



West Yorkshire
Fire & Rescue Service

Performance Management and Activity Report 2016/17

Period covered: 1 April 2016 – 31 March 2017
Date Issued: 23 May 2017



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1. Introduction/Summary

The purpose of this report is to provide information regarding the performance of West Yorkshire Fire and Rescue Service against selected national and local targets to enable the Authority to measure, monitor and evaluate performance.

In this report, monthly statistics have been utilised to identify trends in performance. Information regarding a selection of local performance targets has also been provided in this report and comparisons have been made with the previous year's performance.

All data, unless specified, is for the reporting period 1 April 2016 – 31 March 2017.

A traffic light system has been employed to provide a straightforward visual indicator of performance against each of the FRS indicators.

Graphical representation of the performance of West Yorkshire Fire and Rescue Service is available through the Performance Management Information System (PMIS), which is accessed via the Service's intranet site.

2. Service Delivery Targets

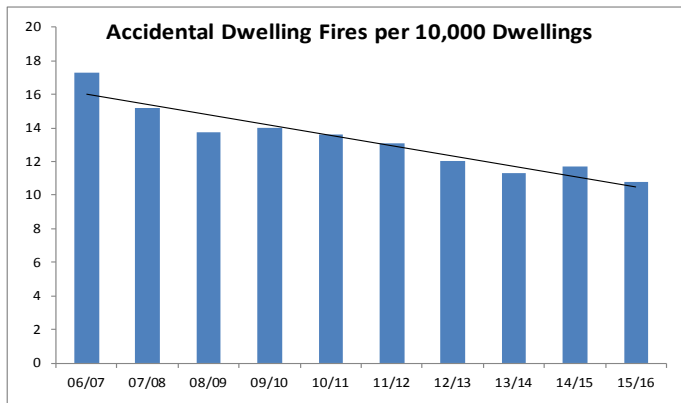
	Not achieving target (by more than 10%)
	Satisfactory performance (within 10% of target)
	Achieving or exceeding target

	Actual Data (2009/10)	Three Year Average Target (2013/16)	Actual Data (2015/16)	Actual Data (2016/17)	Performance Against Three Year Average (2016/17)	End of Year Projection (2016/17)
Arson	10897	5758	6109	6246	8.5%	6246
Actual Rescues	875	802	939	727	-9.4%	727
Total Activity	34270	22094	22140	22447	1.6%	22447
Dwelling Fires	1549	1241	1228	1185	-4.5%	1185
Non-Domestic Building Fires	513	420	445	506	20.5%	506
Prevalence of False Alarms	16750	10860	10446	10445	-3.8%	10445
Fire-Related Injuries	270	215	234	214	-0.5%	214
Road Traffic Collisions	1060	654	666	578	-11.6%	578
No. of Operational Risk Visits		5765	6336	3731	-2.9%	3731
Malicious False Alarms	713	343	331	347	1.2%	347
No. of Home Fire Safety Check Points		293850	335667	309719	5.0%	309719

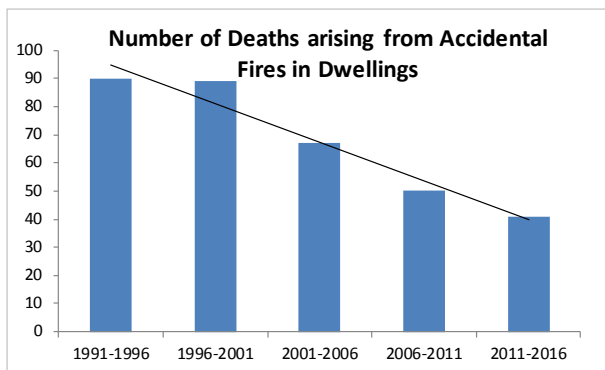
Service Delivery Indicators

	Indicates a worse performance compared to the same period last year (by more than 10%)
	Indicates a worse performance compared to the same period last year (up to 10%)
	Indicates a similar or better performance compared to the same period last year

