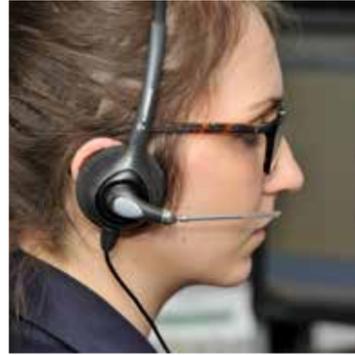




West Yorkshire
Fire & Rescue Service

Kirklees District Plan 2021-22





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Foreword

It brings me great pleasure to present this District plan at a time when our performance indicators are the strongest they have ever been.

This plan sets out how we aim to use our resources to manage the risks we face in Kirklees and keep you safe from fire and other emergencies. It gives an overview of our services and highlights our priorities, risks, performance and people. The plan has a golden thread that links to our central Your Fire and Rescue Service 2020-2023 overarching strategy.

Our Ambition is to “Make West Yorkshire Safer” and to do this we have to understand the challenges that the communities of Kirklees face.

We have seen considerable progress and extremely positive results in relation to fire related injuries, road traffic collisions and malicious false alarms with less of these happening. Good progress has been made against arson, primary fires, secondary fires, actual rescues, dwelling fires, and non-domestic building fires.

Although success has been observed, we are committed to focus on the challenges around arson, dwelling fires, road safety and false alarms. This cannot be delivered in isolation and we will focus our efforts on proactive approaches and sharing of intelligence with key partners to identify areas of risk and address this through our risk reduction activity.

“We will not rest on our laurels, and the focus moving forward will be to build on the positive results achieved so far”

We will continue to take the lead within the Arson Reduction Steering Group and Road Safety Partnership, and through the Road Safety Group, new initiatives will be discussed based on the academic analysis carried out by Huddersfield University.

The team are dedicated to making Kirklees a safer place for our community and will continue to drive this objective and be pragmatic in our approach. We will not rest on our laurels, and the focus moving forward will be to build on the positive results achieved so far.

Gareth Atkins
Kirklees District Commander



About Kirklees district

The Kirklees district covers around 157 square miles and has a population of 422,500 people.

