pool expertise. West Yorkshire LRF is constituted under the terms of the Civil Contingencies Act 2004 (CCA) and reviews its Terms of Reference on an annual basis.

West Yorkshire Prepared comprises representatives of all Category 1 and 2 responders, as defined by the CCA. Category 1 organisations are at the core of the response to most emergencies, and Category 2 are co-operating bodies who provide support as needed in a major emergency. We are also supported by a number of voluntary organisations and work closely with the Ministry of Defence.

Each Category 1 organisation contributes an annual financial sum to support the running of West Yorkshire Prepared. This includes funding for a secretariat post and part-funding for the LRF Manager post. The LRF currently also receives annual government grant funding by way of the LRF Capacity and Capability Grant. The small team working for West Yorkshire Prepared are either seconded from one of the partner organisations or are employed by West Yorkshire Fire and Rescue Service on behalf of the LRF using the grant funding.

Partner Organisations of the West Yorkshire Local Resilience Forum

Category 1 organisations are at the core of the response to most emergencies.



Category 2 organisations provide support to Category 1 organisations when and where required during an emergency incident.





What does it mean to be a part of West Yorkshire Prepared?

All our partners are required to bring both their professional expertise and their commitment to partnership working to the table. The communities we serve expect this of us. Our expectations for partners include the following:



The process of incident planning, response and recovery is approached and conducted with the selfless desire to do the best we can for as many as we can, and to provide an individual connection whenever this is possible.



Our leaders must provide strong guidance and direction, and team members should contribute effectively in order to collectively problem solve.



Decisions are made objectively and with integrity, and we will be accountable for those decisions.



We will act in a way that respects and values the communities we collectively serve. We recognise that sometimes we as professionals may not have all the answers and that we will need to work with communities to innovate and support those most in need.



In our communications, and in everything we do as a partnership, we will be open and honest, save for those few incident types requiring confidentiality, where there are clear and lawful reasons to protect information and intelligence.

The West Yorkshire region

AREA
2,000² KM

POPULATION
2.4 MILLION

DISTRICTS
FIVE

West Yorkshire covers an area of over 2,000 square kilometres, has a population of approximately 2.4 million and consists of five metropolitan districts. These combine a strong industrial heritage, modern and vibrant cities and towns, with quiet villages and picturesque rural locations.

Being an area of both urban and rural locations, the region benefits from a highly diverse population with many ethnicities, age groups, backgrounds and lifestyles represented.

Major railways and two major motorways traverse the county, which also contains Leeds Bradford Airport.

West Yorkshire houses 11 top tier COMAH (Control of Major Accident Hazard) Sites, five prisons - including one Category A (high security prison) - a large number of sporting venues with high profile clubs, as well as a wide spectrum of indoor and outdoor shopping centres and music arenas. This all sits alongside and is surrounded by significant areas of both moorland and agricultural land.

OUR REGION IS HOME TO DIVERSE COMMUNITIES, VIBRANT CITIES AND PICTURESQUE COUNTRYSIDE.

West Yorkshire governance

The governance landscape in West Yorkshire comprises five local authorities, one Police Force and one Fire and Rescue Service. These organisations operate alongside both the West Yorkshire Combined Authority (WYCA) and the West Yorkshire Integrated Care Board (WY ICB).

Political oversight is provided by elected members from the five local authorities, who collectively form the West Yorkshire Police and Crime Panel and the West Yorkshire Fire and Rescue Authority. There are proposals for West Yorkshire Fire and Rescue Service to come under the governance of the West Yorkshire Combined Authority in future, which would result in changes to these arrangements and the overall political make up.

A number of delegated functions in West Yorkshire are delivered by West Yorkshire Combined Authority under the mayoral arrangements. This includes policing and crime functions, which sit with the Mayor, who is responsible for holding the Chief Constable of West Yorkshire Police to account, supported by the Deputy Mayor for Policing and Crime. In addition, the local authorities nominate elected members to sit on West Yorkshire Combined Authority.

West Yorkshire Local Resilience Forum currently has no formal political oversight in its own right. The WY ICB has its own constitutional arrangements, and the various other bodies who are members of the LRF have their own governance models in place.

A word about Acute and Chronic risks

Historically, Local Resilience Forums have tended to focus on risks which, however unlikely they were to happen, may have had an immediate and short-term impact on the local area requiring a response from the UK civil contingencies system - these are referred to as 'acute' risks. As we move to a future where the importance of wider societal resilience is growing it is important that our narrative and focus extend beyond that short term horizon into the field of 'chronic' risks.

These are longer-term challenges that erode our economy, community, way of life and/or national security. They can also increase the likelihood and impact of acute risks. The UK is currently contending with a range of [chronic risks](#).

[Chronic risks](#) cause their own harms but can also make acute risks more likely and serious. For example, climate change (a chronic risk) is making severe weather (an acute risk) more likely and impactful, and antimicrobial resistance is exacerbating the risk of infectious disease outbreaks. It is therefore increasingly important to consider the risk landscape within the context of these longer-term, interconnected challenges.

Whilst chronic risks will not feature overtly in our annual action plan, we will take them into account when shaping the work we do.

**RESILIENCE PLANNING
MUST **EXTEND BEYOND**
IMMEDIATE THREATS TO
ADDRESS LONGER-TERM,
INTERCONNECTED CHRONIC
RISKS.**



Objectives

The strategic intent of West Yorkshire Prepared is to ensure that, as a resilience partnership, we are able to anticipate, assess, prevent, mitigate, respond to, and recover from known, unknown, direct, indirect and emerging civil contingency risks in the local area.

In keeping with the UK Government Resilience Action Plan and the principles outlined in both the CCA and the Cabinet Office publication 'Emergency Preparedness', West Yorkshire Prepared has four main objectives which are shared across all partners:

Risk Assessment

Develop a comprehensive understanding of local risks, both acute (e.g. flooding) and chronic (e.g. health emergencies). Use data and insights to inform decision-making and prioritise actions.

Prevention and Preparation

Focus on preventing risks where possible and preparing for those that cannot be avoided. This includes investing in infrastructure, training, and community awareness programmes.

Community Engagement

Foster a whole-of-society approach by involving local communities, businesses, and voluntary organisations in resilience planning and response efforts. Ensure clear communication and support for vulnerable groups.

Partnerships and Collaboration

Strengthen partnerships with local authorities, emergency services, and private sector stakeholders. Collaborate with neighbouring regions and national bodies to share best practice, data and resources.

We recognise our response to an incident is how most people will recognise us and judge the work we do. Our joint response effort is therefore critical to maintaining public confidence and increasing reassurance. Periodically, emergencies will happen which we are required to respond to and put the preparation, planning and training into action. When involved with the work of the LRF, our partners rightly spend the bulk of their effort assessing risks and preparing to respond and recover when incidents occur.

We will continue to work with other West Yorkshire wide partnerships to achieve our aims and objectives and will make decisions at a local level to bring the most benefit to the communities we serve.



Community Risk Register



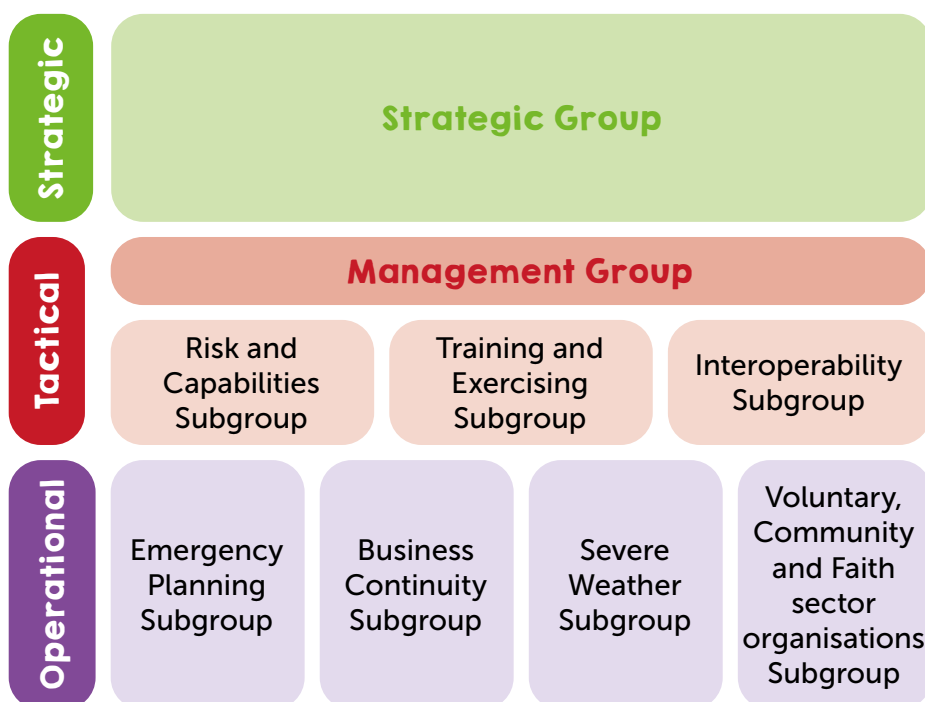
Our work is driven by the West Yorkshire [Community Risk Register](#). This identifies the main risks affecting our region and aims to help individuals, communities and businesses to be better informed, prepared and able to respond should an emergency arise.

