

OFFICIAL

Spotlight On

Community Safety Committee

Date: 22 July 2022 Agenda Item:

Submitted By: Director of Service Delivery

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Purpose To provide Members with examples of how the service meets the needs

of vulnerable people within the community in its service delivery functions

of prevention, protection and response.

Recommendations That Members of the Community Safety Committee note the contents of

this report

Summary The 'Spotlight On' case studies highlight just some of the excellent work

that is being delivered across the communities of West Yorkshire.

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: AM Service Delivery - Scott Donegan

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Background papers open to inspection: None

Annexes: District Spot Light Ons

1 Introduction

- 1.1 WYFRS is committed to meeting the needs of West Yorkshire's diverse communities. Members are aware that we direct our resources particularly towards the most vulnerable groups and individuals who are most at risk because of their lifestyles, behaviours or the way their protected characteristics, such as race, or religion or belief, influence their day-to-day life.
- 1.2 The Spotlight On case studies allow the Service to demonstrate to Members of the Community Safety Committee how we often go above and beyond in order to provide an excellent service to the people of West Yorkshire and keep vulnerable people safe

2 Information

2.1 The cases attached to this report showcase how our staff are working across districts in order to reduce risk and where required, respond to emergencies to provide a first class service to people in their time of need.

3 Financial Implications

3.1 There are no financial implications arising from this report. The activities carried out in the development of the work described come from existing revenue budgets and are supporting through collaboration with key partners.

4 Legal Implications

4.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5 Human Resource and Diversity Implications

5.1 The 'Spotlight On' Case studies illustrate how the Authority meets the needs of service users who share a protected characteristics and how it fosters good relations, two keys requirements of the Public Sector Equality Duty.

6 Equality Impact Assessment

Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)	Yes / <u>No</u>
Date EIA Completed	DD/MM/YY
Date EIA Approved	DD/MM/YY

The EIA is available on request from the report author or from diversity.inclusion@westyorksfire.gov.uk

7 Health, Safety and Wellbeing Implications

7.1 The activities described demonstrate our commitment to improving the health, safety and wellbeing of target groups across the respective districts. All such initiatives will have a focus around our key service priorities.

8 Environmental Implications

8.1 Several the risks highlighted in these documents could potentially have a significant impact on the environment locally and service wide, the plans show we have considered these risks and the actions we will take to mitigate the impact.

9 Your Fire and Rescue Service Priorities

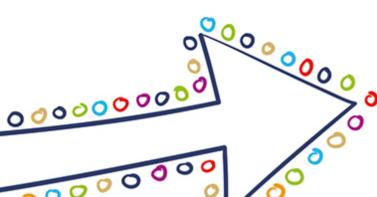
The Spotlight On case studies attached provide examples of how we deliver against the following key service priorities 2020 - 23:

- We will reduce the risks to the communities of West Yorkshire
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will be innovative and work smarter throughout the service
- We will support, develop and enable our people to be at their best
- We will continue working towards delivering a more inclusive workforce, which
 reflects and serves the needs of the diverse communities of West Yorkshire

10 Conclusion

The documents presented to Community Safety Committee demonstrate how West Yorkshire Fire and Rescue Service have found innovative ways to make a positive contribution to the communities of West Yorkshire amidst the challenges posed by Covid.

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Spotlight on...



Bradford Public Service students awareness event...



What was the need, how was it identified?

The Covid Pandemic brought about many challenges to the district in relation to working with local schools and colleges. Changes in working practices had left fire crews unable to carry out the same level of engagement with young people.

Now we have come through the pandemic this has allowed us to start creating new links with

local schools and colleges, by providing awareness and education on the role of the fire service, helping and protecting the communities we serve.

Bradford college run a level one introductory certificate in public services. The award offers a basic introduction to a variety of careers in Public Services, for example, Police, Fire, Paramedics and Army. It also provides learners with the opportunity to develop generic, transferable, and sector-specific skills.

With the help of experienced staff, the courses deliver a variety of lectures, seminars, workshops, and presentations alongside independent student research. The course is aimed at developing skills such as teamwork and leadership and developing their practical skills and improve fitness.

WYFRS have worked closely with Bradford college and want to continue developing the strong partnership by providing the support and education on our unique service. This format has been repeated over the years with

us supporting others such as West Yorkshire Police on community engagement and delivery of such messages in schools.



What did we do?

Working alongside Bradford College and our local fire station crews at Fairweather Green we have determined what students need to know about and the best method of delivering that information which will allow engagement with students.

Building on previous learning and taking in to account current entry level tests and information, we deliver a half day experience to the students which starts with an introduction from station manager, watch manager, crew manager and firefighters. This is followed by allowing students to really feel part of an operational fire station by firstly observing a Road Traffic Collision where two of the students are trapped in a car and operational firefighters get to work in releasing them using heavy cutting equipment. The students were split into smaller groups and

covered some of the different entry level tests from treadmill fitness test, casualty drag, hose carrying and moving weights of 25kg over a 25metre circuit. Throughout the morning there are operational Firefighters on hand to answer any questions that the students may have.

What difference did we make?

As a result of the interactive session, students have had the opportunity to understand and appreciate the strength and fitness levels of West Yorkshire Firefighters. All these tests are designed to challenge the students and help them to set achievable goals and improve their all-round fitness levels and create techniques that they can use every day.

The feedback from both students and teachers was extremely positive after the event.

Students described how the experience had given them a greater appreciation of the Fire and Rescue service and the role we carry out.

What are the keys to our success?

One of our local firefighters has been instrumental in delivering and networking with his established links in the community, accessing Bradford College to deliver our message. In addition, working closely with the partner agencies, having an established and fully embedded relationship with the surrounding community meant we were able to share this education far and wide with

delivery methods meeting groups that we would not necessarily have had contact with previously.







What are we doing next?

Using this similar format, we will continue to work with local schools and colleges on topics such as anti-social behaviour, firework misuse, criminal consequences, choice making, positive action and recruitment. The open days will hopefully focus on developing close links across a wide range of education establishments.

These days will inform and test students by allowing them to assess their skills through theory and practical sessions.

Interaction is key to empowering young people in their own communities, allowing them to see what they can be!



Pictured: Bradford college Level 1 Public

















Name: Assistant District Commander Imran

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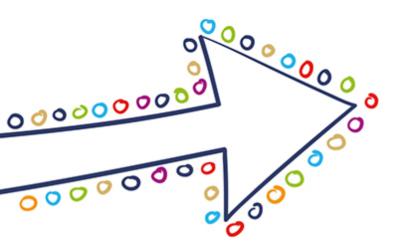
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Spotlight on...



Calderdale Emergency Services Day



What was the need, how was it identified?

Calderdale District has developed a strong multi agency partnership. This has included joint awareness days for colleges and a number of joint safety campaigns.

It was during this frequent collaboration that discussions about the Platinum Jubilee celebrations in Calderdale were planned and the idea of an Emergency Service Day was first aired.

As soon as the idea was mentioned it was supported by all and addressed all the criteria required of a public event – Engagement, Education and Excitement!

What did we do?

The Emergency Services day was held on 3rd June at the Historic Piece Hall in Halifax. The Grade I listed Georgian building built in 1779 is the oldest remaining Georgian cloth hall in the world and provided the stunning setting for the multi agency event.

The event supported and attended by MP Holly Lynch was an outstanding success and provided a platform for engagement, recruitment and prevention.

The centre piece was the 'Battle of the Bands' with both the Police and Fire Service Bands making their grand entrance to the Piece Hall in unison followed by an individual set on the main stage.

There were Fire appliances from Halifax, Todmorden and Rastrick along with the Wildfire Landrover and Argocat and also the Transporter, Powerboat and Sled which attracted the crowds in their thousands.

Yorkshire Ambulance Service provided CPR training for an estimated 450+ children with many more adults watching on.

West Yorkshire Police brought three vehicles including their very popular Police Dog. Children were able to dress as officers, wearing helmets, vests and using riot shields.

Other attractions were the Calder Valley Search and Rescue Team with their vehicles and Search dog, The Yorkshire Air Ambulance with their Charity vehicle, Calderdale Council wardens, Calderdale Charity Smartmove and a selection of vintage emergency service vehicles.

North Yorkshire Fire and Rescue kindly attended with their Water Safety Flume, a visual education tool that really held and audience and provided effective Water Safety education throughout the day with a number of enquiries from schools and other Fire Services about the Flume.

The Firefighters Charity stall was a hive of activity with the stock of childrens yellow helmets selling out in quick time.

The Risk Reduction Team were kept busy with enthusiastic public engagement and provided education on Safe and Well visits, the #BeMoorAware and the #BeWaterAware Campaigns.

The crews in attendance provided career advice, equipment 'show and tell' and facilitated the ever popular opportunity to sit in an appliance which at one point had a queue stretching across the Square.

What difference did we make?

The day was declared an outstanding success by The Piece Hall, MP Holly Lynch and all the services and charities that attended. An estimated 20,000 people attended the event.

We were able to educate the public on Fire Safety in the Home, Water Safety and on the Public Space Protection Orders in place and the #BeMoorAware Campaign. These safety messages were supported with a multitude of giveaways, including pens, badges, stickers, fridge magnets, coasters and leaflets.

We were able to interact with our diverse Calderdale community and promote the opportunities a career with WYFRS provides and give out cares with the QR code link to register their interest.

The Firefighters Charity raised £1300 from the bucket collection and sale of the Helmets















What are the keys to our success?

There were many reasons for the success of the event. The pandemic played its part, with little or no emergency service events over the last two years there was a clear interest and excitement about the event within the community.

The Piece Hall were excellent hosts and extremely accommodating. The location itself is iconic and has recently had a 14 million pound overhaul and provided the perfect location for the event.

However the key I believe was the drive of all the parties involved. Regular meetings left nothing to chance with activities planned debated and choreographed to make the day as exciting, engaging and educational as possible.

The final piece of the jigsaw was the hard work of our staff on the day. The duty crews and prevention staff were supported by a number of volunteers who kindly gave their time and enthusiasm which made the day a success.

What are we doing next?

Within hours of the event ending an encore was requested by many on social media and with similar feedback from all involved it appears highly likely that the Piece Hall Emergency Services Day will be an annual event!

In the meantime, we continue our drive promote recruitment with regular Awareness Days being facilitated at Halifax Station. We continue to work with partners and seek new initiatives to educate and make our communities safer.

Over the next month WYFRS will receive a Water Safety Flume, demonstrated so successfully by the NYFRS team which will transform our Water Safety education at events and in schools



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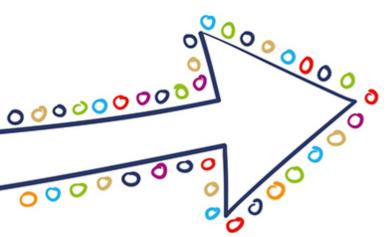












Spotlight on...

Kirklees Water Safety





What was the need, how was it identified?

The newly established Kirklees Water Safety Group is chaired by WYFRS and is made up of representatives from Kirklees Council and Safer Kirklees, WYP, Yorkshire Water, mental health services including suicide prevention, Canal and River Trust, RNLI, ROSPER and the National Trust. The general terms of reference for the group are to reduce the risk of death and injury at open water sites throughout Kirklees. We have looked at the district and identified water sites where previous incidents have occurred. These sites have been prioritized based on incident activity and occurrence of swimming or other associated activities.