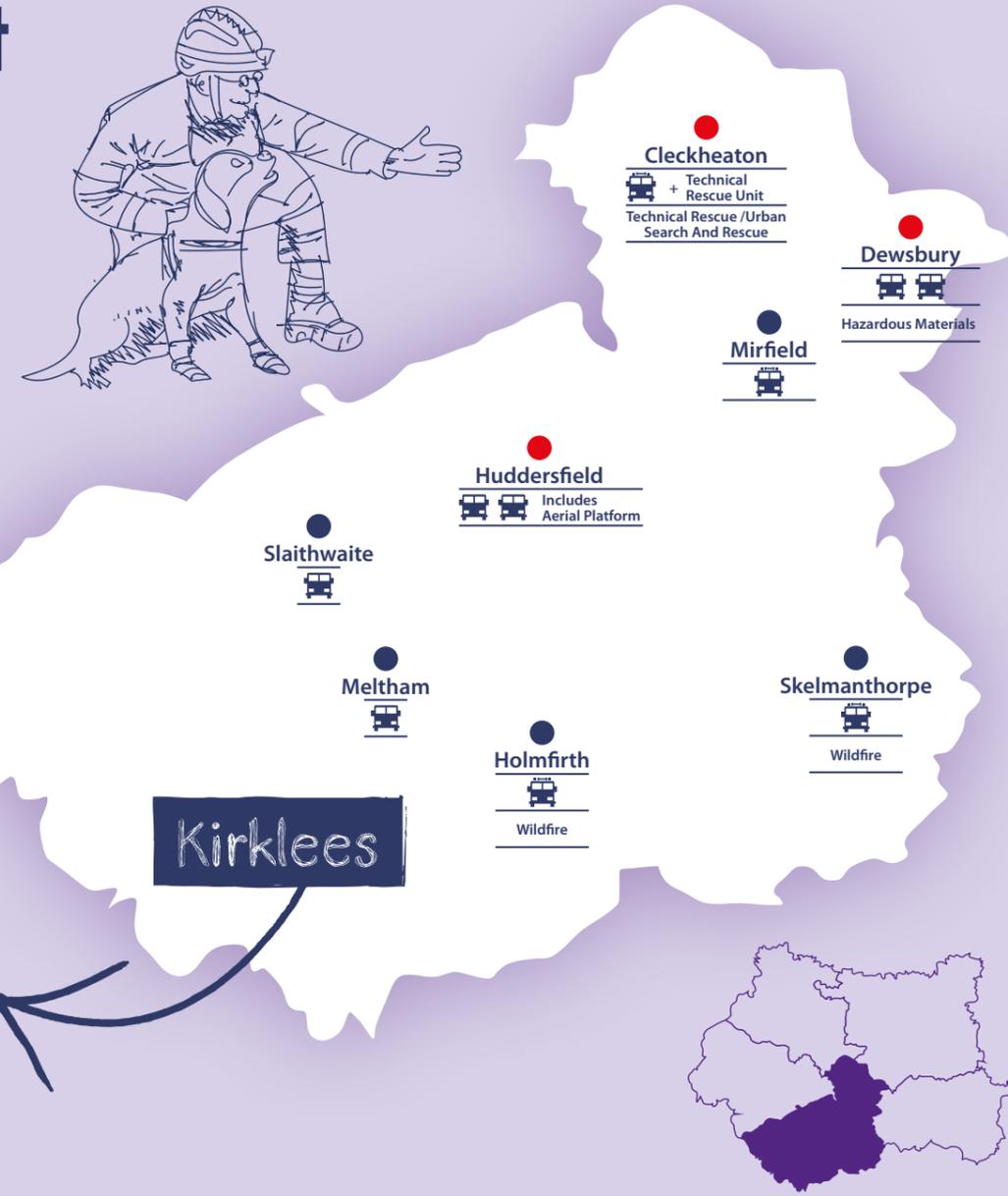
The area is a contrast between remote, rural areas and town centres. It includes a major motorway (M62) and rail network, together with areas that could present risk such as Standedge Tunnel, three major hospitals and seven Control of Major Accident Hazards (COMAH) sites.

Kirklees has a history of strong partnership work, which continues to go from strength to strength.

Personnel **239**
 Population **422,500**
 Size of area **157² miles**
 Fire Engines **11**
 Fire Stations **8**

Kirklees Stations

- **Wholetime**
24/7 availability from station
- **Retained (On-call)**
Respond from home or work during the day and night



Why we are here

Our ambition



Making West Yorkshire Safer

To improve community safety and wellbeing and reduce the risk to life, property and the environment from fire and other emergencies



Our guiding principles



To achieve our ambition we will:

- Focus on risk and vulnerability
- Be part of our communities
- Work in partnership
- Be at our best and strive to improve
- Make a positive difference in everything we do
- Promote diversity and create an inclusive workplace

The services we deliver



Prevention

Raising awareness about the risks people face to prevent emergencies and reduce vulnerability



Protection

Promoting and enforcing the fire safety measures required by law to ensure buildings and occupants are protected should a fire occur



Response

Being ready for and responding to emergencies



Resilience

Being able to deal with major emergencies and disruption locally and nationally whilst continuing to deliver our critical services