The Community Risk Register is informed by the most current National Security Risk Assessment and the Cabinet Office document 'Chronic Risks 2024' – both of these documents are held at OFFSEN (Official Sensitive) level and are made available to those with the appropriate security clearance in order to inform their work for both the LRF and their host organisations.

Subgroup working

There are a series of subgroups within West Yorkshire Prepared which work to our Strategic and Management groups to deliver our objectives. The work of the subgroups broadly delivers our business-as-usual activities.

Our [current annual report](#) (along with [previous versions](#)) gives a good overview of the work undertaken by our subgroups, along with some examples of what we as a partnership have achieved in previous years.



Working with others

As previously outlined, West Yorkshire Prepared is in itself a coalition of partners, but also has partnerships with other organisations, which are important to the wider region.

We seek to identify, and participate in, workstreams with both [West Yorkshire Combined Authority](#) and [West Yorkshire Integrated Care Board](#) where we believe joint working will collectively add value and where our task or focus areas are aligned.

We support the government's aspiration, as outlined in the UK Government Resilience Action Plan, for greater community responsibility and resilience, driving a cultural shift where everyone who can, is prepared and ready to take action and support themselves during an emergency. This will mean those needing more specific or tailored support can be prioritised.



Our Vision 2026-2030

The UK government's Resilience Action Plan, published in July 2025 defines resilience as:



The ability to anticipate, assess, prevent, mitigate, respond to, and recover and learn from natural hazards, deliberate attacks, geopolitical instability, disease outbreaks, and other disruptive events, civil emergencies or threats to our way of life.

We subscribe to that definition and have developed an action plan to support our delivery of the intended outcomes.

**IN A CHANGING
LANDSCAPE, WE WILL
CONTINUE TO REVIEW,
ADAPT AND DELIVER OUR
RESILIENCE AMBITIONS.**

Strategic context and delivery

This strategy is written, and published, at a point in time. It is intended to provide direction for the LRF for a period of five years, but we recognise the changeable nature of the environment in which we work. We acknowledge there may be impacts from English Devolution, the Policing White Paper, the ongoing CCA review and the ever-changing international picture. All these issues, and others, have the potential to change the nature of UK resilience significantly.

We therefore commit to keeping the strategy under review through regular horizon scanning to stay on top of external and internal issues and will revisit and review this strategy as appropriate.

We are committed to delivering everything set out in this strategy and will continue to work towards its aims with the resources we have available. We recognise that our dedicated LRF staffing is limited and that many colleagues contribute to the LRF alongside their day-to-day roles in their own organisations. Despite these pressures, we remain focused on being as prepared as possible and making best use of the skills and information across the partnership to achieve our goals.

Strategic ambitions

The following strategic ambitions set out how we will strengthen resilience over the life of this strategy. Together, they provide a clear framework for prioritising effort, investment and partnership activity.

1

Dynamic risk understanding

2

Enhanced crisis management

3

Private sector partnerships

4

Community and voluntary sector support

5

Informed investment decisions

6

Resilience training and testing

These pillars are explored in further detail over the coming pages.

1

Dynamic risk understanding

We will strengthen how risk information is gathered, analysed and shared to support effective planning and decision making across West Yorkshire. We will take a more data-driven approach, working with partners to understand the specific impacts of national and local risks on our communities.

This will include improving how we identify and plan for people who may be vulnerable during emergencies, in line with Cabinet Office guidance issued in March 2024. In sharing our risk understanding and plans, we will expect member organisations to provide feedback and insights where their understanding of risk is more nuanced or differs from the partnership view.

Our Risk and Capabilities Group will continue to review the National Security Risk Assessment and the Chronic Risks 2024 document to identify risks that have the potential to affect West Yorkshire and ensure these are reflected appropriately in local planning.



2

Enhanced crisis management

We will review and strengthen our arrangements for managing emergencies to ensure leadership, coordination and decision making are effective, resilient and clearly understood by all partners.

This will include reviewing how and when the Local Resilience Forum convenes as a Strategic Coordinating Group (SCG), making best use of available and emerging technology to support multiagency coordination. We will also consider the physical and virtual environments in which Strategic Coordinating Groups operate, with a focus on improving access to timely information and data to support dynamic decision making.

A key priority will be identifying and agreeing effective methods for agencies to communicate during a national power outage. We will use National Resilience Standards to develop and assure our crisis management arrangements, providing confidence that they remain robust and proportionate.





3

Private sector partnerships

We will strengthen engagement with the private sector to better understand critical infrastructure, supply chains and dependencies that underpin resilience in West Yorkshire.

This will include working with private sector organisations and subject matter experts to understand their operating environments and the risks they face, and to ensure they are able to engage effectively within a multiagency response during an emergency. We will encourage closer alignment between private sector preparedness and wider resilience arrangements, including the use of newly developed national standards and guidance where appropriate.

Through this work, we aim to build trusted relationships that support shared situational awareness and coordinated action during periods of disruption.

4

Community and voluntary sector support

We recognise and value the contribution that communities and the voluntary and community sector make to building and sustaining resilience across West Yorkshire. Over the life of this strategy, we will strengthen how this contribution is understood, supported and integrated into wider resilience arrangements.

We will map existing community and voluntary sector activity to identify where support is already effective and where further development could strengthen local resilience. This will enable us to work more closely with partners to target support, reduce duplication and build capacity where it is most needed.

Our approach will align with national standards and guidance for statutory responders and vulnerable groups, ensuring community-based activity is supported in a consistent and proportionate way.



5

Informed investment decisions

We will review the current funding model for West Yorkshire Prepared to ensure resources and capability are aligned to shared risk and future demand. Existing arrangements for the constitution of Local Resilience Forums do not provide clear national guidance on funding or budgets, and we recognise that government grant funding is subject to change.

To support effective planning, we will develop scenarios that consider the impact of different funding positions, including no grant, standstill funding and increased investment. We will also take account of the 2025 Comprehensive Spending Review when setting out our approach to future funding.

This work will enable the partnership to better understand the relationship between investment, capacity and resilience outcomes, and to plan more confidently for the future.



6

Resilience training and testing

We will strengthen learning, development and exercising arrangements to ensure that individuals from any agency can contribute effectively to multiagency decision making, including within a Strategic Coordinating Group (SCG) in line with published national standards.



We will review training and development requirements across the system and use the outputs of the National Resilience Academy and the National Exercising Programme to test preparedness. All training and exercising activity will be followed by structured debrief and assurance processes to ensure continuous improvement.

We will create and maintain a shared learning log to capture lessons from incidents, exercises and national learning. This will inform future planning and exercising and support a continuous learning cycle that both informs, and is informed by, local, regional and national resilience learning.



Delivering the Action Plan

As a collective, West Yorkshire Prepared will deliver the strategy through an annual programme of work aligned to the aforementioned strategic pillars. High-level workstreams are overseen by appropriate subgroups, with progress assured through routine reporting to the Management and Strategic Groups.

These workstreams are outlined as follows:

Governance and assurance

Action:	Embed effective governance and assurance arrangements across West Yorkshire Prepared to ensure alignment with the five year strategy and the National Resilience Standards. Key activity includes refreshing Terms of Reference for all groups, maintaining attendance standards, completing six monthly Community Risk Register (CRR) reviews, and ensuring assurance reporting is timely and consistent.
Lead groups:	Strategic Group and Management Group, supported by all subgroups
Key milestones	✓ Q1 each year: Refresh and approval of Terms of Reference for all groups; confirm annual work programmes and attendance trackers ✓ Six monthly CRR reviews, including collation of partners' top three risks for trend analysis ✓ Quarterly sub-group Chair updates to Management Group; horizon scanning and action tracking through Strategic Group
Measures:	✓ Terms of Reference approved and published ✓ Attendance records maintained and reviewed ✓ CRR reviews completed and recorded ✓ Regular assurance reporting evidenced in meeting records



A COORDINATED ANNUAL PROGRAMME OF WORK, UNDERPINNED BY ROBUST GOVERNANCE AND ASSURANCE, WILL DRIVE DELIVERY OF THE WEST YORKSHIRE PREPARED STRATEGY.