What did we do?

Kirklees District supported the delivery of an adapted RNLI Waterside Responder scheme to our partners in Kirklees.

The starting point for the district was engaging our community-facing colleagues such as Community Environmental Support Officers and Rural Police teams and then providing input on water safety. The scheme included providing agencies with details regarding the hazards and risks of water, calling for assistance and undertaking rescues utilising throw lines.

This resulted in a multi-agency rescue exercise with WYFRS, WYP, Safer Kirklees and the Canal and River Trust at Sparth Reservoir in Marsden.



What difference did we make?



"The training ensures the blue light services are exercised to work together as effectively as





What are the keys to our success?

With our partners, we kickstarted a local conversation about the risks which are present within Kirklees District. This conversation led to successful collaborative working to ensure that joint training, risk assessments and the distribution of throw lines has taken place.

Our work was underpinned and motivated by the determination of WYFRS personnel to raise public awareness about the potential water risks in their community.



What are we doing next?

The scheme will see fire crews engage with businesses near water. We will offer free training to equip them with basic knowledge that would help them effectively respond to a person in the water prior to the arrival of the emergency services.

It would also see local businesses such as bars and restaurants receive a free throw line to help assist anyone in difficulty in the water.



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Spotlight on...



Leeds Water Safety Weir Model



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What was the need, how was it identified?

In the latter part of 2021 CC Hayes from Killingbeck Green Watch, came to Leeds District Risk Reduction team with an idea for an educational water weir model. Something that he had seen via Cambridge fire service and identified that this could be a real asset for engaging people with our water safety messages at community events and schools.

Despite being a city, the dangers of open water are significant in Leeds. The canal that runs through the city is an obvious area of risk and we have been working with partners to introduce improved signage, lighting and throw lines with the Leeds Water Safety Group. In addition to this we have offered training to Police & other partners in the deployment of throw lines in an emergency.

However, we unfortunately still see groups of young people using Lemonroyd Marina as a recreation spot in good weather. Rothwell Station have been working with local youth groups, Police and schools to try to educate the young people in the dangers of the jumping in the water in this area.

Conversations and education work for young

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people is far more effective when interactive and visual. The model weir is a perfect visual aid to demonstrate the unseen dangers of water.



What did we do?

Realising the level of visual engagement that this could provide we looked for local manufacturers that could create a model weir for us. Choosing a local supplier in Leeds we procured a model to be made for us to use as the warmer weather approaches.

The model is a mini working weir that can be used to visually show, with the aid of figures, the difference between a standard flowing river, and the dangers of the circulation of the water in a weir that are hidden from view normally. We also decided that we could add additional inserts to represent more nuanced dangers such as plant growth, hidden branches and hazards such as shopping trolleys. This is accompanied with a talk on water safety, describing to the public what is happening, the dangers of the process and additional water safety advice and information. This is aligned with the other water safety work and messaging Leeds District are doing.

We shared our idea with the wider WYFRS via the collective Risk Reduction group and detailed our plans for the usage of this weir and how it works. Including our future to have a scalable size model weir that would be more portable for smaller classroom use.



What difference did we make?

With this water safety education model, we are driving innovative ways to engage with our communities as part of our District priorities. We are giving our crews and prevention staff tools to be able to share our messages with confidence and pride.

Further to this we are encouraging our staff to bring their ideas, passion and experience to us just as CC Haves did.

The goal being that we educate people to think more carefully about the risks of open water and reduce the number of incidents requiring rescue.

Drowning in the UK accounts for more accidental fatalities annually than fire deaths in

the home or cycling deaths 2



What are the keys to our success?

The key to this being successful is as District

Being willing to embrace new ways to engage post covid and ensuring we are key parts of our communities.

There is also an element of us understanding that we are in a changing world and need to go beyond PowerPoint presentations to schools and flyers to the general public. We need to evolve with the general public in terms of our ways of communication.

What are we doing next?

Immediate next steps are using the weir at the WYFRS Emergency Services day along with the other Prevention and Risk Reduction displays Leeds are organising. Talking this along to local community events in areas where water is a prevalent issue.

We have an award-winning group of STEM children from Bishop Young Academy who will have the very first public demonstration.

WC Bedford at Rothwell station will be using the weir with his youth group outreach programme around water safety he has been working on in the Lemonroyd Marina area. He will be offering demonstrations to schools in the area on the run up to summer break.

We are also working with the canals and rivers trust to look at having some additional signage, a demonstration and some boat safety engagement in the area.



Contact



Naomi Hirst Leeds District Prevention Manager



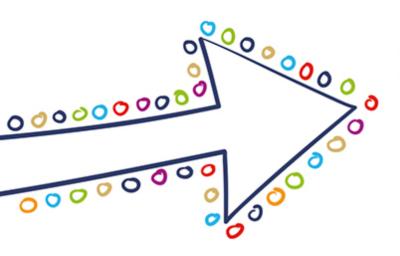
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Spotlight on...



Wakefield District – Tackling not Tolerating ASB and Deliberate Fire Setting June 2022



What was the need, how was it identified?

Covid restrictions were a great leveller during the recent pandemic. The lockdown periods which restricted movements and gatherings assisted in reducing our service calls and gave support to our efforts to combat deliberate fire setting within the district

Since the restrictions have been lifted we are seeing a rising trend of young people gathering in woodland areas, parks and recreational areas. Across the district we are seeing activities translating into ASB and deliberate fire setting.



What did we do?

To tackle this trend and with an intelligence led approach we have formed a multi-agency parks and recreational group comprised of partners from

- WYFRS
- WY Police Neighbourhood Police Teams
- WY Police Crime Prevention Team Wakefield
- Wakefield Council ASB Team

- Wakefield Council Street Scene, Parks and Recreational Team
- Wakefield Council Youth Outreach Team
- Friends of the Parks Groups

The aim of the group is to map the hotspots and to formulate and deliver actions to tackle the ASB and Fire Setting

Parks within Horbury; Outwood; Castleford and Ossett have already been targeted with multi-agency action days

These days have seen partners and crews deliver arson education and awareness amongst the residents of our district where these issues are impacting on their quality of life

There has been systematic clearing and removal of woodland dens and damaged trees where young people have been setting fires or preparing to light such fires

Social Media and Local Community
messages were sent out to the areas
targeted and a positive response was
received with many residents approaching
partners on the day and thanking all those



involved for listening to their concerns. Plans are also n place for future targeting of social media messages.





What difference did we make?



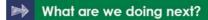
We listened and acting together with





What are the keys to our success?

Effective and robust partnership working. Listening to our communities. Being seen to tackle these issues and deliver swift and innovative solutions





We have further planned days of action within our local communities throughout the forthcoming summer months. Plans have been put in place to hit the key parks and recreational areas with community engagement, education and enforcement if required by partners

We are also continuing to support the Wakefield Water Safety Group as summer approaches and to this end are currently rolling out water safety training to key partners who may be first responders at the scene of water safety incidents within our district.



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Spotlight on...



Get Started with Emergency Response



What was the need, how was it identified?

WYFRS partners with the Prince's Trust to deliver a range of Get Started Programmes for 16 – 30-year-olds not in employment, education, or training.

The 1 week Get Started programmes support young people to discover new talents, develop the confidence and skills needed to make the next positive step in their lives.

The Get Started programmes that have been delivered by WYFRS include Boxing, Health and Fitness, Survival and Emergency Response.



What did we do?

In April 2022 we delivered a practical, One week programme from Stanningley Fire Station.

This programme enabled young people to gain an insight into the Fire and Rescue Service and other blue light services.

The week was aimed at building and developing young people's skills and delivering an experience of what it is like to work for the emergency services. The aims of Get Started with Emergency Response were also to help

young people gain transferable skills to aid them in the future. Such skills included teamwork, communication, resilience, and leadership.

While on station the young people took part in teamwork activities, learned basic firefighter skills, and gained a full first aid qualification which is nationally recognised and valid for the next three years.

The young people were also able to get an insight into another emergency service – the Police, through a guest speaker from WYP Leeds West.

We also visited Fire Service Headquarters for the young people to get an experience of being a fire fighter through completing the crawl space wearing full BA sets and learning about Fire Science.

All the skills learned throughout the week were put to the test in a final challenge – to complete Two scenarios which consisted of an RTC roof removal and casualty extraction, and a fire in a tower with a walking wounded and an unconscious casualty requiring CPR.

The week was completed with a hybrid celebration event - face to face and digital - where the young people talked about their

experiences throughout the week and explained what they had learned and how that was relevant to their lives.

What difference did we make?

Eight young people engaged with the programme, all coming from a range of backgrounds and all with different aspirations for the future. Throughout the week, the group acted as support for each other, developing a close bond and helping each other if someone was struggling.

The programme has enabled the young people to add more structure to their days, helping them to get into a better routine and feel more able to plan their next steps. On top of this, the young people have discovered abilities they already had and started to develop new skills. Many of the group have a clearer idea of what they want to do next – whatever that looks like individually.

What are the keys to our success?

Having a dedicated, passionate and enthusiastic team of people who are committed to improving the lives of young people across West Yorkshire.

In addition to our specialist Youth Intervention Trainers, the operational Youth Intervention We also had a wonderful group of young people on this programme who were willing to step outside of their comfort zones and made the most of every opportunity presented to them during the week.

Since completing the Get Started with Emergency Response programme one young person has registered their interest to become a firefighter and three have shown interest in joining our next Prince's Trust Team programme at Dewsbury Fire Station in May 2022.

Others have expressed an interest in education or training, with two young people wanting to complete the 4-week Prince's Trust programme 'Get Into Railways'.

For those still requiring it, Prince's Trust will give support in finding and accessing opportunities for the next 6 months.

What are we doing next?

Our aim is to run three Get Started programmes in 2022. Upcoming programmes are Get Started with. Survival and Health and Fitness.

The programmes enable young people to develop confidence, teamwork and new skills.

If you know of any young people who may be interested, please contact Claire Wright who will have further details.







Contact



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OFFICIAL

Performance Against PMI Targets 2021/22

Community Safety Committee

Date: 22 July 2022 Agenda Item:

Submitted By: Director of Service Delivery

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Purpose To inform Members of Community Safety Committee of the performance

against the 2021/22 performance outcome targets. The reports

specifically looks at performance covering 01 April 21 – 31 March 2022.

Recommendations That Members of the Community Safety Committee note the contents of

the report.

Summary This report provides details of the performance against the outcome

targets. The appendices show the performance across West Yorkshire and then broken down into the five districts with additional commentaries

from the District Commanders.

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: AM Service Delivery - Scott Donegan

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Background papers open to inspection: None

Annexes: District Performances

1 Introduction

- 1.1 The attached commentaries show the performance across West Yorkshire and the five Local Authority Districts against the outcomes targets that were agreed for the year 2021 / 22.
- 1.2 The performance report covers the reporting period from 01 April 2021 to 31 March 2022.
- 1.3 Members of the Community Safety Committee approved the methodology for setting the annual targets against a range of incident types using a 3-year rolling average. The District Management Teams measure, monitor, manage and evaluate the performance against these targets at regular intervals throughout the year.
- 1.4 It must be noted that targets for the year 2021 / 2022 have not taken 2020 / 21 into account due to the impact of Covid and how this would skew the figures for future years.