Description	Performance 2016-17	Performance 2015-16	Performance Compared to Last Year
Accidental Dwelling Fires (per 10,000 dwellings)	10.38	10.80	

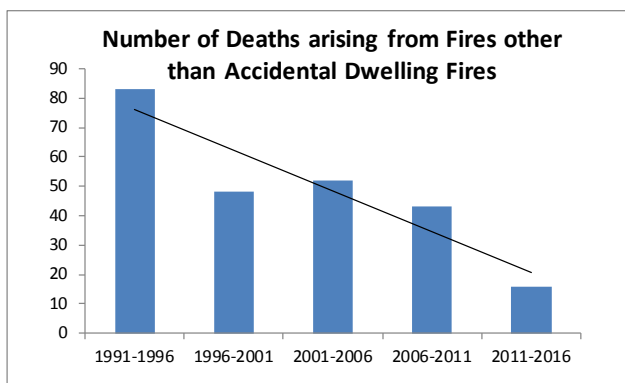


Number of deaths arising from accidental fires in dwellings (per 100,000 population)	0.22	0.75	
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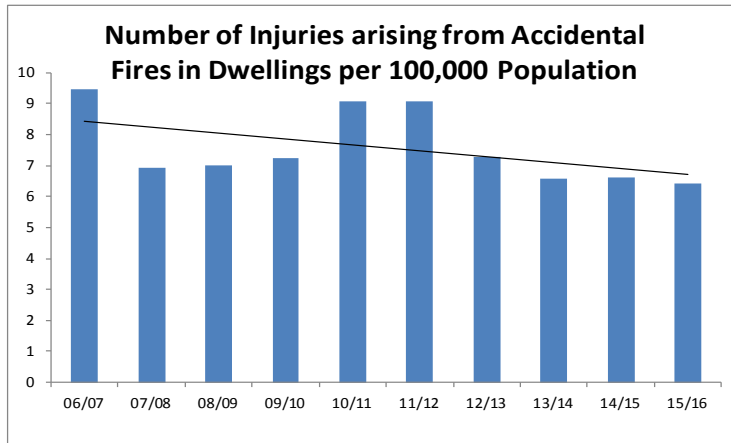


(See Section 5 for more details)