Priorities 2020-2023

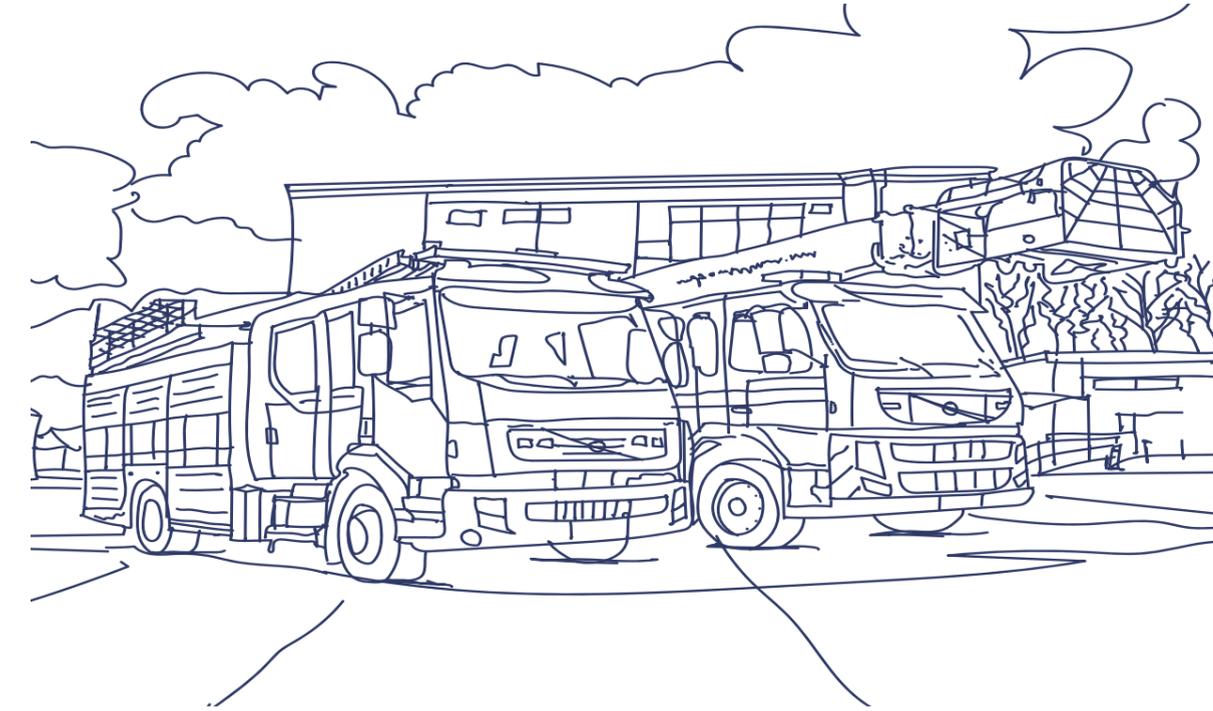
This plan sets out how we aim to use our resources to manage the risks we face in West Yorkshire and keep you safe from fire and other emergencies.



“Our priority is to keep you safe from fire and other emergencies”



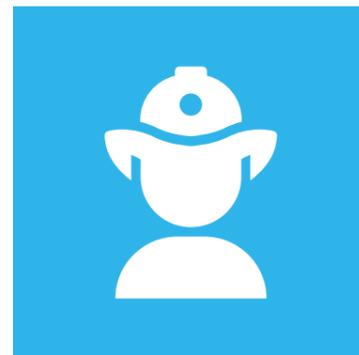
“We will reduce the risks to the Kirklees community”



How we will deliver these priorities



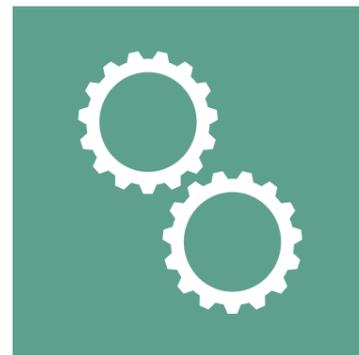
- We will continue to deliver the Safer Communities Prevention Strategy.
- Actively engage with the community and partners to identify risk, reduce vulnerability and support those most in need.
- We will work together with Kirklees Neighbourhood Housing to identify vulnerable individuals within their properties and improve their safety and wellbeing.
- We will support and drive road safety multi-agency strategies through the Kirklees Road Safety Group.



- We will support our staff, our partners and members of the community in response to the Covid pandemic and provide volunteer staff to work alongside our NHS and Council colleagues at the John Smith's mass vaccination centre.
- We will undertake training and exercises to ensure a safe response to the risks identified within Kirklees.