2 Information

- 2.1 The Performance Management System and the WYFiremap tool allows managers and staff to monitor incident activity using real time data sets. Incidents are plotted geographically which allows for the identification of trends and the monitoring of prevention activity.
- 2.2 The attached reports provide the data sets against the annual targets for a range of incident types in 2021 / 22. There is a summary report showing the figures for the whole of the service and then subsequent performance sheets show the district reports with a commentary from each respective District Commander.

Service Wide Performance

			[values to 31 Mar 2022 23:59:59]				
	3 YEAR AVG TARGET (2017/20)	SAME PERIOD LAST YEAR (2020-31/03/21)	TOTAL SO FAR (2021/22)	AGAINST 3 YEAR AVG (2021/22)	END OF YEAR PROJECTION (2021/22)		
Arson	6641	5647	5654	-14.9%	5654		
Arson - Primary Fires	1445	1174	1059	-26.7%	1059		
Arson - Secondary Fires	5196	4473	4595	-11.6%	4595		
Actual Rescues	1655	880	1189	-28.2%	1189		
Total Activity	23990	23730	25015	4.3%	25015		
Dwelling Fires	1141	1066	1070	-6.2%	1070		
Non-Domestic Building Fires	416	296	358	-13.9%	358		
Prevalence of False Alarms	10439	10807	11263	7.9%	11263		
Fire Related Injuries	193	153	134	-30.6%	134		
Road Traffic Collisions	655	435	588	-10.2%	588		
Malicious False Alarms	348	274	378	8.6%	378		

Performance across West Yorkshire for the following indicators exceed the set targets:

Arson

2.3 The performance across all arson incidents is slightly higher compared to the previous year. We have attended 5654 recorded deliberate fires through 2021 / 22 compared to 5647 in the previous year. Covid has impacted on our ability to tackle arson as effectively as we would like and we saw a significant spike in deliberate refuse fires as the lockdown eased and communities returned to our open spaces However, we have still shown strong performance throughout the year, and this is represented in the target being achieved by 14.9%. Tackling arson is priority across the districts for 2021 / 22 and the ability to access real time operational data through the OneView System will allow the service more effectively when trends emerge.

Arson – Primary Fires

- 2.4 Primary fires are the more serious fires that harm people or cause damage to property.
- 2.5 Primary fires have one or more of the following characteristics:
 - Fires in buildings and vehicles that are not derelict or in outdoor structures
 - Any fire involving casualties or rescues
 - Any fire attended by more than 5 pumping appliances
- 2.6 In 2021 / 22, the service attended 1059 primary deliberate fires, compared to 1174 in the previous year. Of the 1182 deliberate fires, 617 involved vehicles and 170 involved dwellings. Each of the district teams work in partnership to reduce antisocial behaviour, support the tackling of organised crime and educate those likely to offend. We have started to see the outcomes from this work with primary arson target being achieved by 26.7%.

Dwelling Fires

- 2.7 Throughout the pandemic we continued delivering Safe & Well visits to the most vulnerable people in our communities. These visits were primarily undertaken by prevention officers. In May 2021, operational staff returned to a more normal delivery profile and by the end of 2021 the service were undertaking visits at pre-covid levels.
- 2.8 We did see a slight increase in the number of dwelling fires when compared to the previous year 1070 compared to 1066. We have started the process of providing refresher training to partners who refer vulnerable people for our services, and we are implementing changes which will better inform our understanding of personal risk and behaviours to fire. Performance against the three-year average with the target met by 6.2%

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Non-Domestic Building Fires

- 2.9 There have been 62 additional fires in this category compared to the figure from the previous year (358 compared to 296). This was to be expected as people returned to the workplace and processes and accidents resulted in fires. In comparison to a precovid year (2019/20) there were 67 fewer non-domestic fire in 2021/22. Performance against the target has been achieved by 13.9%.
- 2.10 Operational risk visits restarted in May 2021. This will contribute to maintaining an effective, safe response by operational staff and supports the delivery of our statutory duties under the Regulatory Reform (Fire Safety) Order.

Fire Related Injuries

- 2.11 It is disappointing to report that there have been 15 fatalities at fire incidents in the last financial year. Seven resulting from deliberate actions with mental health being a major underlying factor. We have also seen eight fatalities resulting from accidental dwelling fires, of the eight, six resulted from unsafe smoking practices.
- 2.12 We will continue to work with partners to safeguard and support vulnerable people wherever possible. Work has been undertaken through 2021 / 22 to improve mental health awareness of frontline staff and to make our fire stations more accessible to those in need. Smoking cessation continues to be a key element of the Safe and Well visit and will be a focus for our campaigns through 2022 / 23.
- 2.13 The figures for fire related injuries demonstrates a 12% improvement compared to the previous year, 134 compared to 153. This is the lowest number of fire injuries ever recorded by the service. The three-year target has been achieved by 30.6%.

Road Traffic Collisions

- 2.14 During the Covid Pandemic, the reduction of traffic on the county's road network led to the most significant improvement across all our performance indicators in 2020 / 21. Each of our district teams are represented within their respective road safety partnerships and we also hold a seat on the West Yorkshire Road Safety Executive.
- 2.15 Throughout 2021 / 22 we have continued to deliver targeted interventions to young people in person and digitally, as restriction eased through 2021 / 22, operational staff and prevention teams delivered road safety training and supported the delivery of partnership interventions. New programmes were developed, and members were presented with 'Spotlight On' reports which highlighted some of the high impact work ongoing across our districts.
- 2.16 Performance against this target in 2021 / 22 was higher than the previous year, 588 incidents compared to 435. However, when compared to a pre-covid year (2019 / 20) we have seen 85 fewer RTCs and the three-year average target has been met by 10.2%.

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Arson – Secondary Fires

2.17 Secondary fires are less serious and generally less information is collected following a secondary fire. They tend to involve accumulations of rubbish and 'vegetation' which is mainly grass fires during warm, dry periods. There has been a slight increase in secondary fires, 4595 compared to 4473 in 2020 / 21. We did expect to see an increase in this indicator as lockdown eased and as communities returned to our open spaces. Campaigns like #BeMoorAware and the multiagency approach to the bonfire season have contributed to the three-year target being achieved by 11.6%.

Actual Rescues

2.18 Performance against this target is showing an increase of 309 incidents when compared to 2020 / 21. Through 2021 / 22 we have seen RTCs increase to a level closer to pre-covid activity. There has also been an increase in requests from the Yorkshire Ambulance Service to effect entry into the homes of vulnerable individuals. Working in partnership in this way does allow us to contact people in the community we may not have access to normally. Despite this increase, we have achieved the three average target by 28.2%

Performance across West Yorkshire for the following indicators is projected to be within 10% the set targets:

Total Activity

There has been a slight increase in the total number of incidents attended during 2021 / 22 compared to the previous year, most of this increase is made up of false alarms and support to the Ambulance Service. There was a significant spike in the first quarter of the year follow the relaxation of covid restrictions and the district teams have worked hard to bring total activity down to within 4.3% of the three-year target.

Malicious False Alarms

- 2.20 The target for malicious false alarms has been missed by 8.6 %. We continue to work across the districts to identify premises where repeat malicious false alarms are generated and deliver training to staff (and pupils in the case of schools and colleges) on the issues with these types of incidents as they take resources away from being available for real life emergencies.
- 2.21 A substantial proportion of the deliberate false alarms are attributable to two buildings with tenancy issues in Bradford District, one of the properties resulted in 31 false alarms in a six-month period. These issues were resolved by the property owner in December 2021 and we have seen no further mobilisation in 2022.
- 2.22 Our staff within the Control Function will challenge callers if they suspect it is a hoax caller and now have the facility to pinpoint the location of repeat hoax callers and can block telephone numbers. Education around consequences continues to be a key focus.

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Prevalence of False Alarms

- 2.23 The service is responding to an increased number of false alarms in both domestic and commercial properties and this is something we are monitoring closely particularly as we are see people living in their homes for longer and hybrid working reducing staff numbers in the workplace. Support is provided to commercial premises to reduce the occurrence of false alarms. Cost recovery is employed where this advice is not taken and false alarms still occur.
- 2.24 This target has been missed by 7.9% and is a performance outcome each of the district teams are monitoring closely as early identification and intervention is required to tackle repeated calls.
- 2.25 It is encouraging to see that through continued prevention, protection, response and resilience arrangements and the responsible nature of our communities that there are no indicators more than 10% outside our targets and other than false alarms all other incidents are within the agreed targets.

3 Financial Implications

3.1 There are no financial implications resulting from this report

4 Legal Implications

4.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5 Human Resource and Diversity Implications

- All initiatives to reduce the numbers of incidents we attend are focussed on those most vulnerable. The district teams have worked hard to reinvigorate relationships with key partners and continued to develop ways of working which benefit West Yorkshire communities. WYFRS recognises that our strategy of concentrating our resources towards risk and vulnerability is increasing our effectiveness at preventing fire related injuries and accidental dwelling fires.
- 5.2 Throughout 2021 / 22 we have spent much less time with people who have little or no risk from fire and worked hard to develop covid safe ways of working to continue delivering our services to the most vulnerable people in our diverse communities.

6 Equality Impact Assessment

Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)	Yes / <u>No</u>
Date EIA Completed	DD/MM/YY
Date EIA Approved	DD/MM/YY

The EIA is available on request from the report author or from diversity.inclusion@westyorksfire.gov.uk

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7 Health, Safety and Wellbeing Implications

- 7.1 The health, safety and wellbeing of all WYFRS staff involved in responding to emergency incidents is one of the key priorities contained within the Your Fire and Rescue Service 2020-2023 CRMP document.
- 7.2 The District Command teams actively monitor the health and safety of staff following incidents and have welfare provisions in place for any specific incident type where crews may witness distressing scenes with support available through local managers and the Occupational Health and Safety Unit.

8 Environmental Implications

- 8.1 Throughout 2021 / 22 we have continue to run campaigns such as #Bemooraware which have had a significant impact on reducing the amount of CO2 released into the environment.
- 8.2 Operational staff are trained and equipped to mitigate the impact of fires and other incident types on the environment. Where necessary, specialist officers are mobilised to provide advice to incident commanders on procedures which reduce the impact of firefighting actions.

9 Your Fire and Rescue Service Priorities

- We will reduce the risks to the communities of West Yorkshire
- We will continue to develop ways of working which improve the safety & effectiveness of our firefighters
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will be innovative and work smarter throughout the service
- We will invest in information and communication technology, digital and data, to deliver our service in smarter ways

10 Conclusion

- 10.1 Members of the Community Safety Committee are presented this report as part of an ongoing commitment to demonstrate the priority that WYFRS places in prevention and early intervention and how we evaluate the success of our activities through the performance 'outcomes' targets that we set each year.
- The start of 2021 / 22 was challenging as the lockdown measures eased and communities returned to a more normal, yet different way of working and living. As a service we have responded well to this change and have had some positive impacts on the performance outcomes which impact on communities, health and property. We will continue collaborating with partners to build on these results and to tackle the areas where we have been less successful.