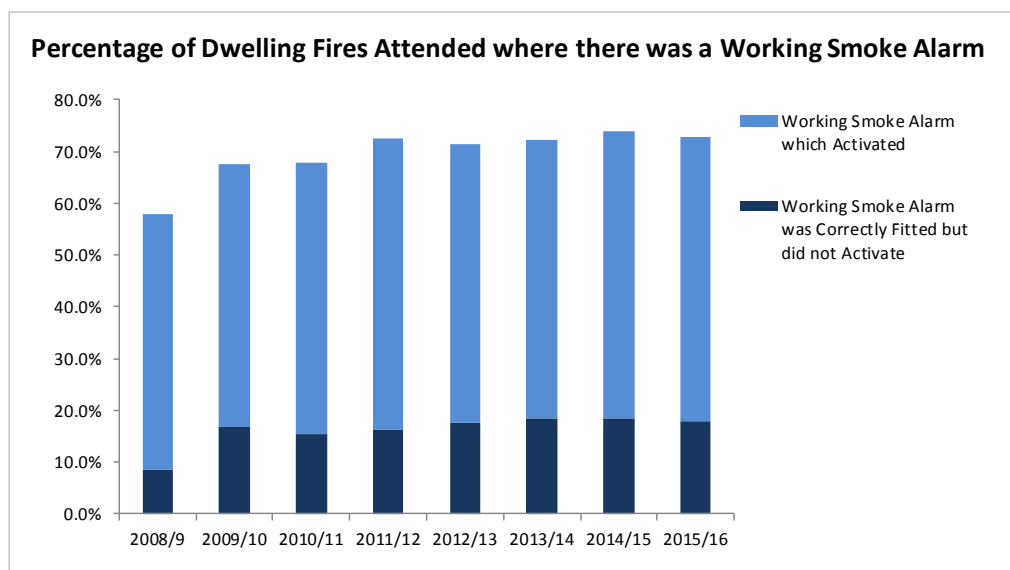
Number of Fire-Related Deaths (per 100,000 population) arising from fires other than Accidental Dwelling Fires	0.14	0.18	
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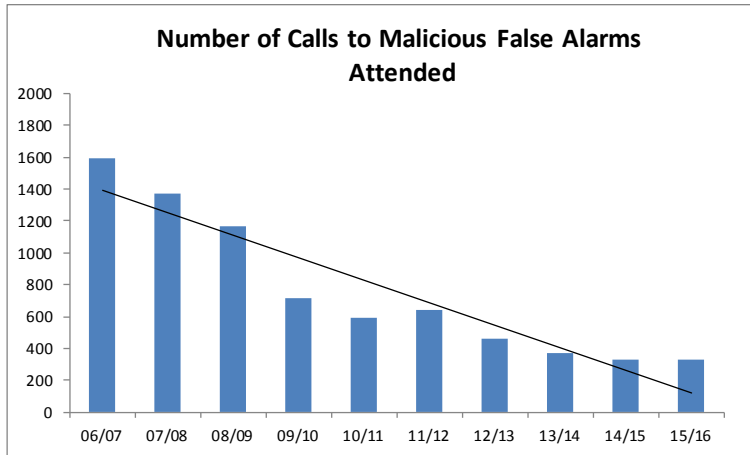
Description	Performance 2016-17	Performance 2015-16	Performance Compared to Last Year
Number of Injuries arising from accidental fires in dwellings (per 100,000 population)	6.32	6.40	
(a) Number of Serious Injuries (per 100,000 population)	0.84	0.62	
(b) Number of Slight Injuries (per 100,000 population)	5.48	5.78	



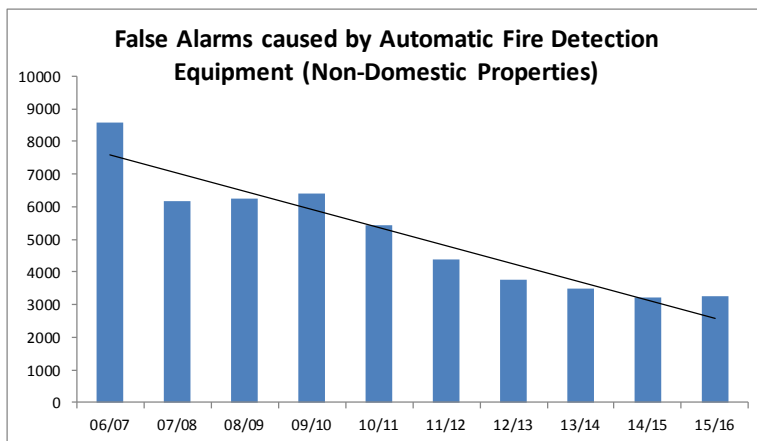
The percentage of dwelling fires attended where there was a working smoke alarm which activated	55.1%	54.9%	
The percentage of dwelling fires attended where a working smoke alarm was correctly fitted but did not activate	17.7%	17.8%	
The percentage of dwelling fires attended where a smoke alarm, because it was faulty or incorrectly sited, did not activate	5.6%	5.6%	
The percentage of dwelling fires attended where no smoke alarm was fitted	21.8%	21.7%	