- We will continue to look for opportunities to be more efficient in how we operate.
- We will carry out an extensive renovation project at Huddersfield Fire Station and manage the relocation of Cleckheaton Fire Station to Birkenshaw.



- We will continue to support the delivery of lean working projects.
- We will look for opportunities to build and learn from how the service responded to the Covid pandemic.
- We will undertake a series of interactive training sessions to ensure operational crews are prepared to respond and are kept up to date with key national and local issues.
- Support the delivery of the Command, Leadership and Management programme across the District and the implementation of a District Performance Dashboard.



- We will support the integration of VOIP and agile ways of working for district-based staff.
- We will assist with the rollout of the station assurance visit and key performance indicator dashboard.



- We will contribute to the HMICFRS Service Action Plan by building on our understanding of JESIP and operational discretion.
- Kirklees District will undertake a series of exercises with operational crews which will develop their knowledge of operational discretion.



- We will nurture talent and provide support for those willing to develop in the service.
- We will continue to maintain the competence of all service delivery staff.
- Support the development, health and well-being of employees within the district.



- We will work in partnership to prevent climate driven emergencies and develop ways of working to respond more effectively.



- We will undertake inspections of all high-rise residential buildings as part of the building risk review programme.
- We will continue to implement and train against our foreseeable risks to improve our operational effectiveness.
- Prioritise and understand the 46 recommendations and work that we will need to undertake to ensure that we learn from the Grenfell Tower incident.



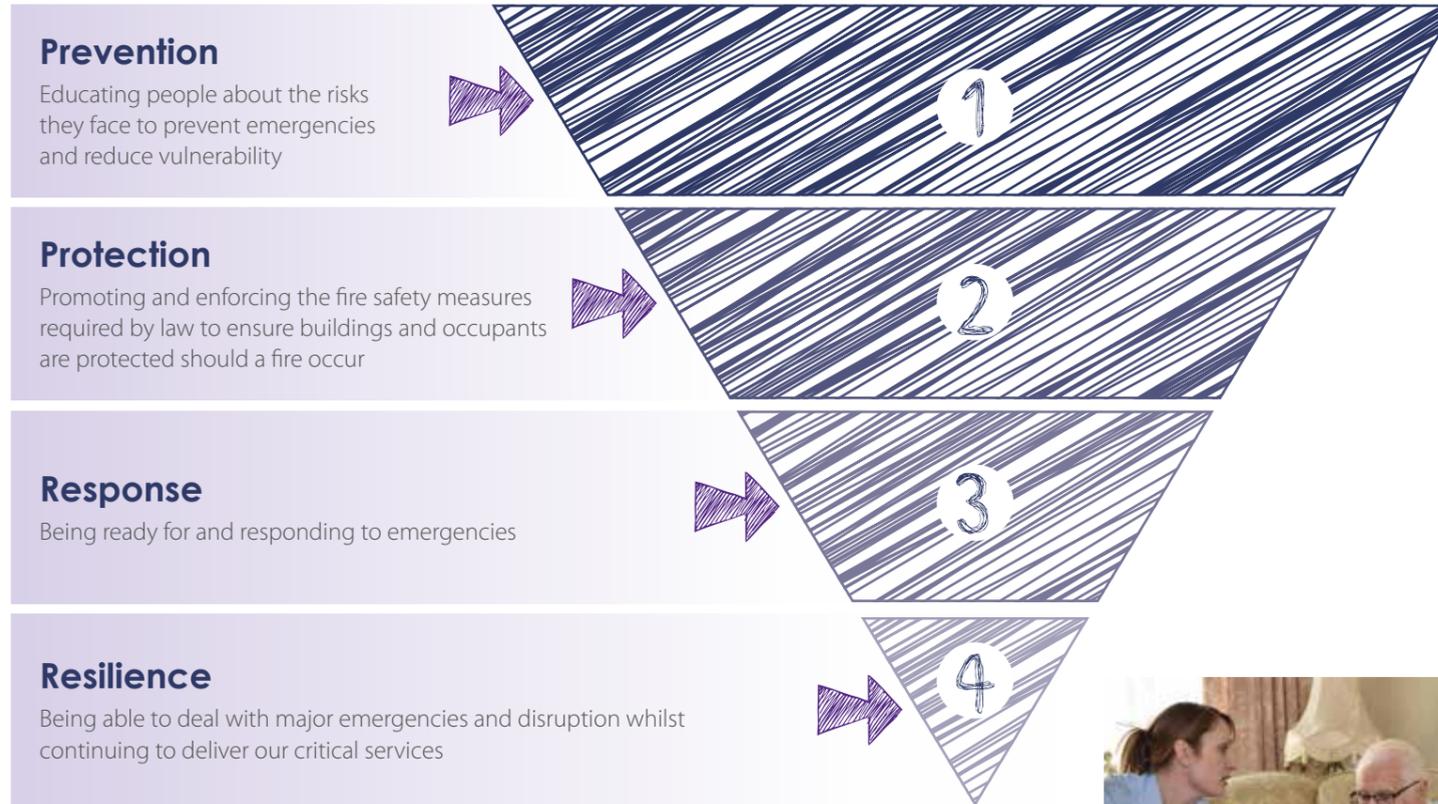
- We will deliver recruitment messages through our central Communications Team.
- We will continue to positively represent the service when working in our unrepresented communities.