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District Summary Report 2021 – 22

	BRADFORD		CALDERDALE		KIRKLEES		LEEDS		WAKEFIELD		WYFRS TOTAL	
01 April 2021 to 31 March 2022 23:59:59	TARGET (2021/22)	SO FAR (2021/22)										
Arson	2193	-10.9%	382	-1.8%	982	-25.1%	2103	-15.0%	981	-18.1%	6641	-14.9%
Arson - Primary Fires	448	-30.1%	82	9.8%	228	-37.3%	493	-27.6%	194	-19.6%	1445	-26.7%
Arson - Secondary Fires	1745	-6.0%	300	-5.0%	754	-21.4%	1610	-11.2%	787	-17.8%	5196	-11.6%
Actual Rescues	379	-20.6%	161	-9.9%	279	-29.7%	663	-38.9%	173	-17.9%	1655	-28.2%
Total Activity	6348	2.4%	2075	15.5%	4058	0.0%	8519	6.9%	2990	-1.1%	23990	4.3%
Dwelling Fires	316	-6.0%	105	-12.4%	183	-4.4%	410	-6.3%	127	-3.9%	1141	-6.2%
Non-Domestic Building Fires	97	-7.2%	36	-11.1%	63	-9.5%	169	-23.7%	51	-2.0%	416	-13.9%
Prevalence of False Alarms	2502	5.7%	889	19.3%	1823	4.9%	4084	11.1%	1141	-3.2%	10439	7.9%
Fire Related Injuries	52	-42.3%	23	-52.2%	37	-37.8%	57	-7.0%	24	-29.2%	193	-30.6%
Road Traffic Collisions	141	-9.2%	64	1.6%	129	-4.7%	228	-8.8%	93	-31.2%	655	-10.2%
Malicious False Alarms	123	34.1%	29	31.0%	58	-29.3%	111	-1.8%	27	-7.4%	348	8.6%

Wakefield District - Performance 2021 - 22

WAKEFIELD LOCAL AUTHORITY (DRRT) - PERFORMANCE MONITORING SYSTEM									
DATE:	VISITING COMMANDERS:								
OFFICERS PRESENT:									
DEFINITIONS									
3 YEAR AVG TARGET (Previous 3 Years)	YEAR AVG TARGET (Previous 3 Years) Average performance from the previous 3 financial years, used as the target for this current year								
SAME PERIOD LAST YEAR (Previous Year)	Cumulative total for	the same period in t	he previous year						
TOTAL SO FAR (Current Year)	Cumulative total for	current year so far							
PROJECTION AGAINST 3 YEAR AVERAGE (Current Year)	Comparison of proje target), Amber (withi	cted annual activity in 10% of target), Gr	against the 3 year a een (target achieve	verage target – Red d or exceeded)	d (outside 10% of				
END OF YEAR PROJECTION (Current Year)	Projected value at th remaining	ne end of the financia	al year based on To	tal So Far and the n	umber of days				
			[va	lues to 31 Mar 2022 23:59	:59]				
	3 YEAR AVG TARGET (2017/20)	SAME PERIOD LAST YEAR (2020-31/03/21)	TOTAL SO FAR (2021/22)	AGAINST 3 YEAR AVG (2021/22)	END OF YEAR PROJECTION (2021/22)				
Arson	981	860	803	-18.1%	803				
Arson - Primary Fires	194	194	156	-19.6%	156				
Arson - Secondary Fires	787	666	647	-17.8%	647				
Actual Rescues	173	97	142	-17.9%	142				
Total Activity	2990	2923	2958 -1.1% 2958						
Dwelling Fires	127	122	122	-3.9%	122				
Non-Domestic Building Fires	51	36	50	-2.0%	50				
Prevalence of False Alarms	1141	1136	1105	-3.2%	1105				
Fire Related Injuries	24	19	17	-29.2%	17				
Road Traffic Collisions	93	54	64	-31.2%	64				
Malicious False Alarms	27 13 25 -7.4% 25								

The district performance in the following areas either meets or exceeds the target:

Arson

Recorded arson has reduced by 57 incidents compared to the previous year which is encouraging. We have achieved well in comparison to the three-year target (18% below). Throughout the year we continued to work in collaboration with our Police, Local Authority, Environmental Health and third sector partners to try and overcome the anti-social behaviour

seen in certain areas which is linked to the prevalence of arson. We have implemented new ways of working for monitoring and actioning trends. The district assurance process reviews and challenges what we are doing to tackle these impactive incidents.

Arson - Primary Fires

Occurrence of Primary Fires is almost 20% below the set three-year target, a reduction of 38 incidents on the previous year. Over half of these were vehicle fires, 87, we do not see any specific trends or any areas of concentrated activity. We are working closely our Police colleagues to aid the investigation and preventative workstreams for these types of incidents. Most deliberate fires damaging property are when spreading from secondary fires externally. We carry out environmental hazard reviews and report issues to the local authority and highlight dangers of rubbish stored externally to both dwelling owners/occupiers and business owners when carrying out both Safe and Well and Operational Risk Visits.

Arson - Secondary Fires

Secondary fires include vegetation (grass, corn etc.), refuse, bonfires, and wheelie bins.

Although the performance against three-year target was good, almost 18% below target, it was only a reduction of 19 incidents compare to the previous year figures. Of the secondary fires, 354 involved refuse and 151 were vegetation. We proactively worked in partnership with Environmental Health (EH) and the local authority to try and reduce these nuisance fires with EH issuing prohibitive and prosecution measures. The district has recently formed a waste fire group to discuss how to best tackle the problem as a partnership. This is a key area of focused working moving into 22 / 23 and is a district priority to reduce these incidents and the impacts of antisocial behaviour.

Actual Rescues

Whilst we are within the agreed target by 17.9%, we had an increase last year of 45 incidents. Rescues from RTCs increased by 10 when compared to the previous year. This is most likely as people returned to travel from covid restrictions. We had an increase of 31 incidents classed as other. The majority of these incident types are the 'Gaining Entry Cause for Concern' workstream and assisting other agencies such as the police. Rescues from fire incidents stayed static and low at six which is a positive indicator.

Dwelling Fires

We had the same number of dwelling fires in 2021/22 as in the same period the year before, 122 and are 3.9% within the set target. Occurrence of dwelling fires is spread across the district with Wakefield, Castleford and Pontefract seeing a higher number of incidents compared to the other areas in the district. Analysis of the incidents has revealed that most were small fires limited to item first ignited or kept within the room of origin; this is a positive sign and demonstrates the effectiveness of our safe and well guidance, however, we will continue to monitor dwelling fire trends and identify risk reduction initiatives and follow up campaigns to drive the figure down further.

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Non - Domestic Building Fires

An increase of 14 incidents was seen this year but again we are still within the set target by 2%. Most of these fires resulted from processes or equipment that had failed causing overheating, smouldering or limited fire development, resulting in insignificant damage to the buildings or businesses.

Prevalence of False Alarms

Prevalence of false alarms remains the single largest area of operational activity in the district. Although we had a reduction of 31 incidents, it is still an area of great focus to reduce incident attendance.

The false alarms caused by apparatus (equipment faults) was relatively static 665. Stations and the district team continue to work with Fire Protection Inspectors and partners to drive down unwanted fire signals and target premises with a high number of false alarms calls.

Fire Related Injuries

Although the fire related statistics are encouraging, two less than the previous year and 29.2% below the set average; unfortunately, two of these injuries proved to be fatal incidents. We have conducted serious incident reviews in collaboration with partners regarding these incidents to identify any learning to continue to drive down fire related injuries. Thankfully, many fire related injuries are minor and most commonly; smoke inhalation resulting in precautionary check-ups for the casualty.

Road Traffic Collisions (RTC)

Reducing RTCs continues to be a district priority. We had an increase of 10 incidents last year (total of 64) with a positive result against the set target of 31.2% below. Approximately 50% of the RTCs required people to be rescued therefore at half the incidents people may have got out prior to our arrival or we have made the scene safe. Following Covid we have reintroduced local initiatives delivering impactive safety training and safety messages; when applicable. We will be working closely with Safer Roads Wakefield and various other local agencies to increase engagement with young drivers to build on this performance.

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Malicious False Alarms

We did see an increase of 12 incidents, but we are within the set target. We have recently delivered refresher training to our crews on the recording process, and we have seen an improvement of accurate information. We will continue to engage with local schools and colleges to deliver educational programmes focused on raising awareness of fire safety and the impacts and consequences of inappropriate behaviour and the malicious use/activation of alarms. We will also promote and support brigade and national campaigns regarding this issue.

Total Activity

Wakefield district has disappointingly seen an overall increase in total activity, 32 compared to the previous period in 20 / 21, but it is within the three-year agreed target (1.1% below). We expected a rise in activity as normal social activities resumed following covid and therefore the rise is relatively minor. We have reviewed our district action plan and priorities and with full resumption of protection and protection activities we hope to attend less incidents next year but given the good performances through covid it will be a challenge.

Summary

It is extremely encouraging that all the indicators are within the three-year set target, albeit with some small rises in specific indicators. We are pleased with the reductions in some of the indicators but will not be complacent and continue to try and reduce the most serious and impactful issues for our community. Station based personnel and district prevention staff will actively continue to engage with partners and local community-based groups in identifying vulnerable people. Our district action plan highlights the priorities moving forward and we will embed, reinforce, and deliver innovative risk reduction activities around fire, road safety, water safety and anti-social behaviour in conjunction with key partners.

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Bradford District – Performance 2021 – 22

BRADFORD LOCAL AUTHORITY (DRRT) - PERFORMANCE MONITORING SYSTEM								
DATE:	VISITING COMMANDERS:							
OFFICERS PRESENT:								
DEFINITIONS								
3 YEAR AVG TARGET (Previous 3 Years)	Average performanc	e from the previous	3 financial years, us	sed as the target for	this current year			
SAME PERIOD LAST YEAR (Previous Year)	Cumulative total for	the same period in t	he previous year					
TOTAL SO FAR (Current Year)	Cumulative total for	current year so far						
PROJECTION AGAINST 3 YEAR AVERAGE (Current Year)	Comparison of proje target), Amber (withi	cted annual activity n 10% of target), Gr	against the 3 year a een (target achieve	verage target – Red d or exceeded)	d (outside 10% of			
END OF YEAR PROJECTION (Current Year)	Projected value at th remaining	e end of the financia	al year based on To	tal So Far and the n	umber of days			
			[va	ues to 31 Mar 2022 23:59	:59]			
	3 YEAR AVG TARGET (2017/20)	TARGET LAST YEAR T		AGAINST 3 YEAR AVG (2021/22)	END OF YEAR PROJECTION (2021/22)			
Arson	2193	1993	1953	-10.9%	1953			
Arson - Primary Fires	448	369	313	-30.1%	313			
Arson - Secondary Fires	1745	1624	1640	-6.0%	1640			
Actual Rescues	379	194	301 -20.6% 301					
Total Activity	6348	6298	6500 2.4% 6500					
Dwelling Fires	316	293	297	-6.0%	297			
Non-Domestic Building Fires	97	76	90	-7.2%	90			
Prevalence of False Alarms	2502	2560	2645	5.7%	2645			
Fire Related Injuries	52	48	30	-42.3%	30			
Road Traffic Collisions	141	105	128	-9.2%	128			
Malicious False Alarms	123 126 165 34.1% 165							

The District performance in the following areas has met or exceeded the target set:

Arson – Primary Fires

Bradford district has seen a significant decrease in primary arson incidents throughout the year 2021 / 22. With a 3-year average decrease of 16.6% for the year 20 / 21 Figures have continued to reduce and are now showing a decrease of 30.1% against the three-year average for 21 / 22. We feel strong partnership work has contributed significantly to this reduction.