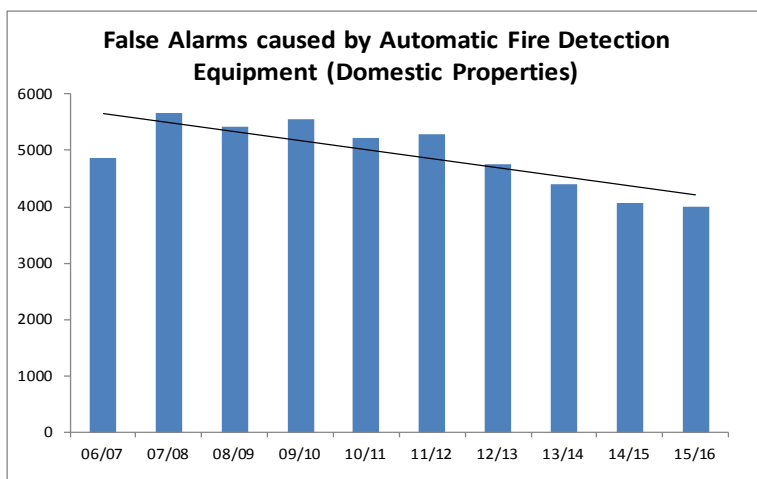
Description	Performance 2016-17	Performance 2015-16	Performance Compared to Last Year
Number of calls to malicious false alarms (per 1000 population) – attended	0.15	0.15	



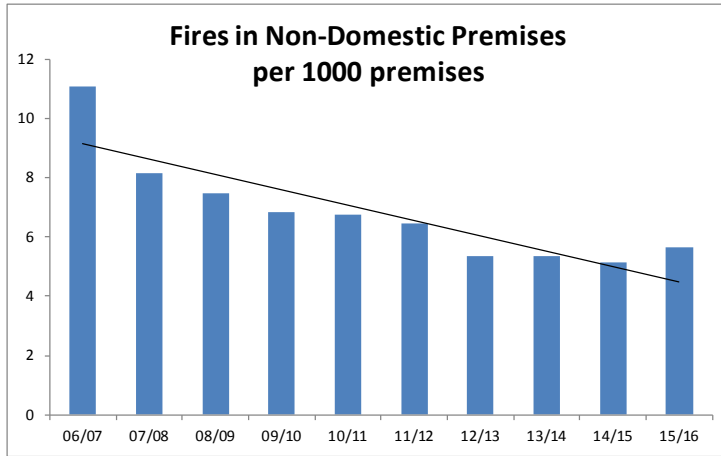
False alarms caused by automatic fire detection equipment (per 1000 non-domestic properties)	40.75	41.12	
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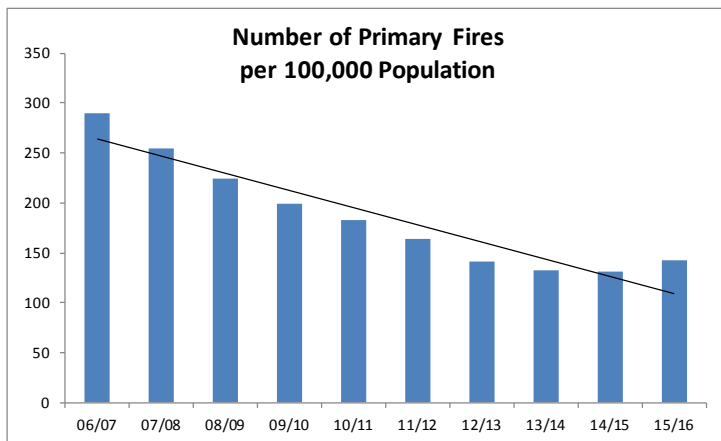
False alarms caused by automatic fire detection equipment (per 1000 domestic properties)	4.16	4.20	
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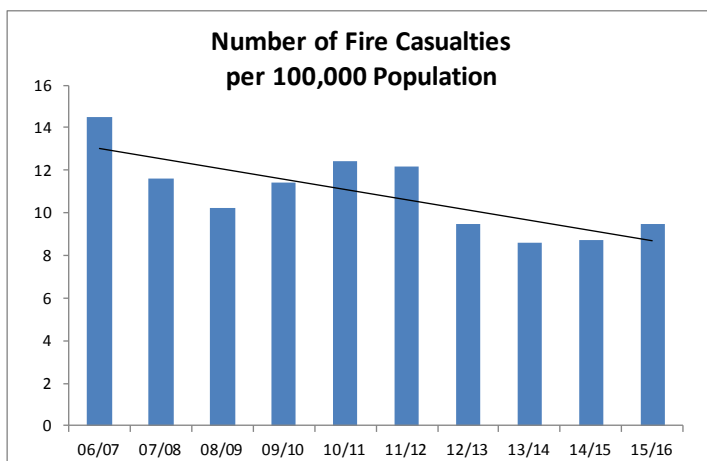
Description	Performance 2016-17	Performance 2015-16	Performance Compared to Last Year
Fires in non-domestic premises (per 1000 non-domestic premises)	6.42	5.64	