Risk assessment refresh

Action:	Review all extant local risk assessments and establish a rolling timetable for future reviews to ensure that all documents are current.
Lead groups:	Risk and Capabilities Group, working with relevant themed groups.
Key milestones	✓ Q1 each year: Agree risk owners and templates; publish risk assessment tracker ✓ Q3 each year: Publish midyear Community Risk Register (CRR) refresh with updated risk narratives ✓ Q4 each year: Confirm forward plan for the following year, including due and upcoming assessments
Measures:	✓ All priority and overdue risk assessments reviewed and signed off ✓ CRR updated where required ✓ Risk assessment tracker maintained and accessible

Plan maintenance and doctrine

Action:	Assign long-term ownership of multiagency plans to an appropriate sub-group or lead agency, and ensure all plans remain current and accurate. These plans include, but are not limited to: Immediate Response Protocol, National Power Outage Plan, CyberTAC arrangements, Evacuation Plan, Debrief Protocol and Training, Exercising and Development framework.
Lead groups:	Emergency Planning, Business Continuity, Severe Weather and Training, Exercising and Development
Key milestones	✓ Identify priority plans and confirm owners ✓ Complete reviews and approvals within agreed timescales ✓ Record review cycles and ownership for all plans
Measures:	✓ Plans reviewed, approved and published ✓ Plan ownership and review dates clearly recorded ✓ Plans accessible via agreed partner platforms



Operational interoperability

Action:	Ensure agencies are practised and prepared in working together effectively, maintain compliance with JESIP (Joint Emergency Services Interoperability Principles) principles, keep the Major Incident Plan current and support preparation for The Terrorism (Protection of Premises) Act 2025, also known as Martyn's Law.
Lead groups:	Interoperability and Emergency Planning Group
Key milestones	✓ Regularly review Major Incident Plans and ensure they are kept up to date ✓ Complete mapping of high footfall sites and venues ✓ Coordinate LRF input to local preparation for Martyn's Law
Measures:	✓ JESIP assurance activity completed ✓ Major Incident Plan reviewed ✓ Evidence of coordinated Martyn's Law preparedness

Severe weather and reservoir inundation

Action:	Maintain year round preparedness for severe weather risks, including storms, flooding, heat and cold weather, alongside reservoir inundation planning. Review Severe Weather Plan on an annual basis to ensure it remains up to date and accurate.
Lead groups:	Severe Weather Group and Emergency Planning Group
Key milestones	✓ Seasonal preparedness activity delivered ahead of summer and winter periods ✓ Reservoir inundation plans reviewed and actions progressed ✓ Regular information sharing through quarterly meetings
Measures:	✓ Seasonal plans reviewed and assured ✓ Reservoir inundation actions progressed ✓ Mapping and intelligence products consistent and current



Evacuation, recovery, mutual aid and welfare

Action:	Maintain effective end to end arrangements for evacuation, shelter, recovery, site clearance, fuel disruption and mutual aid.
Lead group:	Emergency Planning Group
Key milestones	✓ Review and update Evacuation and Shelter arrangements ✓ Maintain and confirm Mutual Aid Memorandum of Understanding ✓ Deliver recovery focused exercising and debriefing
Measures:	✓ Evacuation and shelter arrangements approved ✓ Mutual aid arrangements confirmed ✓ Recovery learning captured and shared

Business continuity and infrastructure resilience

Action:	Drive adoption of Business Continuity Management (BCM) standards across partners and maintain effective arrangements for critical infrastructure disruption, including power, telecommunications and cyber.
Lead group:	Business Continuity Group
Key milestones	✓ Review BCM standards and assurance arrangements ✓ Identify shared infrastructure risks and dependencies ✓ Maintain regular information sharing through quarterly meetings
Measures:	✓ BCM assurance activity completed ✓ Infrastructure resilience priorities reviewed ✓ Shared risks and actions identified





Training, exercising and development

Action:	Deliver a risk-driven training and exercising programme aligned to updated risk assessments and priority plans, supported by a consistent learning and debrief cycle.
Lead group:	Training, Exercising and Development Group
Key milestones	✓ Maintain central training and exercise calendar ✓ Prioritise activity aligned to risk assessments ✓ Capture learning from exercises and incidents to inform future programmes
Measures:	✓ Training and exercise programme delivered ✓ Learning captured and reviewed ✓ Evidence of learning informing plans and preparedness

Warning and informing/public communications

Action:	Maintain accurate public facing risk information and coordinated multiagency communications, supported by innovation and evaluation.
Lead groups:	LRF Management Group and Secretariat
Key milestones	✓ Rolling programme of coordinated campaigns ✓ Integration of communications into exercising ✓ Annual review of the public facing Community Risk Register
Measures:	✓ Public CRR reviewed and updated ✓ Coordinated campaigns delivered ✓ Communications learning captured and evaluated



**WE WILL PRIORITISE
TRAINING AND EXERCISING
ACTIVITY BASED ON RISK,
CAPTURE LEARNING FROM
EXERCISES AND INCIDENTS,
AND USE THIS EVIDENCE TO
CONTINUOUSLY IMPROVE
PLANS AND PREPAREDNESS.**

Voluntary and faith sector integration

Action:	Strengthen activation and response arrangements with voluntary, community and faith sector partners, ensuring early engagement in planning and exercising.
Lead group:	Voluntary Organisations and Faith Sector Group
Key milestones	✓ Maintain and review Voluntary Organisations Activation and Response Plan ✓ Increase voluntary and faith sector participation in exercises ✓ Capture partner capabilities and expressions of interest
Measures:	✓ Activation arrangements reviewed ✓ Voluntary and faith sector involvement evidenced ✓ Learning captured and shared

Cross cutting development and capability

Action:	Mature systems, embed chronic risk thinking, establish continuing professional development, and maintain a live picture of partner capabilities.
Lead group:	Risk and Capabilities Group
Key milestones	✓ Embed chronic risk consideration into business as usual activity ✓ Deliver Continuing Professional Development (CPD) sessions focused on emerging risks ✓ Review and update partner capability information on ResilienceDirect
Measures:	✓ Chronic risk reflected across workstreams ✓ CPD delivered ✓ Partner capability information reviewed and assured



Summary

This strategy provides a clear framework for how West Yorkshire Prepared will work together to strengthen resilience over the coming years. It reflects both the challenges we face and our shared ambition to plan, prepare and respond in a way that puts communities at the centre of everything we do.

When available we will take part in, and learn from, the national peer review process for LRFs. Delivery will be supported by ongoing collaboration, regular review and an annual action plan to ensure our priorities remain relevant and achievable. By maintaining strong partnerships, learning from experience and adapting to change, we will continue to build a more resilient West Yorkshire for those who live and work here.

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Multiagency capabilities event (MACE)

What happened:

Around 40 organisations from across Yorkshire and the Humber came together for a Multiagency Capabilities Event in West Yorkshire. Emergency services, government agencies, voluntary organisations and utility companies showcased the specialist equipment, vehicles and skills they could deploy during a major incident. This included fire and rescue services, police forces, ambulance services, mountain rescue teams and the Yorkshire Air Ambulance.

Why it mattered:

Major incidents often require many different organisations to work together quickly and effectively. Understanding who can do what, and how support can be accessed, is essential for a coordinated response. The event responded directly to national learning following the Manchester Arena attack, which highlighted the importance of emergency services being familiar with each other's capabilities.

What this means:

By improving awareness and understanding between organisations before an emergency happens, responders are better prepared to act quickly and confidently when people need help. This strengthens the collective response to major incidents and helps keep communities safer.



Exercise Spring Ten

What happened:

West Yorkshire emergency services took part in a large scale, live exercise at First Direct Arena in Leeds. The exercise simulated a serious terrorist incident and involved police, fire and ambulance services working alongside counter terrorism specialists and neighbouring fire and rescue services.

The exercise tested how agencies would respond both individually and together in a complex, fast moving situation at a major public venue.

Why it mattered:

Large venues and public events require careful planning to keep people safe. Regular, realistic exercises help emergency services test their plans, practice decision making under pressure, and identify where improvements can be made.

Exercises like this form part of ongoing work across the region to remain ready for a wide range of emergencies.

What this means:

Practising how agencies respond to serious incidents helps ensure that, if the worst were ever to happen, emergency services are ready to act quickly, safely and together. This improves public safety at major events and builds confidence that effective plans are in place.



Visit to Holme Valley Mountain Rescue Team

What happened:

Members of West Yorkshire Prepared's Severe Weather Group visited Holme Valley Mountain Rescue Team at their base in Marsden. The visit took place alongside a regular planning meeting focused on preparing for severe weather.

HVMRT shared information about their search, rescue and response capabilities and demonstrated specialist equipment used to support emergency response across the region.

Why it mattered:

Severe weather can place extra demands on emergency services, particularly in rural and hard to reach areas. Voluntary organisations such as mountain rescue teams play a vital role in supporting emergency response and providing specialist skills when they are needed most.

What this means:

Closer understanding between emergency services and voluntary responders means help can reach people more quickly and effectively during floods, storms or other severe weather events. This collaboration strengthens local resilience and improves the overall response when communities are affected.



Major incident at St James's Hospital, Leeds

What happened:

On 20 January 2023, a suspicious package was discovered outside St James's Hospital in Leeds. Emergency services attended the scene, a cordon was put in place, and some areas were evacuated as a precaution while police carried out their investigation.