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A good example of partnership working was last year when we attended several incidents in Scholemoor Sports Ground, a local play area, which had been a target for deliberate fires. A performance management indicator was created by the local fire crews to monitor any further activity. Over the following weeks there were 8 further incidents of this nature. The local Watch Commander attended the ward meeting to discuss the issue with police and ward officers with a view of producing a plan to work on reducing ASB in this area. Over several months, the police increased their presence and the local youth team engaged with the individuals suspected of lighting the fires and no further incidents have since been reported. Sharing information with partners and using a multi-agency has resulted in arson being driven down in Bradford.

Arson – Secondary Fires

Secondary arson numbers continue to reduce in Bradford against the 3-year average with 6.0% decrease.

During August 2021 we attended a number of refuse fires located on grounds owned by life church who had plans to demolish the structure, however, did not have the required funds to do so. The local fire crew contacted the local authority and were able to ascertain who owned the land and liaised with the council to secure the site. As a result of this partnership working, Bradford council erected a fence to secure the site. Singular further occurrences were recorded throughout December and January and reported at local meetings. Police informed they are starting a criminal investigation as they suspect that this part of a larger network of fires covering Prospect Road, Westminster Road & Dover Street. WYFRS will continue to work towards reducing the attendances by working in partnership with other agencies.

Actual Rescues

Actual rescues have increased from the same period last year but have continued to fall in comparison to the 3-year average. Many of these incidents are attributable to 'Gaining entry' on behalf of Yorkshire Ambulance. Rescues that have taken place during Road traffic collisions (RTCs) account for almost 20% of the overall numbers. We continue to support West Yorkshire police to drive down RTCs by delivering education to schools and colleges in Bradford.

Dwelling Fires

Throughout the year 2020 / 21 we achieved a 7.2% reduction in dwelling fires against the three-year average. Working with the Safe and Well framework we have returned to normal working practice to deliver full Safe & Well assessments, assessing risk, and working with partners to mitigate where possible and further drive down incidents. We have continued to reduce dwelling fires, seeing a further reduction of 6% within the last 12 months.

We have contacted our partner agencies to reinvigorate fire safety awareness and provided invitations to training sessions. The training is used to enhance the skills of the partner agencies within Bradford. Providing these refresher courses allows professionals such as housing officers, district nurses and support officers to identify fire safety risks and to make quality referrals.

Assessing risk within the district through the Serious Incident Review has led to a significant partnership creation with the Bridge project where we can access high risk and multi-need occupants to enhance their safety from fire. The partnership training for this will be taking place over the coming months.

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Non-Domestic Buildings Fires

Bradford District has seen a pleasing reduction in non-domestic building fires again this year in comparison to 2021 / 22 and against the three-year average.

The below incident which occurred at Dalton Mill in Keighley is a reminder that we should continue working with partners and building owners ensuring fire protection is as effective as possible:

Dalton Mill Keighley 03/03/2022 12.00

On arrival this was a well-established and developing fire which quickly spread and engulfed the whole building. Initial crews made valiant efforts to attack and stop the spread of the fire however its ferocity and speed of development made internal firefighting too dangerous. Safety was paramount and tactics switched to external firefighting and protecting surrounding properties.

This incident demonstrates why we continually work with the local authority and building owners to ensure their premises are secure and advise on fire safety matters.

At the height of the fire, 20 fire engines plus specialist appliances were in attendance.



Road Traffic Collisions

The occurrence of road traffic collisions have reduced in Bradford over the last few years. The volume of traffic through commuting periods has increased due to Covid restrictions being lifted, this led to a slight increase in incidents over the last 12 months. We continue to monitor hot spot areas using the performance management indicator tool and work collaboratively with WYP and the Steerside Project to improve areas of concern.

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As a result of this partnership work – the project continues to deliver education packages to year 12 students in Bradford to highlight the potential dangers and hazards associated with being both a driver and a passenger.

An evaluation of the road safety education has been conducted as part of this partnership reduction strategy and below are some of their findings:

94% of adults thought the performance encouraged students to think about their conduct as a passenger in a car.

94% of adults thought the performance encouraged students to think about their conduct as a driver in a car.

73% of students agreed or strongly agreed that in the future they will remember the session and messages.

79% of students agreed or strongly agreed that they have a better understanding of how to behave as a driver / passenger after participating in the session.

Individual feedback comments were:

"Just wanted to let you know that the event this morning was excellent, all three presenters were professional, engaging and pitched their information at an appropriate level for Year 12. It was excellent" -

"The session was pitched perfectly at sixth form students. The content was current and relatable for them. The mix of role play / quiz and hot seating really complimented each other and reenforced the message and aim of the session."

This work will be developed further throughout the year in alignment with our District Plan.

Fire Related Injuries

Bradford district has seen a substantial decrease in fire related injuries, 42% against the 3-year average. We feel our continued education through Safe & Well and operational risk visits have contributed to this reduction.

Eight fatal incidents that have occurred over the last 12 months, four of these were deliberate suicides. We worked closely with the Mental Health team to provide awareness to staff who monitor patients who may be susceptible to suicide and gave fire awareness in relation to flammables within the home. Further advice was given to allow for the practitioners to make referrals to the fire service to enhance the safety of the individual.

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Performance in the following areas where indicators require focus.

Prevalence of False Alarms / Malicious False Alarms

We have seen a slight increase of 5.7% in false alarms over the last 12 months. As we see members of the community living and receiving care in their homes we are noting and increase of domestic actuated fire alarms.

We are continuing to work towards reducing the figure for malicious false alarms. Although we are 34% above the 3 years average. We saw a significant spike in 2021 and have managed to tackle the cause of a large proportion of these false alarms.

Many of the false alarms were due to 'Break Glass' points being deliberately broken, and a large percentage were attributable to a small number of premises.

Gratton House in city ward was one of the premises where local fire crews were regularly being mobilised; as a result, they contacted the building owner/manager along with the local authority to discuss the issue. Working collaboratively with partner agencies we placed a prohibition notice on the premise due to the failure to comply with legislation.

During August 2021, The Gatehaus in Bradford was another building that had high levels of malicious false alarms. Crews worked with the site and organised a number of multiagency meetings with the building owners to highlight the issues and the further risks posed by these attendances. As a result of the multi-agency work, an action was taken to employ security during the evening hours to deter ASB within the building. An evaluation meeting was held during January and as a result of the action, no further actuations have occurred.

Summary

Bradford district staff have worked extremely hard and achieved some very positive results across the performance indicators during 2021 / 2022. This has obviously been at a very challenging time for the organisation and indeed the whole nation in respect of the pandemic and the impact this has had.

As the Bradford District Commander, I am proud of all fire station personnel, the fire prevention team and district managers due to the resilience they have demonstrated and determination to continue to drive our district priorities.

The city continues to recover from the pandemic and Bradford is now celebrating the great achievement of winning the City of Culture bid 2025 – Fire crews will continue to engage with the local community at every opportunity and continue with our aim of making Bradford a safer place.

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Kirklees District - Performance 2021 - 22

KIRKLEES LOCAL AUTHORITY (DRRT) - PERFORMANCE MONITORING SYSTEM					
DATE:	VISITING COMMANDERS:				
OFFICEDS DRECENT.					
OFFICERS PRESENT:					
DEFINITIONS					
3 YEAR AVG TARGET (Previous 3 Years)	Average performance	e from the previous	3 financial years, us	sed as the target for	this current year
SAME PERIOD LAST YEAR (Previous Year)	Cumulative total for	the same period in t	he previous year		
TOTAL SO FAR (Current Year)	Cumulative total for current year so far				
PROJECTION AGAINST 3 YEAR AVERAGE (Current Year)	Comparison of projected annual activity against the 3 year average target – Red (outside 10% of target), Amber (within 10% of target), Green (target achieved or exceeded)				
END OF YEAR PROJECTION (Current Year)	Projected value at the end of the financial year based on Total So Far and the number of days remaining				
			[values to 31 Mar 2022 23:59:59]		
	3 YEAR AVG TARGET (2017/20)	SAME PERIOD LAST YEAR (2020-31/03/21)	TOTAL SO FAR (2021/22)	AGAINST 3 YEAR AVG (2021/22)	END OF YEAR PROJECTION (2021/22)
Arson	982	750	736	-25.1%	736
Arson - Primary Fires	228	185	143	-37.3%	143
Arson - Secondary Fires	754	565	593	-21.4%	593
Actual Rescues	279	165	196	-29.7%	196
Total Activity	4058	3930	4056	0.0%	4056
Dwelling Fires	183	184	175	-4.4%	175
Non-Domestic Building Fires	63	51	57	-9.5%	57
Prevalence of False Alarms	1823	1926	1913	4.9%	1913
Fire Related Injuries	37	24	23	-37.8%	23
Road Traffic Collisions	129	76	123	-4.7%	123
Malicious False Alarms	58	25	41	-29.3%	41

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District performance in the following areas exceeded the required target set:

Arson

Kirklees District has continued to see reduction against the performance target set for arson by 25.1%. The improvement against the target reflects the figures for dwelling fires and secondary fires. This figure is a testament to the hard work on fire and other prevention work that crews and prevention staff have carried out in recent years. Kirklees District is continually working with the Police, Council, Environmental Services, and the local community outcome groups to improve resilience to the threat of arson.

Arson Primary Fires

Arson primary fires have decreased from 185 incidents within the district throughout the previous year to 143 with the final figures showing 37.3% reduction below the target set. This reduction can be contributed to the collaborative multi-agency risk reduction work. The Community Outcome Groups are established and embed effective communication pathways with other partners in relation to deliberate fire setting. This work allows Kirklees District to be informed early of anti-social behaviour and then prepare risk reduction activities within the area.

Arson Secondary fires

Kirklees District has seen a continued reduction against the performance target set for arson secondary by 21.4%. This is a positive result of targeted partnership working. Risk Reduction activities and the development of project work such as the Daisy Mill project continue to see a reduction across all arson categories. Operational crews are now taking ownership of identifying and managing trends of secondary arson occurring.

Actual Rescues

The number of actual rescues compared with the same period last year is up at 196 compared to 165. We exceeded our target by 29.7%. However, there is still a significant amount of work ongoing with partners to reduce the amount of RTCs. The reason for most of these incident types is the 'Gaining Entry Cause for Concern' workstream, assisting YAS with entry into properties. These types of incidents do allow us to identify vulnerable people who we can support through our prevention initiatives.

Dwelling Fires

Kirklees District is 4.4 % below the three-year average target. We have attended nine less dwelling fires than the previous year. This achievement is attributed to the focused prevention work carried out by operational crews and prevention staff throughout the district. These teams have completed 1547 safe and well visits throughout the district. This work contributes to further driving down the number and severity of dwelling fires across Kirklees and will be a key priority we take forward into 2022 / 23.

Non-Domestic Building Fires

Kirklees met the three-year average by 9.5%, This is partly due to identifying incident trends and ensuring that property owners take responsibility for securing their buildings. We continue to carry out early intervention measures and work with our key partners to identify unoccupied and derelict buildings to prevent unnecessary incidents via the Community Outcome Groups. Kirklees crews give advice and guidance to building owners to reduce the risk of fire, crews also collect operational information about the premise so they are prepared, should an incident occur.