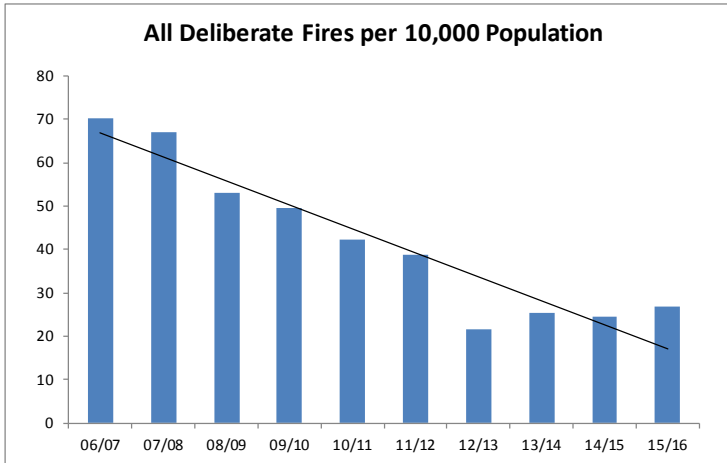
Number of Primary Fires (per 100,000 population)	160.40	142.51	
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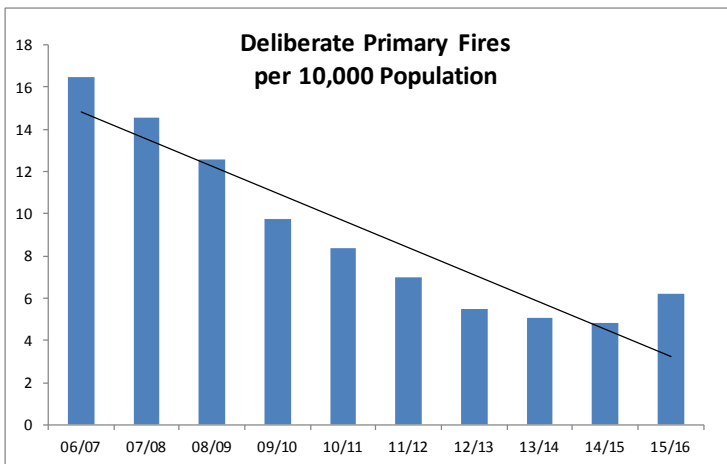
Number of Fire Casualties – excluding Precautionary Checks (per 100,000 population)	9.10	9.45	
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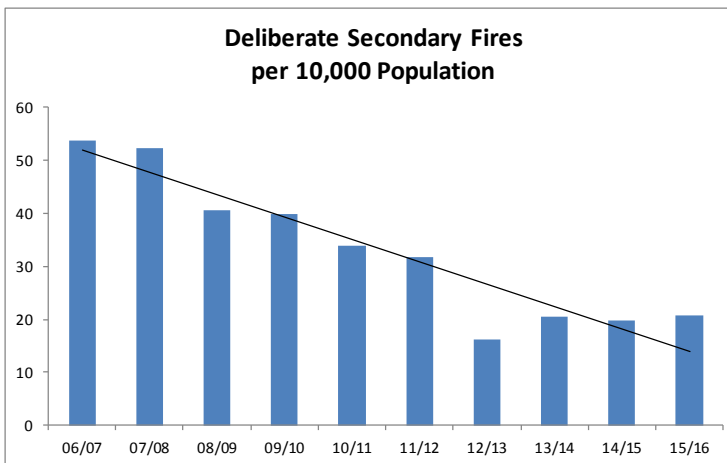
Description	Performance 2016-17	Performance 2015-16	Performance Compared to Last Year
Arson Incidents – All Deliberate Fires (per 10,000 population)	27.58	26.98	