Hospital services were adjusted to keep people safe, with certain entrances closed and alternative routes made available. Emergency care and most hospital services continued throughout the incident.

Why it mattered:

Immediate operational action was required to protect patients, staff and visitors while supporting a live counter terrorism investigation. The hospital needed to:

- ✓ Maintain safe site access and patient flow.
- ✓ Minimise disruption to critical services.
- ✓ Manage patient movements during the evacuation and cordon.
- ✓ Support decision making under rapidly changing conditions.
- ✓ Clear coordination with emergency services was essential to balance safety with continuity of care.

What this means:

The incident was managed safely, with no harm to patients, staff or the public. Emergency services remained available, and normal hospital operations were restored later the same day. The response demonstrated how local organisations work together under pressure to manage serious incidents and keep people safe.



case study

West Yorkshire Prepared strategic exercise: focus on cyber

What happened:

In January, West Yorkshire Prepared hosted a strategic multiagency exercise with partners from across the region invited to take part.

Exercise Firewall focused on a simulated cyberattack affecting multiple organisations. The scenario included the loss of access to everyday digital tools such as email and online collaboration platforms, followed by a more serious development involving organisational data being stolen and sold online.

The exercise was designed in partnership with HALO, an external cyber security company, who helped develop a challenging but realistic scenario.

Why it mattered:

Cyber incidents are an increasing risk and can significantly disrupt public services. A coordinated response across organisations is essential to protect services, sensitive information and public trust. The exercise provided an opportunity for all partners to test how they would work together during a complex cyber incident, identify pressures and gaps, and practice strategic decision making in a controlled environment.

What this means:

By testing and improving how organisations respond to cyber incidents, local services are better prepared to protect essential services people rely on every day. Learning from the exercise will help partners strengthen their resilience to cyber threats and improve coordination during future incidents, helping to reduce disruption and keep communities safe.

Don't panic

PREPARE!



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OFFICIAL

Agenda item: 09

Youth Interventions Team Annual Report

Community Safety Committee

Date: 09 October 2026

Submitted by: Director of Service Delivery.

Purpose: This report details the progress and work carried out by the Youth Interventions Team for the period 1st April 2025 to 31st March 2026

Recommendations: That members note the content of this report.

Summary: This is the first full financial year report from youth interventions. As the team now deliver all year round and secure funding from a wider range of funding streams, it is now more relevant for the team to report on financial year delivery than academic year.

Over the past financial year, the Youth Interventions team have continued to gain recognition in the Violence Reduction Partnerships (VRP) across all 5 districts. This has enabled the team to increase WYFRS's contribution towards Serious Violence Duty (SVD) through the delivery of early intervention programmes.

The team have continued to develop new and innovate packages that are responsive, not just to the needs of young people, but to local and national agendas.

Exemption Category: None

Contact Officer: Area Manager Scott Donegan.

Background papers open to inspection: None

Annexes: Annex 1 2023/2024 Funding
Annex 2 Data Breakdown

1. Introduction

- 1.1 The content of this report reflects the delivery that took place between 1st April 2025 and 31st March 2026.
- 1.2 The programmes offered by the Youth Interventions Team (YIT) aim to be a catalyst for change and seek to inspire young people between the ages of 8 - 25 to change behaviours and develop personal skills through a variety of practical, structured interventions. The programmes and interventions offered by the team not only raise current safety awareness but develop social responsibility and skills for the future.
- 1.3 In addition to the practical programmes delivered on fire stations, the team also deliver 1:1 sessions and small group talks to young people putting themselves or others at risk through their current behaviours around water, fire, on the road or during the bonfire period.
- 1.4 The traditional portfolio of programmes offered by the team continues to be refined and reviewed to ensure we meet the changing needs of young people and respond to local and national needs and agendas. Over the past year the team have developed and piloted Sharp Response, a programme looking at knife first aid. The programme aims to develop young people's confidence in how to respond and react during incidents and provide live saving first aid.
- 1.5 Programmes developed in recent years such as; FireWork and Re  Action have been rolled out with marked success and attracted funding for the financial year ahead.
- 1.6 The team continue to be represented at WYFRS Community Risk Reduction Group (CRRG). Involvement with this group has enabled the team to work effectively with districts to address and reduce risk and work with the Prevention Training and Partnerships team to ensure continuity in both the style and safety messages given through both the general education packages, delivered by crews, and the targeted package delivered by the Youth Interventions Team.
- 1.7 Through the CRRG, the team formed part of a derelict buildings working group looking at the risks associated with derelict buildings to WYFRS. From this working group the team developed Dangerous Ground, a package educating young people on the dangers of accessing derelict buildings.
- 1.8 The team continue to implement the Theory of Change and Evaluation Framework that was introduced last year.
- 1.9 The team continues to have representation at external meetings in each of the five districts looking at Serious Violence Duty and Violence Reduction. Through this the team are able to identify new opportunities to address the root causes of violence and contribute to reducing serious violence.

- 1.10 During this reporting period the team have applied for and secured grants from a range of funding streams. Full details of the funding streams and the programmes this funded can be found in Annex 1 Funding secured FY25/26. This funding has enabled the team to offer early intervention programmes to primary schools and also work with key groups in geographic areas identified in the Violence Reduction Partnership Serious Violence Strategic Needs Assessments to ensure that WYFRS, as a Serious Violence Duty Holder, are working to address the root causes of and reduce serious violence.

2. Intervention Delivery Update

- 2.1 Delivery, data is available for the whole financial year in Annex 2 – Data Breakdown.
- 2.2 Between 1st April 2025 and 31st March 2026, the team have delivered 57 structured Youth Intervention programmes to 537 children and young people.
- 2.3 In addition to the core youth interventions programmes, the team continue to work in partnership with the King's Trust to deliver their Get Started programmes. In the past financial year, the team have delivered four Get Started with Emergency Response programmes for young people aged 16 – 25 years old and Not in Education Employment or Training (NEET). 51 young people engaged with these programmes.
- 2.4 The Youth Intervention Team continue to manage all referrals made regarding young people demonstrating fire setting behaviours.
- 2.5 Over the past 12 months the team delivered a total of 159 firesetting interventions to children displaying fire play or firesetting behaviours. In the financial year ahead, there is the expectation that Fire Prevention Officers in each district will resume the delivery of interventions where fire setting behaviour is identified.
- 2.6 The Youth Interventions Team continued to deliver educational interventions to extremely high-risk groups and individuals for whom a structured youth intervention on a station is not appropriate. Over the past 12 months 77 young people have received input on the consequences of arson and responsible road use both in cars and on powered 2 wheel vehicles. These referrals originated from, and took place in, Youth Justice settings, schools or children's homes.
- 2.7 Over the 2025 bonfire period, the targeted package for young people most likely to put themselves or others at risk over the bonfire period was delivered to 909 young people.
- 2.8 Between May – August 2025, 775 young people identified as most likely to put themselves or others at risk around water engaged with a targeted water safety interventions.

- 2.9 Over the past financial year, the Youth Interventions team have engaged with and delivered to 2,508 young people, the majority of whom are deemed as vulnerable and most likely to need or instigate blue light services now or in the future.

3. King's Trust Programmes

- 3.1 The Youth Interventions Team have continued to deliver the King's Trust Get Started programmes. These programmes are targeted at 16–25-year-olds who are unemployed and facing multiple barriers to progression. It seeks to engage them and boost their confidence to enable them to take the next step towards education, training, or employment.
- 3.2 The Youth Interventions team continued to deliver the King's Trust Developing Resilience qualification as part of the FireWork Programme. This qualification was developed by NFCC Early Intervention workstream and forms part of the NFCC Early Intervention Implementation Framework.

4. Review of last year's priorities

- 4.1 In April 2025 the Youth Interventions Team set the priorities that they will be working on for the year ahead. Each role within the team had responsibilities in progressing these priorities. The team identified the following four priorities for the year:
- 4.2 The development of new programmes.

It was intended that the new programmes designed would:

- Meet WYFRS duty holder requirements to SVD.
- Meet NFCC Early Intervention & CYP work streams.
- Meet local need identified.
- Enable WYFRS to have programmes for 16–25-year-olds that replace the King's Trust provision that is no longer delivered or commissioned.

The new programmes identified were:

- **FireWork** – following the pilot programme, continued development of this programme looking at duration of the programme and scope of partners for referrals.
- **Re 🔥 Action** – formalising a delivery programme while still allowing the programme to meet looking the varying needs and schools and young people.
- **Drive4Life** – reviewing this programme to see how it could be adapted to meet the needs of establishments with engaged learners and the 3-day programme was not well received due to the level of disruption to their learning.