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Fire Related Injuries

Kirklees District continues to work with local community groups and partners to provide fire safety education. Station based personnel and district prevention staff are actively engaging with partners and local community-based groups in identifying vulnerable people and reinforcing fire and road safety messages through our safe and well programme. Kirklees District Prevention Team have continued to deliver fire related safety messages during community events and in school education talks with the aim of further reducing this figure. Kirklees District achieved the target against this indicator by 37.8%.

Road Traffic Collisions

There have been 123 road traffic collisions within the district. However, we have met the three-year average target by 4.7%. WYFRS crews delivered a broad range of road safety activities and events. The district have been proactive in highlighting the dangers and continue to work with the Kirklees Road Safety Partnership in aiming to make Kirklees' roads safer. They were involved in promoting Brake's national Road Safety Week, delivering a range of 'Engage and Educate' events across the area with Highways, WYP and Safer Kirklees, parking initiatives around schools and extrication demonstrations were held at sites in Dewsbury and Huddersfield.

Malicious False Alarms

Kirklees District is exceeding the target for malicious false alarms by 29.3%. We have seen an increase in the number of malicious false alarms by 16. However, we have continued to engage with local schools and colleges to deliver educational programmes focused on raising awareness of fire safety and the impacts and consequences of inappropriate behaviour and the malicious use/activation of alarms.

Total Activity

Emergency calls in Kirklees are gradually increasing. During 2021/2022 we have seen a small increase of 126 incidents, due to this being a small proportion it is showing as 0% against the target. This compares to a previous year figure of 3930. The District Team will continue to monitor trends and target resources based on intelligence and the variety of data sets/mapping systems to look at reducing the activity over the coming year. As the cost-of-living crisis continue to bite we expect to see challenges in achieving this indicator.

Prevalence of False Alarms

Kirklees District achieved the three-year average target set at 4.9%, although it is up on the previous year. The majority of false alarms are attributed to human behaviours such as smoking or cooking practices and are being addressed through education and advice in the most prevalent premises. Operational crews continue to work with both Fire Protection, Prevention teams and partners to identify premises where issues arise.

Summary

Kirklees District continues to record positive results within the PMIs. This is due to the dedicated and professional work carried out by the district team, Prevention and operational crews throughout the last period in making Kirklees communities safer.

Kirklees District continues to perform well against many of the performance indicators over the last year. Operational and Prevention personnel across Kirklees work extremely hard throughout the year on prevention and protection activities. These interactions with the community and the partnerships we have developed are key to the work within the district.

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Calderdale District – Performance 2021 – 22

CALDERDALE LOCAL AUTHORITY (DRRT) - PERFORMANCE MONITORING SYSTEM					
DATE:	VISITING COMMANDERS:				
OFFICERS PRESENT:					
DEFINITIONS					
3 YEAR AVG TARGET (Previous 3 Years)	Average performance from the previous 3 financial years, used as the target for this current year				
SAME PERIOD LAST YEAR (Previous Year)	Cumulative total for	the same period in t	he previous year		
TOTAL SO FAR (Current Year)	Cumulative total for current year so far				
PROJECTION AGAINST 3 YEAR AVERAGE (Current Year)	Comparison of projected annual activity against the 3 year average target – Red (outside 10% of target), Amber (within 10% of target), Green (target achieved or exceeded)				
	YEAR PROJECTION (Current Year) Projected value at the end of the financial year based on Total So Far and the number of days remaining				
			[values to 31 Mar 2022 23:59:59]		
	3 YEAR AVG TARGET (2017/20)	SAME PERIOD LAST YEAR (2020-31/03/21)	TOTAL SO FAR (2021/22)	AGAINST 3 YEAR AVG (2021/22)	END OF YEAR PROJECTION (2021/22)
Arson	382	379	375	-1.8%	375
Arson - Primary Fires	82	90	90	9.8%	90
Arson - Secondary Fires	300	289	285	-5.0%	285
Actual Rescues	161	93	145	-9.9%	145
Total Activity	2075	2265	2397	15.5%	2397
Dwelling Fires	105	97	92	-12.4%	92
Non-Domestic Building Fires	36	32	32	-11.1%	32
Prevalence of False Alarms	889	1057	1061	19.3%	1061
Fire Related Injuries	23	13	11	-52.2%	11
Road Traffic Collisions	64	46	65	1.6%	65
Malicious False Alarms	29	37	38	31.0%	38

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The District performance in the following areas either meets or exceeds the required target:

Dwelling Fires

Calderdale District have achieved the target for domestic fires by 12.4 %, with a total of 92 dwelling fires recorded for 2021 / 22. There have been 77 accidental dwelling fires and 15 deliberate dwelling fires. We continue to monitor trends and proactively target the most vulnerable within the community.

We have increased our number of safe and well visits both our prevention team and crews have been carrying out as the restrictions from COVID have reduced. Operational and Prevention staff have increased their presence within the community over the last few months. These teams have completed over 1000 safe and well visits throughout the district This will contribute to further driving down the number and severity of dwelling fires across Calderdale.

Non-Domestic Fires

The number of non-domestic building fires is 11.1 % below the target set for Calderdale this year. There has been a total of 32 non-domestic building fires. This achievement is attributed to the work of operational crews and the prevention team working with partners to target specific risk particularly around waste sites and fly tipping located in derelict buildings and undertaking 90 Site Specific Risk Inspection's and 72 Environmental Hazard Reviews within Calderdale. Crews followed routes over the bonfire period to ensure that any waste located near or in buildings was removed quickly via our partnership pathways.

Fire Related Injuries and Deaths

Calderdale District is significantly below the set target by 52.2%. Calderdale District continues to work with local community groups and partners to provide fire safety education. We promote the importance of having working smoke detectors and a fire escape plan. Strong partnership links with Adult Social Care, Together Housing, Care Providers and NHS have seen a development through communication & training and have led to improvement in quality and quantity of the right kind of referral and so enabled us to deliver a better more joined up service to the community.

Recently district teams have forged new partnerships with local colleges and taken part in their freshers' events to highlight the risks in the home.

Actual Rescues

Calderdale District has achieved the target for actual rescues by 9.9 % with 145 rescues recorded for this period. 45 of these rescues result from 40 road traffic collisions and 40 from lift rescues, a number are also related to effecting entry into properties. Reducing road traffic collisions continues to be an area of focus for engagement activities with the Calderdale Road Safety Delivery group as well as working with businesses where we receive repeat calls for lift rescues. We continue to work with partner agencies including CVSRT, Calderdale council and other blue light agencies to ensure prevention activities are occurring and where rescues are necessary, they are completed in the most effective manner.

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Arson

Calderdale District has achieved the target set for arson by 1.8% with a total of 375 arson incidents recorded. Primary fires as a result of arson equates to 90 of these incidents. The majority of secondary fires are attributed to refuse and vegetation. The district has highlighted this as a priority and are working on projects within Park and Ovenden wards to tackle this issue. We are working with the highways section of Calderdale Council to ensure that areas identified through EVAs are dealt with quickly and that areas that are prone to these types of incidents are visited by ourselves and partners on a regular basis. There was a significant reduction in arson over the early months of the year which can be attributed to crews work within our highlighted wards and the continual partnership work with both engagement groups and Calderdale Council. The increased figures in March were over a warm bank holiday weekend.

Performance in the following areas which fall below the target set:

Road Traffic Collisions

Calderdale District has missed the target set by 1.6% with 65 incidents recorded this year. Calderdale District continues to support the Calderdale Road Safety Delivery Group with operation Hawmill which tackles anti - social use of vehicles and offences on the road networks of Calderdale. The Road Safety Roadshow took place in November and crews and district teams have continued to deliver education around road safety through different education pathways.

Malicious False Alarms

The number of false alarms is 31.0% which is above the target set, with a total of 38 incidents recorded for the year. We have seen an increase in March which was due to deliberate actuation of break glass points within three Together Housing properties, we are working with partners to look at methods of deterring anti-social behaviour in these premises.

Prevalence of False Alarms

The number of false alarms is 19.5% above the target set, with a total of 1062 incidents recorded for the year. False alarms which are attributed to human behaviours such as smoking, or cooking practices are being addressed through education and advice in the most prevalent premises. Operational crews continue to work with both Fire Protection and prevention teams and partners to identify premises where issues arise.

Total Activity

The total number of incidents attended across Calderdale is 15.6 % above the target figure set. This is reducing on a monthly basis as restrictions have eased and work with partners and the community has increased. We have attended 2398 incidents this period. The district team ensure that areas of high activity are brought to the attention of partners and solutions sought on these parts of the district. The District Team will continue to monitor trends and target resources based on intelligence and the variety of data sets/mapping systems to further reduce the activity over the coming year.

Summary

In Calderdale, we work with local partner agencies to educate people on how to prevent fire and where necessary, safely react to an emergency.

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We continue to utilise partnership involvement in a number of performance indicators, particularly the indicators involving life and property (dwelling fires, building fires, fire related injuries and RTCs). These reductions are a direct result of the on-going partnership work carried out by operational crews and prevention staff. We currently have a plan in place to tackle the secondary fires within the district, this will involve education, community engagement and further partner involvement

These projects will aim to reduce the nuisance fires within Calderdale and continue the downward trend within the district.

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LEEDS LOCAL AUTHORITY (DRRT) - PERFORMANCE MONITORING SYSTEM DATE: VISITING COMMANDERS: OFFICERS PRESENT: DEFINITIONS 3 YEAR AVG TARGET (Previous 3 Years) Average performance from the previous 3 financial years, used as the target for this current year SAME PERIOD LAST YEAR (Previous Year) Cumulative total for the same period in the previous year TOTAL SO FAR (Current Year) Cumulative total for current year so far PROJECTION AGAINST 3 YEAR AVERAGE (Current Year) Comparison of projected annual activity against the 3 year average target – Red (outside 10% of target), Amber (within 10% of target), Green (target achieved or exceeded) Projected value at the end of the financial year based on Total So Far and the number of days END OF YEAR PROJECTION (Current Year) [values to 31 Mar 2022 23:59:59] 3 YEAR AVG TARGET SAME PERIOD LAST YEAR AGAINST 3 YEAR AVG END OF YEAR PROJECTION TOTAL SO FAR (2020-31/03/21) (2017/20)(2021/22)(2021/22)(2021/22)2103 1665 1787 -15.0% 1787 Arson Arson - Primary Fires 493 336 357 -27.6% 357 Arson - Secondary Fires 1610 1329 1430 -11.2% 1430 663 331 405 -38.9% 405 Actual Rescues 8519 8314 9104 6.9% 9104 Total Activity 370 384 -6.3% **Dwelling Fires** 410 384 Non-Domestic Building Fires 169 101 129 -23.7% 129 Prevalence of False Alarms 4084 4128 4539 11.1% 4539 Fire Related Injuries 57 49 53 -7.0% 53 Road Traffic Collisions 228 154 208 -8.8% 208 Malicious False Alarms 109 111 73 109 -1.8%

Leeds District performance in the below areas exceeds the set target:

Arson

Leeds District has seen a continued reduction against the arson performance target by 15%. Having raised the profile of arson and its association with ASB within Safer Leeds community partnership agenda this has enabled targeted initiatives by Crews and the districts Prevention Team, along with establishing new and further developing relationships across the district. Throughout this year we have carried out a number of successful initiatives focused around 'place based' (Community and partnership) work.