Arson Incidents – Deliberate Primary Fires (per 10,000 population)	7.64	6.19	
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Arson Incidents – Deliberate Secondary Fires (per 10,000 population)	19.94	20.79	
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3. Operational Risk Visits (including Fire Safety)

The Fire Safety Strategy determines that operational crews will carry out visits to risk premises in support of fire protection personnel. These visits are known as Operational Risk Visits (ORVs).

Crews carrying out an ORV will collect both operational risk information (risks and mitigating control measures which would be invaluable information in the event of an incident at the premises) and fire protection information in one single ORV.

An action was set in the 2016/17 WYFRS Action Plan 'to implement a revised ORV process'. Following a systematic review of the process it is apparent that the process, as currently designed, is collecting a very significant amount of data about a large number of premises. However the needs of the service are better serviced by collecting more, and better quality data, about a smaller number of higher risk premises, and supporting this with more generic data about lower risk premises. In order to redesign the process a decision has been made to cease the current programme of ORVs other than in the case of work already in progress, and in respect of new high risk premises which come to our attention. The outcome of this is that the target set at the beginning of the year will not be met. All existing ORV data remains live and available to operational crews.

A small team of officers are now working on a revised process. This change has been well received by operational staff who recognise that the issues which they have raised about the ORV process during our consultations with them have been recognised, and acted upon. Further information will be reported to members in due course.