Review

- **FireWork** – we did not extend the duration of the programme but did extend referral partners to include Connexions, early help and social workers in addition to Youth Justice Services.
- **Re 🔥 Action** – an additional 2 – 3 delivery models were trialled over the past year. From this a 10-week structure was developed that incorporated 1:1's, sessions in school and 3 visits to station. This is the format that will be used for the funded sessions in the financial year ahead.
- **Drive4Life** – there has been limited time and capacity for the development of this programme. However, the team have trialled condensing the programme into 2 days and Vision Zero, who are continuing to fund the programme, have agreed for shorter programmes to be delivered where appropriate.

4.3 Increase the number of opportunities for Youth Intervention programmes to be delivered on station to targeted young people

The number of programmes delivered on station to targeted young people increased by 10, from 51 in FY24-25 to 61 in FY25-26

4.4 Continue to raise the specialist profile of the Youth Interventions Team internally and externally.

The profile of the team is growing with external partners across districts and with the VRP who will be funding £70k of the teams work in the financial year ahead.

Vision Zero have also committed to continue funding the team as they recognise the teams ability to engage with young people who do not engage with the mainstream road safety messages and engage in risky road behaviours.

This year the team have produced the following resources:

- A Youth Interventions promotional video for schools, partners & funders.
- A Youth Interventions promotional videos for young people.
- A secure online photo gallery to showcase the variety of work delivered to schools and funders.
- A Sharp Response video promoting the programme to partners.
- A dramatisation to be used in the delivery of Sharp Response.

5. Next Steps

5.1 In May 2026 the Youth Interventions Team established the priorities that they will be working on for the year ahead. Each role within the team has responsibilities in progressing these priorities. The priorities for the financial year ahead are as follows:

5.2 The development of new programmes & resources for delivery.

Programmes: FireFit, YJS RTC offer. Practical resources for @Etude

This will be done by:

- Developing new content for FireFit.
- Developing a 2-hour practical on station session for young people working with YJS's for road related offences.
- Developing more practical resources for @Etude programme.

5.3 Continue to review effectiveness of delivery through evaluation.

This will be done by:

- Using pre and post programme questionnaires with young people to establish learning and development that has taken place.
- Using Theory of change documents to ensure programmes are still achieving what they are designed to achieve.

5.4 Complete funding commitments to sustain repeat funding opportunities.

This will be done by:

- Effective and efficient coordination of the teams work.
- Maintaining a full, specialist team of trainers.
- Completing monitoring returns to funders.

5.5 Maintain the specialist profile of the Youth Interventions Team internally and externally.

This will be done by:

- Using the new photo gallery & promotional videos created.
- Maintaining representation at district partnership meetings.
- Maintaining positive relationships with districts.
- Contributing to CRRG

5.6 Continue to refine risk reduction activity to targeted young people.

This will be done by:

- Working with schools to ensure the young people that are most at risk are selected for targeted risk reduction talks.
- Use data to ensure provision is offered in areas of highest need

5.7 Develop opportunities for regional working.

This will be done by:

- Regular meetings with regional youth managers.
- Regional partners delivering NFCC CYP training to the Youth Interventions Team.

6. Financial Implications

6.1 22% of the programmes delivered this financial year were commissioned by schools and partners.

6.2 The remaining 78% of targeted programmes delivered this financial year were funded via the grant schemes that the team have secured funding for.

7. Legal Implications

7.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

8. Human Resource and Diversity Implications

8.1 The intervention work delivered by the team demonstrates significant "due regard" to the service's Public Sector Equality Duties. We have targeted our prevention activities to the most vulnerable in the community who often share protected characteristics.

8.2 By working closely with partners from the public and third sector, whose goals are to improve outcomes for those with complex social needs, we continue to make a substantial impact on the community by strengthening their work with groups and individuals.

8.3 The programmes of behaviour change that are delivered by the Youth Intervention team are tailored to group and individual vulnerabilities and specifically aim to reduce the development of mental and physical health complications.

8.4 This financial year the team have experienced capacity issues due to staffing:

- 1 member of the team left to become a wholetime firefighter.
- 1 member of the team was on sabbatical from January to April.
- 1 new member of the team did not successfully complete their probation.
- 1 member of the team is due to leave to secure term time employment.

8.5 In the financial year ahead, the team will have a time of adjustment as new members establish themselves within the team.

9. Equality Impact Assessment

9.1 Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance?

([EIA template and guidance](#))

9.2 Any amended or newly developed programmes will be subject to an Equality Impact Assessment.

10. Health, Safety and Wellbeing Implications

10.1 Risk Assessments are in place for each site where Youth Intervention programmes are delivered. All risk assessments are reviewed and updates to ensure the measures in place are relevant, necessary, and effective.

10.2 The team have a safe working practices policy which continues to underpin the delivery of all Youth Interventions and is implemented by the whole team.

10.3 All members of the Youth Interventions team have completed and passed the IOSH Managing safely training.

10.4 Regular supervision sessions are provided to all Youth Intervention Trainers.

11. Environmental Implications

11.1 There are negligible environmental impacts resulting from this report.

12. Risk Management Implications

12.1 N/A

13. Duty to Collaborate Implications (Police and Crime Act 2017)

13.1 N/A

14. Your Fire and Rescue Service Priorities

14.1 This report links with the Community Risk Management Plan 2022-25 strategic priorities below:

- Promote the health, safety, and wellbeing of all our people.
- Encourage a learning environment in which we support, develop, and enable all our people to be at their best.
- Focus our prevention and protection activities on reducing risk and vulnerability.
- Collaborate with partners to improve all our services.
- Work in a sustainable and environmentally friendly way.

15. Conclusions

15.1 Despite experiencing capacity issues due to staffing levels over the past financial year, the Youth Interventions Team have continued to be highly effective in their delivery of early interventions programmes to some of the most vulnerable young people in West Yorkshire.

15.2 The team are now recognised by the Violence Reduction Partnership and recognised across districts as a strong delivery partner in addressing serious violence.

15.3 The team have continued to demonstrate resourcefulness, creativity and innovative thinking in how they engage with and meet the changing the needs of the young people and respond to risk in local communities

15.4 The team have high aspirations for the year ahead and have secured approximately £100k of funding from VRP, Vision Zero and Calderdale Safer Communities for the year ahead. This funding will enable the team to continue delivering a high number of quality programmes across West Yorkshire that contribute to safer roads and safe communities.

Youth Interventions Team Report FY2526

Annex 1- Funding secured FY2526

Funder	Amount secured	Purpose of funding	Geographic areas covered by funding	Programmes funded
Violence Reduction Partnership	£7,111.45	Delivery of second FireWork programme	Wakefield District	1 x FireWork programme
Calderdale Safer Communities	£19,355.90	Delivery of Re 🔥 Action programme for young people under the age of 10-year-old currently engaging or at risk of engaging with criminal behaviours.	Lee Mount Primary school Ash Green primary school Moorside primary Deanfield Primary	4 x Re 🔥 Action
Leeds City Council	£2,137.98	Delivery of Re 🔥 Action programme for young people under the age of 10-year-old currently engaging or at risk of engaging with criminal behaviours.	CHB area of Leeds Hovingham primary	1 x Re 🔥 Action

Vision Zero	£14,300.00	• To deliver interactive educational programmes to new and prospective drivers and young people already engaging in or on the periphery of dangerous road behaviours in cars and on power 2 wheels. • To influence future behaviours with young people less likely to engage with mass education and safety campaigns.	West Yorkshire Wide	7 x @Etude Targeted Intervention Days 7 x Fast Furious & Fatal Targeted Intervention Days 6 x Drive 4 Life
Safer Kirklees	£3,000.00	Delivery of Sharp Response Targeted Intervention days and transport for schools to get to and from station	Royds North Huddersfield Trust Thornhill Academy	3 x Sharp Response

Total amount secured £45,905.33

School / Partner	Programme commissioned
The Kings Trust	4 x Get Started with Emergency Response programmes
John Jamieson SILC	2 x GRIT programmes
Coop Brierley school	1 x GRIT programme
Upton Academy	1 x SHOUT programme
Coop Academy	1 x FireWork Programme

Calderdale Happy Healthy Holidays	1 x Safe & Sound Targeted Intervention Day
Leeds Youth Service	3 x Crackers Targeted Intervention Days
LS Ten alternative provision	1 x FireFit programme

Total amount commissioned £59,130.14

Youth Interventions Team Report FY2526

Annex 2- Data Breakdown

	Total for Financial Year 2025/2026
Structured Youth Intervention Programmes.	61 Commissioned:22% Funded:78%
Number of young people engaged with structured Youth Intervention programmes.	437
Princes Trust Programmes.	4
Number of young people engaged with Prince's Trust programmes.	35
Firesetting referrals	159
Young people engaged with risk reduction sessions.	1684
High risk educational interventions.	77

Commissioned – Requested and paid for by school or partner

Funded – Cost of programme covered by funding secured by Youth Interventions Team

OFFICIAL

Agenda item: 10

Spotlight On Reports

Community Safety Committee

Date: 09 October 2026

Submitted by: Director of Service Delivery

Purpose: To provide Members with examples of how the service meets the needs of vulnerable people within the community in its service delivery functions of prevention, protection and response.