Arson - Primary Fires

As we continue to address domestic arson concerns via Safe and Well referrals and visits to properties, working closely with our Leeds Front Door Safeguarding Team and Police colleagues, we have seen a continued reduction across the district of over 27% against the annual target.

Throughout the last year we have seen an increase in referrals for arson concerns, and the city has seen an increase in the use of its domestic violence service. However, a rise in actual incidents of this nature has not been observed and our efforts to maintain a level of appropriate service delivery have continued through proactive risk reduction and prevention working and early intervention. Moving forward, a review and establishment of an intelligence & data driven approach will enable us to progress our agenda's through the Safer Leeds partnership and continue to reduce incidents of arson to properties.

Arson – Secondary Fires

Leeds District has seen a reduction of 11% in secondary arson fires over this reporting period when compared with the target. We maintain our progressive partnership risk reduction structure linked into Police and Safer Leeds partnership allowing the reporting of issues and trends to be dealt with in a more efficient and effective way.

Actual Rescues

Whilst we have seen multiple incidents involving large numbers of rescues from the same properties, Leeds crews also continue to respond to assist Yorkshire Ambulance Service (YAS) gaining entry and responding to medical emergencies. I am pleased to observe a continued reduction of 38% compared to the 3-year average within the area.

Dwelling Fires

Leeds has seen a 6% reduction against the annual target for this reporting period in dwelling fires. Our Prevention team and Stations have been focused on visiting the most marginalised and high-risk communities and individuals. Data analysis identifies that cooking related fires are still most prevalent and require continued campaign and education messages to the elderly and their carers/relatives. Future focus will be on supporting households with issues associated with deprivation and living standards.

Non-Domestic Building Fires

Leeds District has continued to achieve a significant reduction in this performance area, achieving 23% under target. There has been a sustained positive improvement in this area for the last two years. A significant factor being the progressive development of educational packages through the prison liaison secondment of the Assistant District Prevention Manager into the three HM Prisons within the district. We will continue to drive this success forward.

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Fire Related Injury

We have seen a reduction in fire related injuries by 7% against the target which again is testament to the dedicated hard work Leeds District has undertaken in reducing risk within our communities. This is obviously a correlation with the reduction observed in other areas such as dwelling fires. We continue to focus our prevention resources on educating people on the 'get out stay out call the Fire Service out' campaign to reduce fire related injuries further.

Road Traffic Collisions (RTC's)

Leeds District Prevention Team continues to support and be an influential member of the Leeds Safer Roads Steering Group and is involved in road safety events & campaigns throughout the year. RTCs in Leeds have reduced significantly during this reporting period. Whilst under target within this area by 8% over the 3-year average, we have seen a slight rise in serious RTC's in outlying more rural B roads which we are focusing campaigns and partnerships work towards. We continue our support of the Leeds Safer Roads Partnership and Vision Zero initiative to drive down risk in this area further.

Malicious False Alarms

Whilst I'm pleased there is a reduction in this area by nearly 2%, this has been a challenging across all Districts. We have seen a rise in malicious false alarms both in care and education facilities. We have a data driven approach that allows us to track spikes in areas and prevent a higher rise in a more effective way. We have worked a lot with education and other facilities in delivering training packages to reduce repeat malicious false alarms stressing the impact on front line resources that may be required elsewhere.

The performance in the following areas is outside of targets:

Total Activity

Leeds District has seen an overall increase in activity over this period of over 6%. This increase is in-line with a rise in activity across West Yorkshire as a whole. We continue to focus on reducing risk and identifying trends at the earliest opportunity through our data driven approach and will continue to focus on this moving forwards.

Prevalence of False Alarms

Leeds District has observed an increase against this performance objective by 11%, this is regrettably consistent with a rise across West Yorkshire as a whole. We have seen a rise in this area and developing challenges in-terms of building being occupied differently and how false alarms are self-managed through contractors or in-house. We have initiated a piece of work and will continue to work with institutions, partners and individual companies or building occupiers to reduce this figure in the future.

Summary

As the District Commander, it is important for me to acknowledge the impressive work and efforts of the team throughout Leeds District. The team stretches from every station-based staff to the District Team and everyone should be proud of what they have achieved. We continue to focus key activity to support our community and partners through future threats and factors affecting our communities.

Overall, Leeds District has seen a very positive global result in performance indicators in all areas apart from total activity and false alarms during this period. However, we recognise that we must also analyse the effectiveness of our practices to be able to switch our safety messaging or

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OFFICIAL-SENSITIVE

Grenfell Tower Programme Update

Community Safety Committee

Date:	22 July 2022	Agenda Item:
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Submitted By: Deputy Chief Fire Officer/Director of Service Delivery

08

Purpose To update the Fire Authority on the progress against the Grenfell action

plan following the phase one inquiry

Recommendations That Members of the Fire Authority note the report and progress of the

Grenfell Programme

Summary The paper provides a brief overview of the progress made following the

release of the Grenfell Tower Phase One Inquiry

Local Government (Access to information) Act 1972

Exemption Category: None

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Background papers open to inspection: None

Annexes: None

1 Introduction

- 1.1 On 14 June 2017 the tragic fire occurred at Grenfell Tower, London which resulted in the loss of 72 lives. Now, 5 years on, the impact of the fire continues to have a devastating and long-lasting effect on the victims' families, survivors, local communities, the firefighters, and other agencies that responded to it.
- The Grenfell Tower Inquiry (GTI) Phase 1 report was released on 30 October 2019 1.2 and identified a variety of findings along with 46 recommendations to London Fire Brigade, HM Government, wider FRS, and other Services
- 1.3 Following the publication of the Grenfell Phase One Inquiry Phase 1 Report, West Yorkshire Fire and Rescue Service (WYFRS) established a small project team to undertake a gap analysis to identify risks, action owners, the financial impacts, and any other implications.
- 1.4 The gap analysis considered all 46 recommendations as though they were directed at WYFRS, regardless of which area/organisation the report was considering. In doing so we have taken account of the widest possible set of assumptions and our action plan includes all recommendations including those that will require legislative changes.
- 1.5 The wide-ranging action plan was developed around ten thematic areas with service leads for each area taking responsibility for their identified actions, including a programme timeline with key milestones to deliver the improvements identified. The thematic areas included:
 - **Buildings and Fire Safety Measures**
 - Operational Pre-planning
 - Command and Control
 - **Operations**
 - Control
 - Communications
 - Equipment
 - **Human Factors**
 - **Training**
 - Miscellaneous

2 Information

- 2.1 WYFRS' approach meant we adopted all of the 46 recommendations that were initially issued and included additional objectives within Service to ensure we had taken the fullest account of the learning. In total this resulted in 88 objectives within our wider Grenfell action plan.
- 2.2 Initially we expected the project lifecycle to be around 2 years, however, due to the impacts of the COVID19 pandemic this has extended the timeline for the project.
- 2.3 Of the original 88 objectives within the action plan, 76 have been completed, 11 objectives remain open and ongoing. 1 is yet to be started (project evaluation, undertaken after the close down of the project).

Stakeholder Engagement

- 2.4 The Grenfell Team continue to engage with a range of internal and external stakeholders in the development of new policies and procedures and new ways of working relating to fires in tall buildings. These include the NFCC, regional FRS' along with Kent, London and Manchester Fire and Rescue who have been heavily involved in the research around fires in tall buildings and the interventions that could be used to mitigate them.
- 2.5 We continue to engage with operational crews, Fire Control and our representative bodies through internal meetings, input and publications to keep them fully informed on progress and any pending policy changes or implementation of new equipment.

Building Risk Review (BRR)

- 2.6 Following the implementation of the Building Risk Review (BRR) process, which was concluded at the end of 2021, we created a multi-disciplinary team made up of operational and fire protection staff, who worked with owners of in-scope, high-rise residential premises.
- 2.7 There were approximately 550 buildings within scope of the project, data was captured on each building and entered onto the National Fire Chiefs' Council (NFCC) system when completed along with Fire Protection audits being undertaken, where required and tactical information plans created for all.
- 2.8 Following the BRR process every high-rise premises within West Yorkshire now has a bespoke tactical information plan along with evacuation board that is stored in the premises information box on site. In addition, these are also stored in electronic format online.

Evacuation and Fire Survival Guidance

One of the first areas the Grenfell Team considered was how Fire Control receive Fire Survival Calls and calls from concerned residents and how we share this information with the incident ground and ultimately how we would evacuate a building if required whilst maintaining the safety of operational crews and residents of high-rise premises.

- 2.10 All operational crews have been involved in an evacuation exercise, carried out within Leeds District to simulate the evacuation of a high-rise building utilising our evacuation and fire survival guidance. These exercises included the use of role players within flats making live 999 calls to Fire Control and testing our procedures in how we prioritise and respond to Fire Survival Guidance calls and residents who may be need advice and reassurance.
- 2.11 Specialist crews, Fire Control and officers continue to train on evacuation procedures on a quarterly basis with a blend of knowledge and understanding, table top exercises and simulated evacuation exercises.

Fires in Tall Buildings

- 2.12 During the development of the Fires in Tall Buildings guidance we consulted with external stakeholders including NFCC Fires in Tall Buildings Working Group and other FRS's such as Kent, London and Manchester where best practice was shared. In doing so, we gathered a significant amount of evidence around changes in procedures either being planned or in place in other services and have considered how these may improve our existing ways of working at fires in tall buildings.
- 2.13 We surveyed our staff to seek their views on how we currently deal with incidents and how we could potentially introduce new procedures to ensure firefighter safety and that our procedures meet the needs of the public and the known risks within the built environment.
- Our draft Fires in Tall Buildings Guidance has been developed taking into account all of the above including staff and representative body feedback. It builds on existing guidance and good practice identified in other services by adopting a risk assessed approach, introducing gas monitoring as a further control measure and will see an increase in attendance to 5 appliances and 1 aerial appliance to all high-rise residential buildings to allow for the introduction of stairwell protection teams to maintain the integrity, access and egress of stairwells.
- 2.15 There is ongoing dialogue between the service and the representative bodies and further formal consultation will be undertaken regarding the some of the proposed changes as there is currently a national BA safety campaign led by the FBU that opposes certain areas of national guidance that WYFRS are looking to fully adopt.

Equipment

- 2.16 During the project, the Grenfell Team evaluated many items of equipment to assist crews dealing with fires in tall buildings including, new high-rise packs, smooth bore branches, smoke hoods, smoke curtains and other ancillary equipment.
- 2.17 Many items were purchased, and equipment is continuing to be evaluated with other FRS's including floor below branches. These can be used to fight fires not directly from the fire floor in situations such as wind driven fires where entry into the fire compartment may be considered too dangerous.
- 2.18 Smoke hoods were procured as part of a regional framework that saw 2 smoke hoods been issued to every frontline appliance, a stock on each command unit and a small logistical stock within Stores. These hoods can be used to assist with the rescue and evacuation of occupants who may have to enter untenable atmospheres to reach an ultimate area of safety. We have seen these used on multiple occasions since being rolled out across the service.