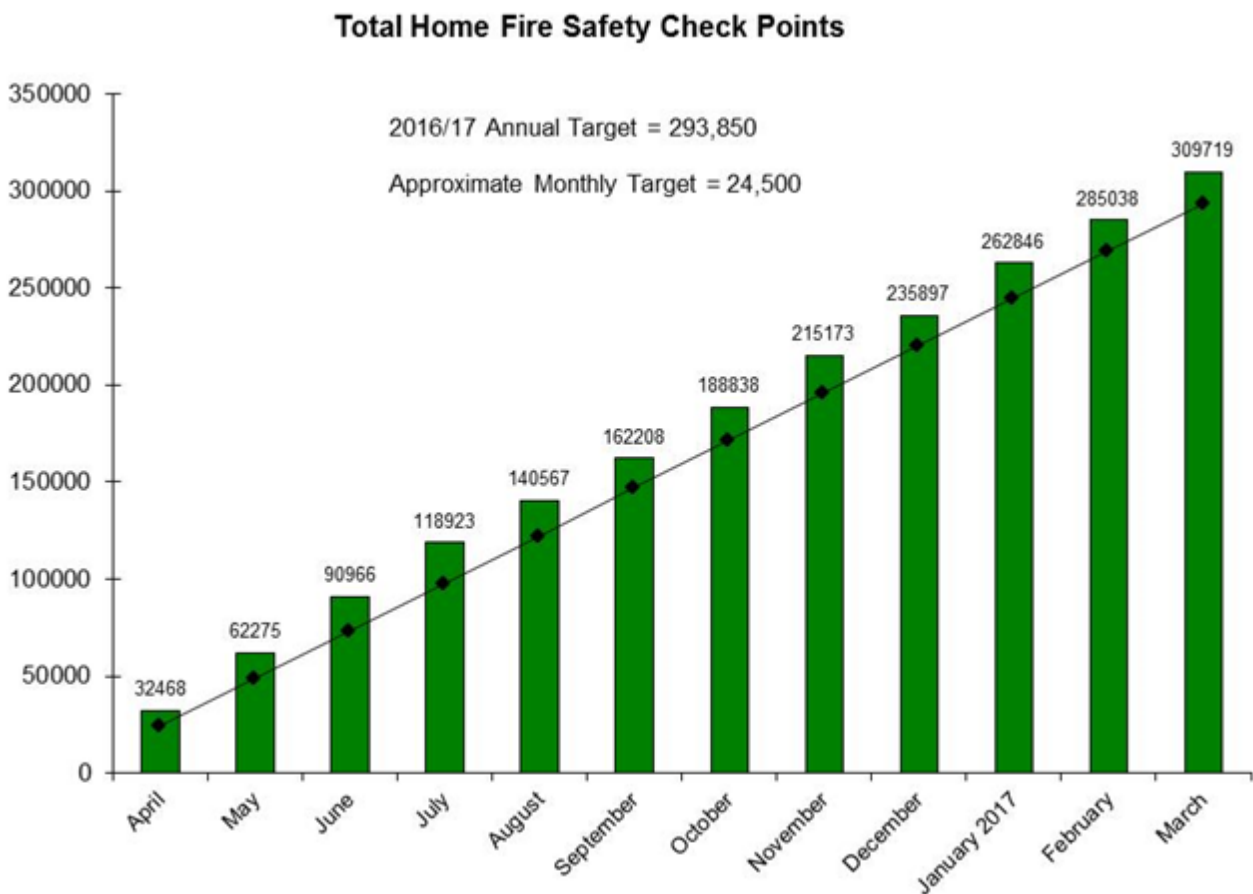
4. Home Fire Safety Checks

Over the past ten years West Yorkshire Fire and Rescue Service has undertaken an intensive programme of Home Fire Safety Checks (HFSCs) aimed primarily at reducing the impact of domestic dwelling fires in terms of injury, death and damage to property through increasing smoke detector ownership.

Despite the successes in reducing house fires and associated injuries and deaths, it is clear that there is more to do in terms of targeting those households at most risk and, from 1 April 2013, WYFRS have adopted a points-based strategy, which seeks to identify such households through an assessment of both individual and geographical risk. The allocation of points for each HFSC aims to incentivise those personnel carrying out prevention activities to identify risk and to reduce this risk to the maximum extent within the individual household.

Over the past three years, this strategy has delivered excellent outcomes in terms of risk reduction across West Yorkshire, despite a lower number of HFSCs being carried out.

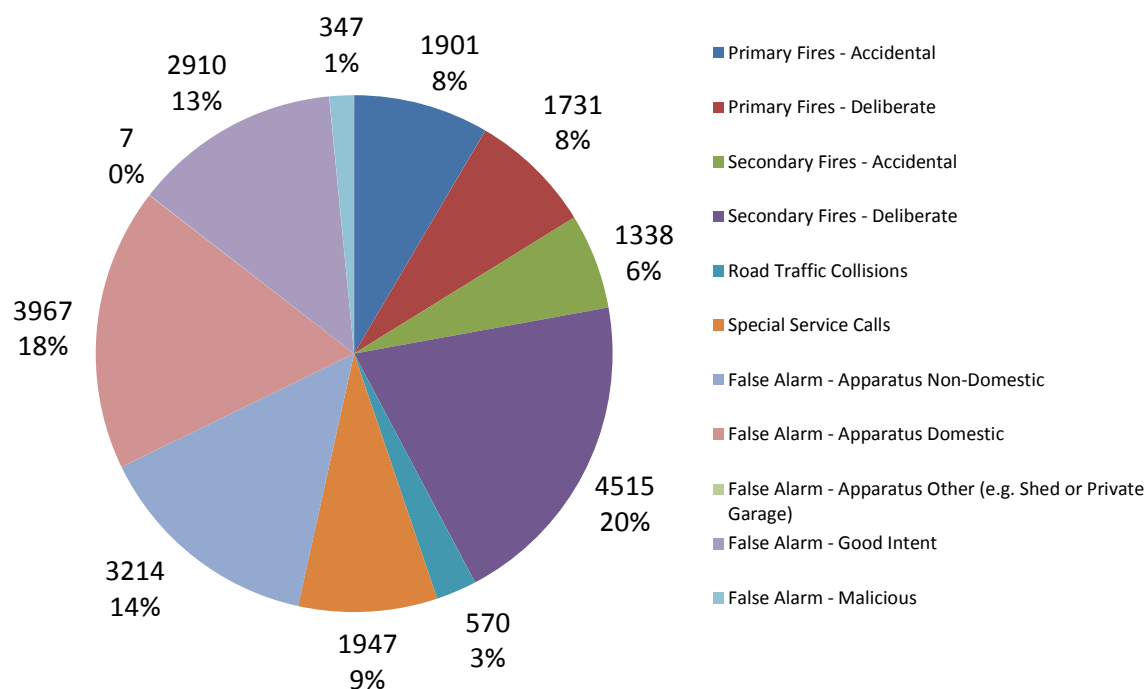
WYFRS have exceeded the target at the end of the year by almost 5%, having achieved 309,719 points against a target of 293,850