Recommendations: That Members of the Community Safety Committee note the contents of this report.

Summary: The 'Spotlight On' case studies highlight just some of the excellent work that is being delivered across the communities of West Yorkshire

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: Scott Donegan, Area Manager Service Delivery

Background papers open to inspection: None

Annexes: Spotlight-On Reports

1. Introduction

- 1.1 WYFRS is committed to meeting the needs of West Yorkshire's diverse communities in regards to reducing the risks faced. The West Yorkshire Fire and Rescue Service Prevention Strategy outlines how the service will direct resources and initiatives towards the most vulnerable groups and individuals.
- 1.2 The spotlight on case studies allow the service to demonstrate to Members of the Community Safety Committee how we often go above and beyond in order to provide an excellent service to the people of West Yorkshire and keep vulnerable people safe.

2. Information

- 2.1 The cases attached to this report showcase how our staff are working across districts in order to reduce risk and where required, respond to emergencies to provide a first class service to people in their time of need.

3. Financial Implications

- 3.1 There are no financial implications arising from this report. The activities carried out in the development of the work described come from existing revenue budgets and are supporting through collaboration with key partners.

4. Legal Implications

- 4.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5. Human Resource and Diversity Implications

- 5.1 There are no human resource and diversity implications resulting from this report.

6. Equality Impact Assessment

- 6.1 Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? No

[\(EIA template and guidance\)](#)

- 6.2 Date EIA Completed: "Add EIA completed date here"

- 6.3 Date EIA Approved: "Add EIA completed date here"

- 6.4 The EIA is available on request from the report author or from diversity.inclusion@westyorksfire.gov.uk

7. Health, Safety and Wellbeing Implications

- 7.1 The activities described demonstrate our commitment to improving the health, safety and wellbeing of target groups across the respective districts. All activities have been fully risk assessed and where necessary control measures implemented.

8. Environmental Implications

- 8.1 Several the risks highlighted in these documents could potentially have a significant impact on the environment locally and service wide, the plans show we have considered these risks and the actions we will take to mitigate the impact.

9. Risk Management Implications

- 9.1 Not applicable

10. Duty to Collaborate Implications (Police and Crime Act 2017)

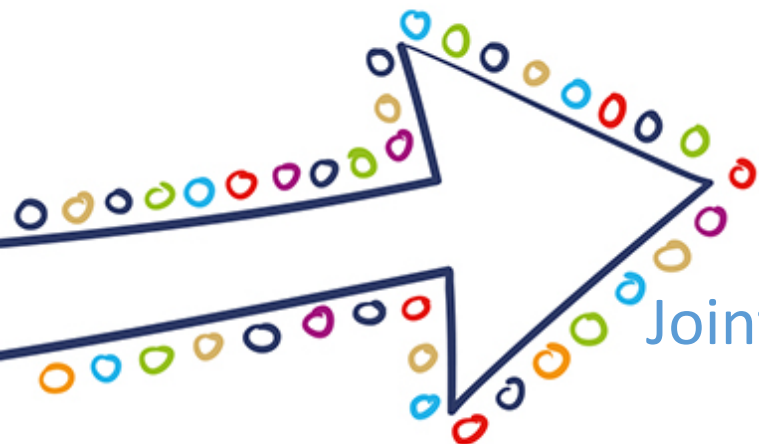
- 10.1 As detailed in each Spotlight On report

11. Your Fire and Rescue Service Priorities

- 11.1 This report links with the Community Risk Management Plan 2025-28 strategic priorities below:
- Provide a safe, effective and resilient response to local and national emergencies.
 - Further develop a culture of excellence, equality, learning, and inclusion.
 - Focus our activities on reducing risk and vulnerability.
 - Work with partners and communities to deliver our services.
 - Use resources in an innovative, sustainable, and efficient manner to maximise value for money.

12. Conclusions

- 12.1 The documents presented to Community Safety Committee demonstrates how West Yorkshire Fire and Rescue Service have found innovative ways to make a positive contribution to reduce risk for the communities of West Yorkshire.



Spotlight on...



Joint training strengthens Bradford's multi-agency response

Effective multi-agency working depends on our partners understanding each other's structures, operational roles, skills and capabilities. Joint working in Bradford is already positive, but there was an opportunity to improve shared understanding and coordination at complex incidents.

Bradford fire crews worked with Yorkshire Ambulance Service team leaders to develop a mutually beneficial programme combining classroom learning with realistic practical exercises. The aim was to strengthen interoperability, clarify responsibilities and improve joint effectiveness at incidents.

The programme was designed to build professional relationships, reduce barriers between teams and support better

outcomes through shared, incident-focused learning. The program spanned over 16 weeks, with 32 sessions and impressively covering around 320 Ambulance and Fire Service participants.

The classroom sessions covered rank structures and command roles, RTC hazards and procedures, and emerging electric vehicle battery risks. This gave both services a clearer understanding of what to expect from each other during an operational response.



The learning was reinforced through mixed-service practical exercises, allowing personnel to apply joint principles in realistic conditions.

The training brought personnel from both organisations together and gave all participants a greater appreciation of each other's roles and ways of working.



What difference did we make?

- Open discussion and shared learning helped strengthen relations between Fire Service and Ambulance personnel.
- Mixed teams practised rapid triage, catastrophic bleeding management and structured updates to control centres using JESIP principles.
- A two-vehicle, three-casualty RTC scenario supported coordinated casualty care, scene safety, hazard management and extrication.
- The programme provided meaningful practical development for Yorkshire Ambulance Service personnel within their limited professional-development time.



Shared ownership between WYFRS and Yorkshire Ambulance Service ensured the programme met the operational needs of both organisations.



What are the keys to our success?

- Realistic classroom and practical learning made roles, responsibilities and expectations easier to understand and apply.
- District-wide involvement helped embed JESIP principles and supported consistent multi-agency communication.
- Direct contact between operational personnel strengthened professional relationships and created a route for future collaboration.



The programme has created a foundation for further joint training. Yorkshire Ambulance Service has provided a contact route so crews can request ambulance involvement where this would add value to planned training.



What are we doing next?

- Developing further shared training opportunities through future professional-development programmes.
- Using the partnership to support realistic exercises, reinforce JESIP principles and strengthen multi-agency preparedness.



Contact



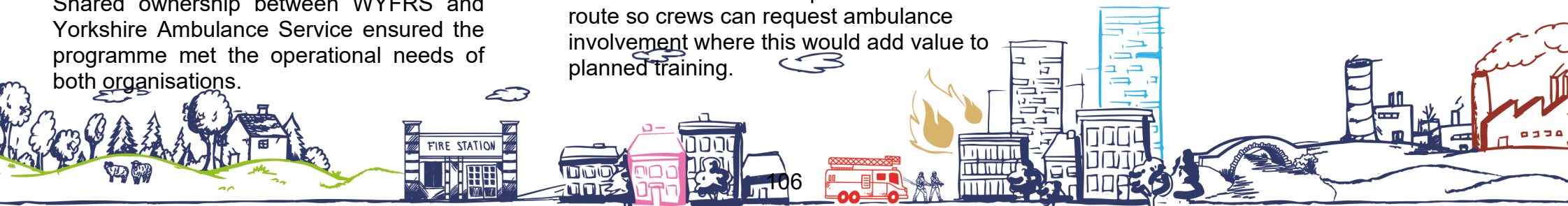
Name: District Commander Benjy Bush



Telephone: 01274 682311



Email: Benjy.Bush@westyorksfire.gov.uk



Spotlight on...



Calderdale District

Water Safety Partnership



What was the need, how was it identified

Background and Risk

Open water sites across Calderdale attract visitors throughout the year, with activity increasing during periods of warm weather. Reservoirs, rivers, canals, and parks can present significant risks, including cold water shock, sub-surface hazards, changing water levels and difficult access for the emergency services.

Following local and national water-related incidents, and concerns raised by communities and partner organisations, West Yorkshire Fire & Rescue Service (WYFRS) identified the need for a coordinated approach combining prevention, education, visible

engagement, and shared responsibility for water safety.

The aim was to reach people before an emergency occurred, particularly children, young people, and families, while strengthening the arrangements between agencies responsible for managing risk around open water.



What did we do?

Activity Delivered

WYFRS brought partners together to plan and deliver practical water safety activity across Calderdale providing vital water messages to over **4800** people.

Multi-agency days of action were held at Mixenden Reservoir, Hebden Bridge and Shibden Park, providing visible engagement in locations where local risk, visitor numbers and community use made targeted activity particularly valuable.

Firefighters and partner organisations spoke directly with members of the public about cold water shock, safe behaviour near water, what to do in an emergency and the importance of calling the emergency services. School water safety talks complemented the public events by giving pupils clear, age-appropriate advice and encouraging them to share key messages with friends and family.