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- 2.19 Smoke curtains were procured and rolled out in early 2021 and resulted in the publication of an e-learning package which was shared across the region. They are primarily used to prevent products of combustion from a compartment fire affecting other areas within a building including the stairwell, allowing residents to evacuate if required. They are also used for firefighter safety, operational effectiveness, and damage limitation.
- 2.20 Smoke curtains are now embedded within the Service and have been used at many high-rise incidents to limit the products of combustion to the flat of origin, preventing further smoke travel to unaffected areas and reducing damage.

National Police Air Service (NPAS) Receivers

- 2.21 WYFRS procured two National Air Police Service (NPAS) receivers a handheld device which has been placed on the Command Unit Lite and a fixed unit on the main command unit. These devices allow images and videos to be streamed directly from the Police aircraft to the command units if in attendance.
- The images can then be streamed to any location via an application on mobile phones or via a weblink. They can give the Incident Commander, and those remote from the incident, a greater situational awareness of the incident ground protecting firefighters and members of the public. The procurement process was, again, part of our regional process.

Training

- 2.23 Due to the previous COVIID19 restrictions, face to face training was difficult to undertake throughout large parts of the project. To ensure crews continued to receive up to date information various training packages were introduced across differing formats, including:
 - Grenfell Case Studies for all staff
 - Evacuation and Fire Survival Guidance presentation and scenario
 - E-Learning packages on smoke curtains and evacuation alert systems
 - High Rise Command Scenarios for all operational staff
 - CPD session for Flexi Duty System (FDS) officers
 - Topic talks on Firefighting shafts and Lifts
 - Evacuation exercises at high-rise premises for all operational crews
 - Evacuation training for specialist stations including Fire Control
- 2.24 Training packages continue to be developed in a range of areas including external fire spread, Control incident command, lifts and as part of the future release of Fires in Tall Buildings Guidance.
- 2.25 In addition, live high-rise training has previously been undertaken on the evacuation and fire survival guidance previously introduced. Further live high-rise training is now taking place or being planned across all districts allowing crews to understand the proposed changes in the draft Fires in Tall Buildings Guidance.

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Fire Safety Act 2021

2.26 The Fire Safety Act 2021 brings about changes to the Regulatory Reform (Fire Safety) Order 2005 which will be amended. The key changes relate to common parts of a building which now incorporate the external wall systems and the main entrance doors to each individual flat.

Building Safety Act 2022

- 2.27 The Building Safety Act 2022 received Royal Assent on 28 April 2022. The Act will bring into law the regulatory changes to building regulation for higher-risk buildings in England based on the proposals of Dame Judith Hackitt independent review of building regulations and fire safety in 2018.
- 2.28 The Act also introduces changes to building control that will affect all buildings, strengthens the Regulatory Reform (Fire Safety) Order, provides new accountability and duties and introduces competency standards and provisions to strengthen the construction products regulations.

Fire Safety (England) Regulations 2022

- 2.29 The Fire Safety (England) Regulations 2022 will implement the majority of the recommendations made by the Grenfell Tower Inquiry in its Phase 1 report which required a change in the law.
- 2.30 The regulations will come into force on 23 January 2023 following the publication of supporting guidance which is due later in 2022. The regulations cover:
- 2.31 For multi-occupied residential buildings at least 18 metres in height or 7 or more storeys, responsible persons must:
 - share electronically with their local fire and rescue service (FRS) information about the building's external wall system and provide the FRS with electronic copies of floor plans and building plans for the building.
 - keep hard copies of the building's floor plans, in addition to a single page orientation plan of the building, and the name and UK contact details of the responsible person in a secure information box which is accessible by firefighters.
 - install wayfinding signage in all high-rise buildings which is visible in low light conditions.
 - establish a minimum of monthly checks on lifts which are for the use of firefighters in high-rise residential buildings and on essential pieces of firefighting equipment.
 - inform the FRS if a lift used by firefighters or one of the pieces of firefighting equipment is out of order for longer than 24 hours.
- 2.32 For multi-occupied residential buildings over 11 metres in height, responsible persons must undertake quarterly checks on all communal fire doors and annual checks on flat entrance doors.
- 2.33 In all multi-occupied residential buildings, responsible persons must provide residents with relevant fire safety instructions and information about the importance of fire doors.
- 2.34 The Fire Safety Act (FSA) clarifies the scope of the Fire Safety Order to make clear it applies to the structure, external walls (including cladding and balconies) and individual flat entrance doors between domestic premises and the common parts.

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Buildings with Failed External Wall Systems

- 2.35 WYFRS have identified over 100 residential buildings over 18 metres high that have unsafe external wall systems (EWS). EWS does not only relate to failed cladding on buildings, including aluminium composite material (ACM) and high-pressure laminate (HPL), but other combustible materials such as timber cladding, timber balconies and rendered buildings with insulation material underneath. It also includes poor installation of these systems, such as missing fire breaks and poor/limited fire stopping. The majority of these buildings have interim measures in place including increased attendance, increased fire alarm provision and/or 'waking watches'.
- 2.36 We continue to work with and assess the ongoing risks and impact to residents and firefighters to determine our future options. These options include Prohibition and/or Restriction Notices if Responsible Person's demonstrate a limited commitment and/or are unable to provide a suitable timeline for removing the cladding.

Government Response

- 2.37 The government recently release their response to a previous consultation on Personal Emergency Evacuation Plans (PEEPs) and have recently opened a new consultation on Emergency Evacuation Information Sharing to replace the PEEPs consultation. This latest consultation also includes building evacuation plans.
- 2.38 The Home Office has commissioned the University of Central Lancashire to undertake academic and scientific research that focuses on high-rise residential building evacuation strategies. The research seeks to establish the most effective methods of evacuation, considering how occupants and firefighters respond and make decisions about evacuation in a fire situation. This will assist both Government and NFCC in the production of further guidance, based on research/evidence.

3 Financial Implications

3.1 WYFRS received a Grenfell infrastructure grant, allowing for many of the previously highlighted areas to be undertaken, including, but not limited to staff costs, procurement of equipment and exercise planning.

4 Legal Implications

4.1 The Monitoring Officer has considered this report and is satisfied it is presented in compliance with the Authority's Constitution.

5 Human Resource and Diversity Implications

- 5.1 Staffing within the project has recently been reduced as many of the areas of work are now transitioned across to business as usual.
- 5.2 There are no diversity implications contained within this report.

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6 Equality Impact Assessment

Are the recommendations within this report subject to Equality	No
Impact Assessment as outlined in the EIA guidance? (EIA	
guidance and form 2020 form.docx (westyorksfire.gov.uk)	
Date EIA Completed	N/A
Date EIA Approved	N/A
·	N/A

The EIA is available on request from the report author or from diversity.inclusion@westyorksfire.gov.uk

7 Health, Safety and Wellbeing Implications

- 7.1 The updates within this report are intended to assure WYFRS and the Fire Authority that we are working to mitigate the risks to ourselves, our staff and the public of West Yorkshire.
- 7.2 Any proposed changes to training, equipment, guidance, policy or procedure will be undertaken in consultation with staff and representative bodies.
- 7.3 Increasing the provision of equipment, training, knowledge and understanding of fires in the built environment, particularly around high-rise and cladded buildings will reduce the risk to our staff and members of the public within West Yorkshire.

8 Environmental Implications

8.1 There are limited environmental implications identified within this report.

9 Your Fire and Rescue Service Priorities

- We will reduce the risks to the communities of West Yorkshire
- We will continue to develop ways of working which improve the safety & effectiveness of our firefighters
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will invest in information and communication technology, digital and data, to deliver our service in smarter ways.
- We will support, develop, and enable our people to be at their best.
- We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks.

10 Conclusions

- 10.1 Following the publication of the Grenfell Phase One Inquiry, WYFRS have completed the large majority of the objectives within our action plan and are making good progress in other areas having transitioned them across to business-as-usual areas.
- As mentioned within the report, many of the recommendations rely on the implementation of legislation/regulations that will be laid in early 2023, however WYFRS have taken a proactive approach with our partners to identify good practice and implement suitable measures that will undoubtedly keep residents safe.
- 10.3 Progress has been hampered over the previous 2 years due to the restrictions posed by COVID19, however, these have not stopped the development of a significant amount of work including training and guidance.

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Ongoing Action Plan Objectives

Objectives	Target Completion Date	Comment
Review the Prevention information/guidance regarding high-rise premises and partnerships procedures with LAs/ALMOs and private high-rise owners	31/08/2022	Work ongoing via central Prevention and Risk Reduction ADC's to finalise content to be provided
Review of decision logging processes throughout the service, including incident ground, Command Units and Control	31/12/2022	Decision Logging process is included/explained within the Incident Command NOG. Command Training, Initial Command Portfolio question set includes Decision Logging. During Command revalidations and Ops Refresher courses for initial commanders, the Command Training team also question candidates to consolidate this understanding. The Command Support Group are working undertaking further work to embed the process and how this links between initial command support, to Command Units, a remote TCG/SCG and Control.
Review protocols between Yorkshire Ambulance Service (YAS) and the West Yorkshire Police (WYP) to ensure that their operators can identify FSG calls and give appropriate advice	31/12/2022	On-going via regional JESIP group. WYFRS training package created and supplied to YAS and Regional Police Forces, awaiting understanding of their assessment of their capacity to undertake/implement
Investigate ways of improving the collection of information about survivors and making it available more rapidly to those wishing to make contact with them.	31/05/2023	Working via WY Prepared to understand any further local changes that could be introduced
Review the provision of high rise fire fighting equipment to include smoke curtains, floor below/floor above branches, electric PPV fans, smooth bore branches and high rise packs etc	31/12/2022	New equipment introduced includes smoke hoods, smoke curtains, NPAS Receivers and Radio repeaters/extenders (delivery expected shortly). Smooth bore branches have been evaluated and discounted, with the current branches being deemed more suitable. Further work ongoing to review the high-rise pack stowage, and floor below branches.
High Rise Training Modules	31/03/2023	Large volumes of input undertaken throughout the previous few years including case studies, tabletop exercises, topic talk etc. Evacuation and Fire Survival Guidance input and live exercising. Fires in Tall Buildings

		guidance input and ongoing live exercising.
		Further packages to be created/released include external fire spread, lifts and training to support the release of the Fires in Tall Buildings guidance
Incident Command training for all Control staff	31/12/2022	Control NOG's are being created to cover specific areas. Command Training are creating ICS training package to provide to Control staff
Water Sector Commander role and responsibilities	31/03/2023	Water Office are working on a refresh of the calm water/water networks training which will incorporate the Water Sector Commander role and responsibilities. Tactical Command Handbook currently being created to capture Water Sector Commander role and responsibilities
Better understanding of the command support function and the application of it	31/03/2023	Command Support Officers group working on further guidance for front line crews regarding initial Command Support and how this transitions across to the Command Units as the incident response increases
Prevention training for staff when carrying out Safe and Well visits in high rise buildings	31/03/2023	To be included in future training provision as part of refresher training within Safe & Well updates
		Live walk throughs of Evacuation and Fire Survival Guidance procedure previously undertaken.
Undertake live high rise training package	31/03/2023	Districts currently undertaking/planning to undertake local exercises on FiTB. As part of the wider release of the Fires in Tall Buildings guidance, live exercises/training will be undertaken
Carry out project evaluation capturing all lessons learnt and sharing best practice	31/05/2023	Completed at the end of the overall project