Kirklees district risk

Whilst attending emergencies across West Yorkshire is a statutory duty, our role is much broader than this. We aim to do everything we can to prevent an emergency response in the first place. We do this through prevention and protection activity. The residual risk that remains is managed through our response and resilience strategies.

The following sources have been used to identify the risk within Kirklees District:

- The National Risk Register
- The WY Community Risk Register
- Local knowledge
- CPNI sites
- WYFRS Premises Risk Database (PRD)
- IRS; national and international data and experiences
- Environmental data and flood risk
- Information from local partners



“To reduce risk our main focus is prevention”

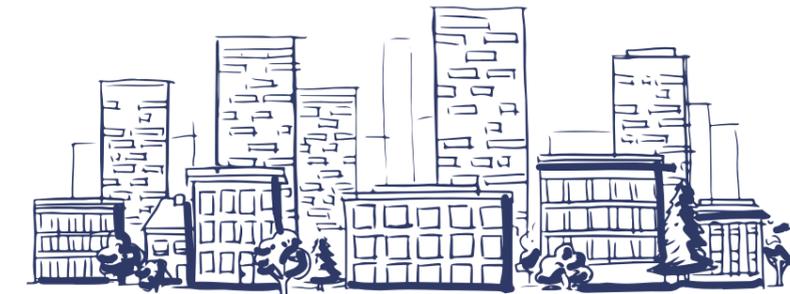


Managing risk in the Kirklees district

High Rise Buildings

How will we reduce the risk?

- Prevention**
- We will work with arm's length management organisations and local authorities to provide advice to those most at risk.
 - We will update our prevention advice to reflect the learning from Grenfell.
- Protection**
- We will inspect all high-rise buildings as part of the WYFRS building risk review programme.
 - We will report and enforce non-compliance with legislation.
- Response**
- We we undertake a series of practical exercises to improve our response.
 - We will undertake operational response visits to ensure we understand the risks within each high-rise building
- Resilience**
- We will share our response plans with others to highlight risks and control measures.



Wildfire

How will we reduce the risk?

- Prevention**
- We will continue with the 'be moor aware campaign' to highlight the risk of moor fires .
 - We will implement a volunteer hub at Slaithwaite Fire Station to assist in the prevention of moorland fires.
- Protection**
- Operational crews will undertake environmental visual audits to identify areas which may be vulnerable to wildfires, and engage with the public to highlight the risk.
- Response**
- Partners, crews and volunteers will deploy during spate conditions to educate, encourage and enforce, to ensure the risk of fire is mitigated.
 - Will continue to train with the wildfire assets to improve our skills.
 - We will provide continuous professional development training across all Kirklees stations with the wildfire service lead.
- Resilience**
- We will review our procedures on a regular basis to determine if they are fit for purpose and providing the resilience required.
 - We will share our response plans with local partners to aid in a co-ordinated response to any wildfire incident within Kirklees District.
 - We will undertake a multi-agency exercise on a wildfire risk within Kirklees District.
 - We will work with other districts and partners to encourage residents to #BeMoorAware.