The programme included:

- Multi-agency days of action at Mixenden Reservoir, Hebden Bridge and Shibden Park, bringing services together in high-footfall community locations meeting over **300** people.
- Practical demonstrations and public conversations about cold water shock, throw line use, emergency actions and the risks associated with entering open water.
- Water safety talks in schools to over **4000** students, giving children and



- young people the knowledge and confidence to make safer choices.
- Joint promotion through partner networks, supported by local elected representatives and community contacts to extend the reach of the campaign.
 - Reviewing risk sites and gathering intelligence on access points and launch points for water rescue crews.
 - Coordinated public engagement activities, using shared intelligence gathered through the partnership to support targeted risk reduction work.
 - Risk reduction open days at Todmorden and Rastrick fire stations and attending community events which attracted **570** visitors.

What difference did we make?

Impact and Outcomes

The partnership created a stronger and more visible water safety presence across Calderdale engaging with over

4800 people. By working together, agencies reached residents in community settings, at open water locations and through schools, rather than relying on a single campaign or organisation.

The days of action enabled partners to share local intelligence, reinforce consistent advice, and build relationships for future prevention work. School sessions extended the impact by giving young people practical messages they could understand, remember, and discuss at home.

What are the keys to our success?

The key success factors were early planning, shared ownership and the commitment of operational crews, prevention staff, and partner agencies from the public, private, and voluntary sectors.

Support from Josh Fenton-Glynn MP and Kate Dearden MP helped raise the

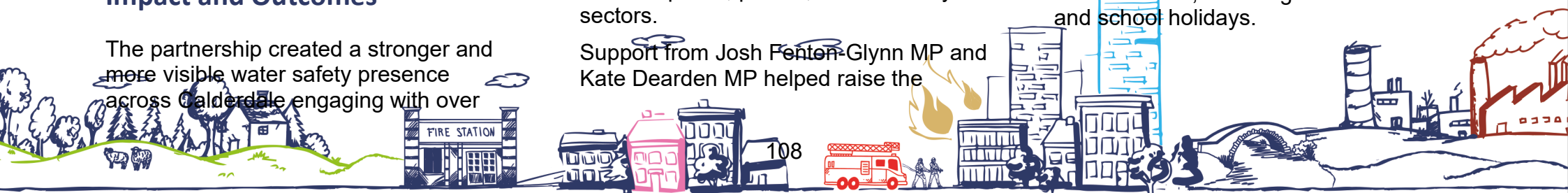
profile of water safety, strengthen local engagement, and maintain conversations about appropriate safety equipment, signage, and education.

What are we doing next?

Together, the water safety partnership will develop a Calderdale district water safety strategy to engage, educate, and inform communities, while improving safety around open water.

WYFRS and partners will review learning from the three days of action and use incident data, local intelligence, and community feedback to identify future priority locations.

The partnership will continue school water safety talks and develop coordinated activity ahead of periods of increased risk, including warm weather and school holidays.





Partners will also maintain communication with landowners and organisations responsible for open water sites, encouraging risk-assessed provision of suitable signage, public rescue equipment, and clear location information where appropriate.

➔ Contact



Group Manager Andy Rose

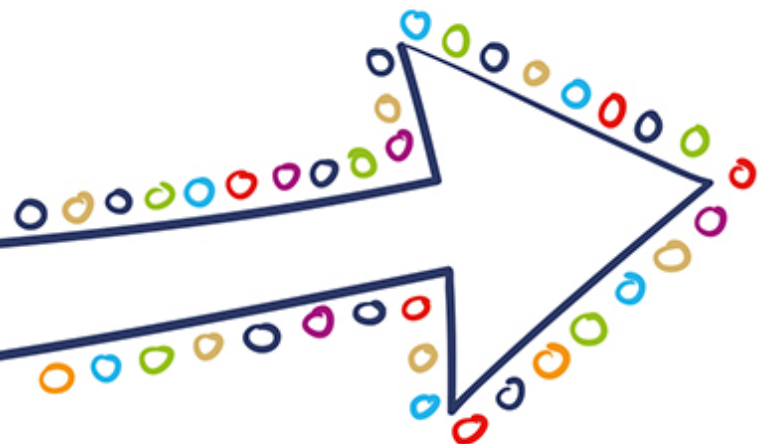


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Spotlight on...

Kirklees Partnership Working in Dewsbury



What was the need, how was it identified?

We were approached by Ask for the Moon, a Bike ability training provider based in Slaithwaite which provides learn to ride and family cycling sessions with qualified instructors.

They had received funding from Kirklees Council for summer cycling activities for families within targeted locations. We provided locations at Dewsbury and Slaithwaite fire station.

The first week was aimed at children aged 4-11 yrs plus adults. They provided small pedal bikes and balance bikes, plus some adult bikes, and offer learn to ride/cycling skills sessions. The team also offered a Dr Bike service, where a bike mechanic carried out basic safety checks and minor repairs to help keep bikes in great working order.



What did we do?

Bikeability is a great way to teach children how to ride safely in traffic on quiet roads, but fun on two, three or four wheels is just as important. The family cycling sessions give children of all ages the chance to ride in a safe, traffic-free environment and have some fun due to the space at Dewsbury and Slaithwaite fire stations. This enables confidence on a bike before encountering roads.

The programme was enhanced with the addition of Vision Zero messaging in relation to road safety delivered by Dewsbury crews. The station also used the opportunity to raise awareness of water safety during the heatwaves to ensure children were aware of the dangers of swimming in local waterways.





What difference did we make?

“

The sessions were incredibly successful and fully booked throughout. Your team were very hospitable and made us feel very welcome despite a very busy schedule for you all.

”

Barbara Cooper

ASK for the Moon Limited



What are the keys to our success?

The events were successful because Ask for the Moon and WYFRS worked closely together to deliver clear, consistent messages. The practical sessions and crew presentations were a key reason for high engagement, as families could see and experience the risks rather than just hear about them, as well as gaining confidence while riding the bikes.



What are we doing next?

As part of our continued commitment to Vision Zero, we will keep driving efforts to reduce killed and seriously injured (KSI) incidents across the Kirklees district. Throughout the year, we will deliver a range of targeted road safety events focused on communities identified as most at risk through our partners. This will include practical demonstrations, awareness sessions, and education designed to challenge unsafe behaviours and promote safer choices on the road.



Contact



Name Dale Gardiner



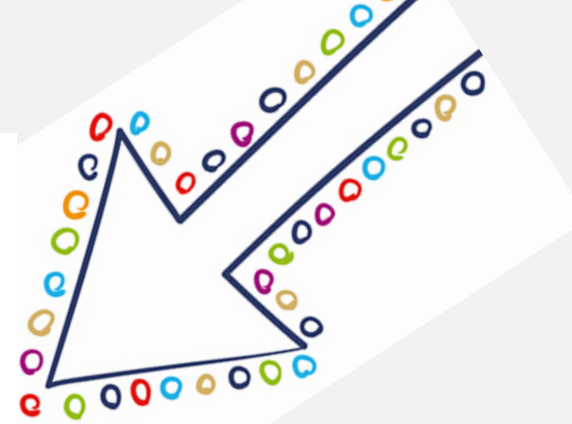
Telephone 07557006166



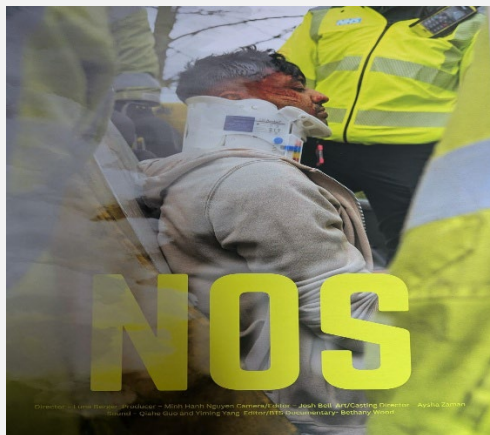
Email address
Dale.gardiner@westyorksfire.gov.uk



Spotlight on...



Leeds Nitrous Oxide (NOS) Video – Killingbeck Red



➡ What was the need, how was it identified?