Managing risk in the Kirklees district

Flooding

How will we reduce the risk?

- Prevention**
- We will educate people about the risks they face to help prepare them better in case of an emergency and work with Kirklees Council to assist with prevention activity.
- Protection**
- Operational crews when undertaking operational risk visits will highlight the measures available to businesses owners to reduce the risk of flooding at their premises.
- Response**
- We will ensure that our firefighters and highly trained and that our equipment is readily available to respond to flooding incidents.
 - We will organise familiarisation days with local partners to aid in a co-ordinated response to any flooding incident within Kirklees District.
 - We will undertake water safety and first aid training days with both flood and council wardens.
- Resilience**
- We will share our response plans with local partners to aid in a co-ordinated response to any flooding incident within Kirklees District.
 - We will organise familiarisation visits with operational personnel to understand the co-ordinated flood response within Kirklees.

COMAH Sites

How will we reduce the risk?

- Prevention**
- We will work with our central COMAH Team to educate people and mitigate the risks at each site.
- Protection**
- We will continue to attend COMAH sites under the programme of inspections and familiarisation visits.
 - We will continue to work with Fire Protection to ensure compliance.
- Response**
- We will ensure that our crews are highly skilled and familiar with each COMAH site, to ensure their response is swift and safe.
 - Operational crews will undertake a table top exercise on a COMAH site within Kirklees District to improve their operational knowledge.
- Resilience**
- We will share our response plans with partners to highlight risks and control measures, and ensure our business continuity and mobilisation arrangements are suitable and effective.



Managing risk in the Kirklees district

Road Traffic Collisions (RTCs)

How will we reduce the risk?

- Prevention**
- We will work with partners through the Kirklees Road Safety Group to implement the 'vision zero strategy' across the District to reduce the number of killed or seriously injured related collisions.
 - We will continue to support both the road safety week and project Edward initiatives.
 - In response to local data analysis produced by Huddersfield University and Kirklees Highways, the by Biker down strategy will be implemented across the District.
- Protection**
- We will be proactive in our approach with other agencies, including highway and planning, to reduce collisions and protect the communities of Kirklees.
 - Operational crews will work with partners in highlighting inappropriate parking and driving outside schools.
- Response**
- We will ensure that our crews are trained, highly skilled and up to date with the latest extrication procedures and techniques.
 - We will undertake a series of practical exercises to improve our response to road traffic collisions within Kirklees.
- Resilience**
- We will share information with others to highlight risks and control measures, and ensure our skill set and mobilisation arrangements are suitable and effective.
 - WYFRS will continue to work with the Kirklees road safety partnership in aiming to make Kirklees roads safer.

Rail Tunnels

How will we reduce the risk?

- Prevention**
- We will work closely with our partners to update plans and responses to rail incidents.
- Protection**
- We will continue to update our operational risk plans following scheduled visits.
- Response**
- We will test our response plans by facilitating a 10 Pump multi-agency cross border exercise.
- Resilience**
- We will share the learning outcomes following a debrief process
 - We will invite crews from neighbouring districts to support best practice and development.

“ We will work closely with our partners to update plans and responses to rail incidents ”

Managing risk in the Kirklees district

Dwelling Fires

How will we reduce the risk?

- Prevention**
 - Looking at intelligence data we will introduce a campaign for the reduction in both electrical and cooking related incidents.
- Protection**
 - We will continue to share intelligence data with key partners across the District in order to identify customers at increased risk/ vulnerability and enhance joined up interventions.
- Response**
 - We will ensure that our crews are trained, highly skilled and respond within our risk-based planning assumptions.
- Resilience**
 - We will assess risk and trends continuously and introduce systems and initiatives that provide resilience in specific areas as and when required.