Firefighter Shabs Khan and Killingbeck Red have an excellent collaborative

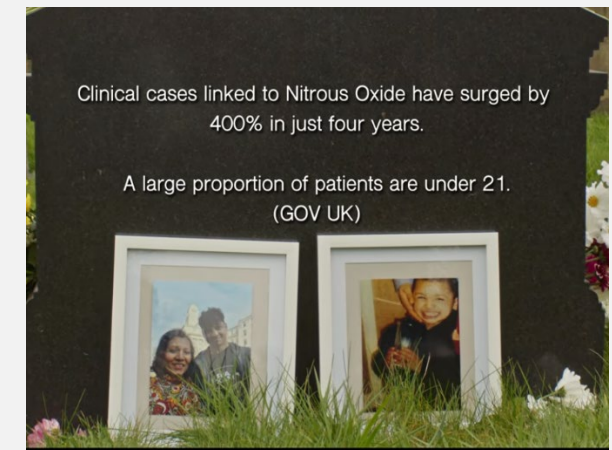
relationship with the Junior Sports Hub (JSH) in Harehills. It was identified that young people within the community are using Nitrous Oxide whilst driving. Taking NOS while driving is particularly dangerous because the effects occur rapidly and can significantly impair a driver's ability to control a vehicle. Risks include:

- Slower reaction times to hazards
- Poor judgement when making driving decisions
- Reduced coordination affecting steering and braking
- Temporary loss of awareness of surroundings
- Distraction caused by inhaling the gas while driving
- Loss of consciousness in severe cases

Heavy or repeated use can also cause serious health problems including nerve

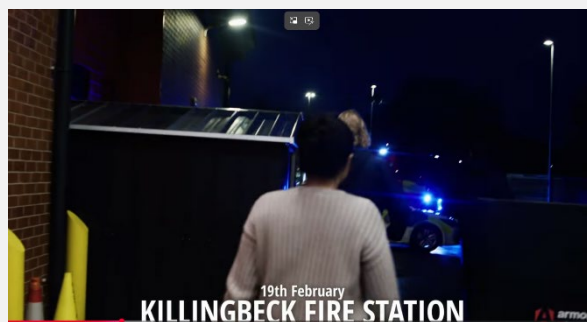
damage, neurological injury, oxygen deprivation, and in extreme cases suffocation or death.

Working with the local community at the sports hub it was agreed hard hitting education video would be useful to get the impact and safety message across. The video is for all young people but the hub was very keen to ensure that young Asian drivers and their families could engage, connect with it.



➡ What did we do?

Kamran Khan from JSH and FF Khan approached Leeds University Sustainability Department to explore the idea of producing the film whilst helping students at the School of Media and Communications in their final year of their filmmaking degree. A business case and project timeline were submitted and the university agreed to fund the project, with support from experience filmmakers from Oakwood Film Academy. The project was methodically planned with the students and emergency services and included community engagement, grant application, story boards, scripts and pre-production visits to Killingbeck Fire Station.



Once approval was granted from Leeds District and Corporate Communications a date was set for two days of filming. It was a professional set up and crews describe it was like been on full on film set with several actors, production crews, make-up artists, directors and all three-emergency services.



The video was extremely impactful, showing young people taking NOS in a car and proceeding to drive. It results in a serious crash and demonstrates a first-hand view of the extrication, removal to hospital and subsequent arrest on scene of the driver who's brother was seriously injured. The video then moves to hospital scenes with family present with a final scene of a family distraught at a funeral ceremony within a burial ground.



➡ What difference did we make?



In collaboration with have really strengthened our relationship with the Junior Sports Hub, Harehills Community and Leeds University. We have created a fantastic, impactful video with one objective, if it saves one life it's been a success. We provided a great learning experience to the film students that provide key learning and credits towards their final examinations. Feedback from them showed that they wouldn't have had such a real life film production experience without the project. We brought all those involved and the community together for a premier screening with a Q&A session to start the launch. There is also a longer 'making of' documentary. We have shared locally and we are hoping that the video can be used nationally as its hosted on our YouTube channel.

➡ What are the keys to our success?

- Good partnership working between Killingbeck Red Watch, Junior Sports Hub, Leeds University and other blue light partners.
- Creative ideas from FF Shabs Khan, knowing there was an issue within the Asian community with a passion to prevent it happening.
- A strong business case to get funding from the university.
- Professional and enthusiastic delivery by operational crews
- Strong support from WYFRS Corporate Communications.
-



➡ What are we doing next?

- Look at opportunities to run similar events again with the Harehills community and Junior Sports Hub.
- Identify other opportunities with Leeds University sustainability service. Develop road safety education with other colleges across Leeds District
- Promotion of the video, sharing with all partners both internally and externally.

Watch the videos via the following links!

[NOS Video](#)

[NOS Documentary - The making of](#)

➡ Contact



Name: Lee Miller

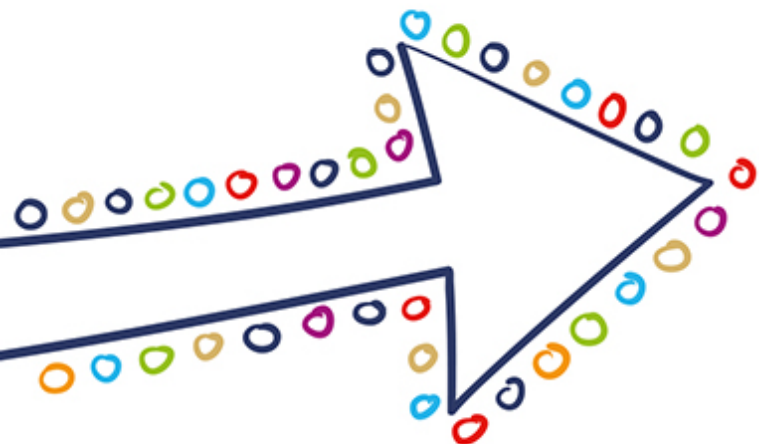


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Spotlight on...

Wakefield



Wakefield District – working within the community to improve safety.....

➡ What did we do?

Over four consecutive Fridays in August, our operational crews and safety teams, working in partnership with West Yorkshire Ambulance Service, West Yorkshire Police, and Network Rail, attended community engagement events at Xscape Castleford.

The events provided an excellent opportunity to interact with members of the public and deliver important safety advice and demonstrations on a range of key topics, including road safety, water safety, and the risks associated with lithium-ion batteries. Visitors also received valuable information on anti-social behaviour from our policing partners, learned about the dangers of the railway environment from Network Rail, and benefited from first aid and health safety advice provided by Yorkshire Ambulance Service.

The four events were a great success, with more than 1,000 members of the public engaged throughout the programme. The

strong partnership approach helped raise awareness of a variety of safety issues, encouraged positive conversations with the community, and reinforced our collective commitment to keeping people safe.



➡ What was the need, how was it identified?

The ongoing Vision Zero mission has continued in the district through another joint event with Yorkshire Ambulance, police National rail and our own risk reduction teams at the Junction 32 Designer Outlet



➡ What was the need, how was it identified?

Supporting our firefighters and staff by raising awareness of The Fire Fighters Charity and the wide range of support services available to them.

➡ What did we do?

Crews Organised a charity car was supported by ASDA to raise funds and awareness of the charity

➡ What was the need, how was it identified?



Our crews and Prevention staff proudly supported Armed Forces Day at Pontefract Park. Throughout the day, they provided advice and demonstrations on water safety and the risks associated with cold water shock. They also engaged with visitors to share important fire safety information, helping to keep our communities safe both in and around the home



➡ What was the need, how was it identified?

We continue to work closely with our local partners to prevent and tackle anti-social behaviour (ASB) across the district. A key focus of our ongoing work is the identification and management of derelict buildings within our service area.

Crews are identifying these properties, gathering and recording relevant information, and working alongside partner agencies to develop a shared understanding of the associated risks. This collaborative approach helps to prevent and tackle ASB, reduce incidents, and improve community safety.

Crews also continue to carry out Environmental Hazard Audits, with the findings being recorded and shared with partner agencies. This information supports joint working, informs risk management, and helps partners take appropriate action where required.



➡ What was the need, how was it identified?

Following the prolonged period of hot weather, crews continue to address the threat of wildfires across our local parks and countryside areas. Supporting our ongoing prevention campaign, crews, alongside local partner agencies, will take part in a joint Day of Action at Pugney's Country Park.

The event will provide an opportunity to engage with members of the public and raise awareness of the dangers associated with the use of disposable and portable barbecues, particularly during periods of dry weather. Crews will also highlight how anti-social behaviour in these areas can have a significant impact on the local community, the environment, and emergency service resources.

Through education, engagement, and partnership working, we aim to reduce the risk of wildfires and promote responsible use of our open spaces.



Wakefield Prevention

Business Continuity has provided many challenges over the past 12 months and despite calls to assist other districts in reducing safe and well queues we have managed to keep supporting our partner agencies within Wakefield ensuring effective collaboration to solve local problems with local solutions

We have reinvigorated the Connect and Care Network and signed a new information sharing agreement whereby we have a clear referral pathway with our Health and Social Care Partners.

We are currently negotiating a close working partnership with the Domestic Abuse Early Intervention Team which comprises our partners within the Council and WY Police to support early interventions and prevention

A key objective within Prevention in Wakefield District is to strengthen our connections with Health; Social Care and the VCSE Sector.

We will be attending a Heart of The Community Event on the 13th of October at Normanton. This is the first of several events throughout the district. The event will allow our team to explain our offer; answer questions around our service; discuss referral pathways; and build valuable connections with other professionals who are supporting residents

Community Engagement continues to be a key priority within Prevention at Wakefield whilst ensuring safe and well visits are a priority



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