Prevalence of false and malicious fire alarms

How will we reduce the risk?

- Prevention**
 - We will continue to work with local businesses and members of the public to reduce the prevalence of false alarms.
 - We will work with both the education sector and local partners to reduce malicious fire calls.
- Protection**
 - We will continue to work with Fire Protection to enforce where multiple calls to premise are received.
- Response**
 - We will continue to respond to calls, ensuring our resources are sufficient to deal with the risks faced.
- Resilience**
 - Our central team will provide resilience to deal with repeat offenders and our approach will be reviewed on a regular basis.

“
We will continue to work with local businesses and members of the public to reduce the number of false alarms”

Performance

- Target met/under the 3 year average target
- On target or within 10% of target
- Over target by 10%

District performance 2020 - 21

Performance indicator	3 year average target (2017/20)	Total so far (2020/21)	Performance against 3 year average (2020/21)	Performance targets 2021 - 22 Target (2021/22)
Arson	982	749	-23.7%	749
Primary Arson	232	185	-20.3%	185
Secondary Arson	750	564	-24.8%	564
Actual Rescues	163	164	0.4%	164
Total Activity	4057	3927	-3.2%	3927
Dwelling Fires	183	183	0.0%	183
Non-Domestic Building Fires	62	51	-18.2%	51
Prevalence of False Alarms	1823	1925	5.6%	1925
Fire Related Injuries	36	24	-33.9%	24
Road Traffic Collisions	124	76	-38.5%	76
Malicious False Alarms	58	25	-56.9%	25

Kirklees, our people

We recognise the importance that our workforce plays in achieving our Kirklees District priorities. We are investing in health and wellbeing, leadership and development, and diversity and inclusion strategies to support staff to reach their full potential.

We engage with our workforce and encourage, trust and support them to play their part in promoting safety and wellbeing across Kirklees.

We have recruited firefighters to work at our five on-call fire stations, which has been a positive step, enabling us to bring in new talent and improving the availability of resources.

How we support our people...



Teamwork

- Fire crews will undertake a variety of 3 pump exercises to establish closer working with nearby stations.
- We will continue to engage with all staff across the district at every opportunity.



Integrity

- We will support and develop individuals.
- We will promote learning, not a blame culture.



Learning

- We will undertake a series of interactive training sessions via Teams to ensure operational crews are prepared to respond to a variety of scenarios.
- We will train to the most significant risk in our district.
- We act on the outcomes of the new PDR Process.



Responsibility

- We will ensure all crews attend mandatory training courses in a variety of subjects to maintain competency.
- We will demonstrate or trust in staff through the opportunities we provide.



Communication

- We will have regular briefings and provide updates on the changing priorities and risk within the District.
- We continue to develop our social media presence to deliver our messages effectively.

Monitoring progress

At a district level, performance across all areas will be monitored through our Service Assurance Visit (SAV) process.

The SAV process is focused on staff engagement, service delivery and professional standards. Leeds District is focused on maintaining and assuring the highest level of Organisational preparedness and effectiveness.

Progress against the management of district risk will be reported to the West Yorkshire Fire and Rescue Authority in line with the Performance Management Framework.

Additional monitoring and review will be undertaken by the Area Manager Service Delivery on a monthly basis.

STATION ASSURANCE PROCESS:



Improving our service

A proactive approach is pivotal in achieving our ambition of Making West Yorkshire Safer.

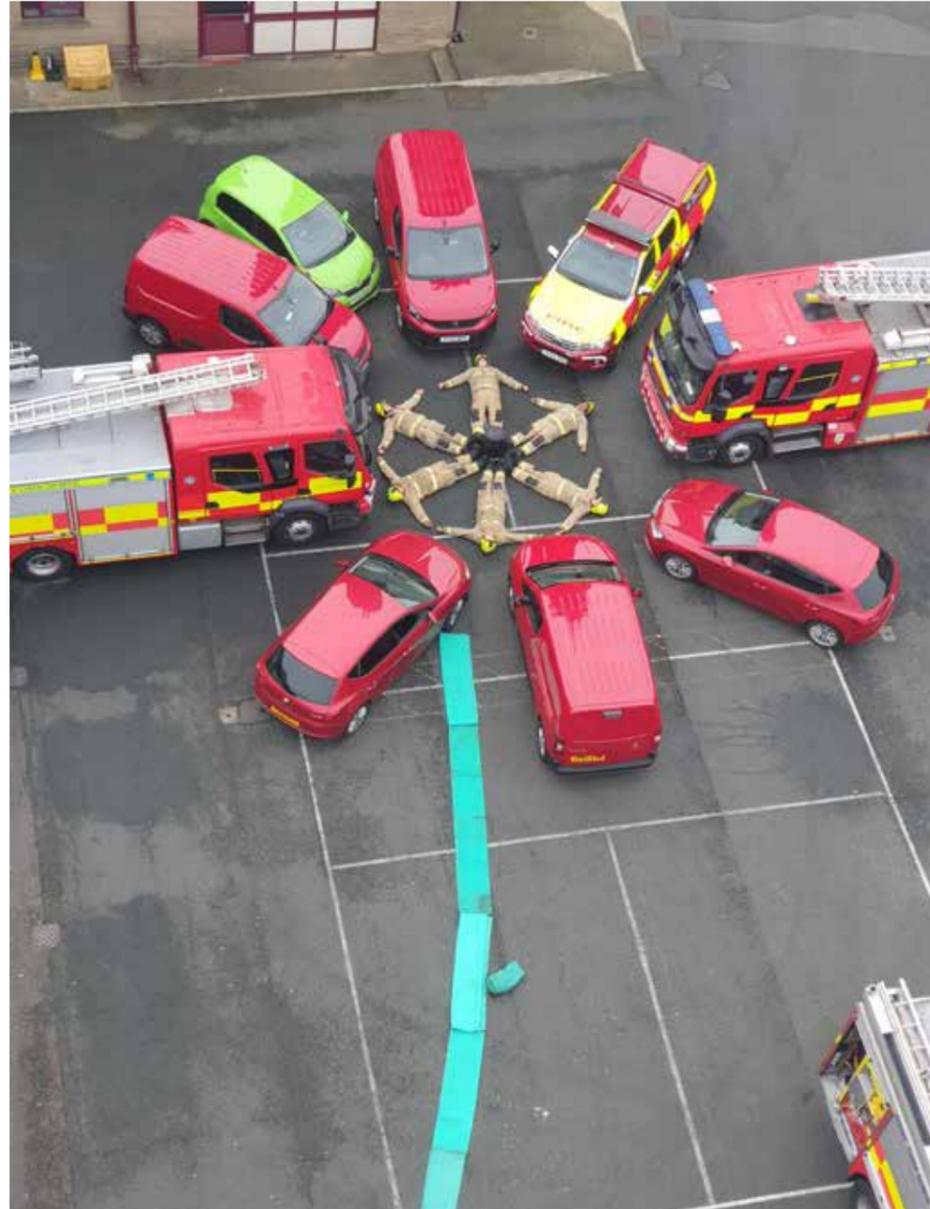
We listen to feedback from the public, our staff, their representative bodies and other interested parties. We value the scrutiny provided by the West Yorkshire Fire and Rescue Authority, our internal auditors, and Her Majesty's Inspectorate of Constabularies and Fire and Rescue Services.

We have a 'Service Assurance Framework' and 'Station Assurance Visits' in place to make sure we are doing what we say we will and to the standards expected of us.

This feedback helps us to understand what we need to do better and what we might need to change each year. Key to this is our ability to find the right balance between prevention, protection, response, resilience and service improvement to reduce the risks facing the community of Kirklees.



“ We listen to feedback from the public, our staff, their representative bodies and other interested parties ”



Contact us



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