5. Incidents

The table and chart below show the operational activity of West Yorkshire Fire and Rescue Service for the financial year to date (1 April – 31 March 2017) categorised by incident type and compared with the same period last year.

Incident Category	Number of Incidents 1 April 2016 to 31 March 2017	Number of Incidents 1 April 2015 to 31 March 2016	Percentage Change in Incident Type since last year
Primary Fires - Accidental	1,901	1,825	4.16%
Primary Fires - Deliberate	1,731	1,402	23.47%
Secondary Fires - Accidental	1,338	1,132	18.20%
Secondary Fires - Deliberate	4,515	4,707	-4.08%
Road Traffic Collisions	570	655	-12.98%
Special Service Calls	1,947	1,971	-1.22%
False Alarm - Apparatus Non-Domestic	3,214	3,243	-0.89%
False Alarm - Apparatus Domestic	3,967	4,006	-0.97%
False Alarm - Other (e.g. Shed or Private Garage)	7	7	n/a
False Alarm - Good Intent	2,910	2,859	1.78%
False Alarm - Malicious	347	331	4.83%
Total	22,447	22,138	1.40%



The table below shows the total number of incidents ten years ago, five years ago, and last year, and can be used as a comparison with the current year's data above.

Incident Category	Number of Incidents 1 April 2006 to 31 March 2007		Number of Incidents 1 April 2011 to 31 March 2012		Number of Incidents 1 April 2015 to 31 March 2016	
		Percentage		Percentage		Percentage
Primary Fires - Accidental	2,638	6.2%	2,123	7.1%	1,825	8.2%
Primary Fires - Deliberate	3,494	8.2%	1,575	5.2%	1,402	6.3%
Secondary Fires - Accidental	1,541	3.6%	1,637	5.4%	1,132	5.1%
Secondary Fires - Deliberate	11,376	26.6%	7,148	23.7%	4,707	21.3%
Road Traffic Collisions	1,109	2.6%	874	2.9%	655	3.0%
Special Service Calls	2,846	6.7%	2,032	6.8%	1,971	8.9%
False Alarm - Apparatus	13,452	31.5%	9,661	32.1%	7,256	32.8%
False Alarm - Good Intent	4,719	11.0%	4,412	14.7%	2,859	12.9%
False Alarm - Malicious	1,595	3.7%	641	2.1%	331	1.5%
Total	42,770	100%	30,103	100%	22,138	100%

Comments on Fatal Fires

8 Moorside Avenue, Crosland Moor, Huddersfield

8th January 2017 00:39hrs

The deceased female was 86 years old and lived alone in a one bedroomed bungalow she rented from Kirklees Housing. The deceased had mobility issues and suffered from a form of schizophrenia. She was a smoker - discarded cigarettes were found in the kitchen and on the living room floor.

A HFSC was carried out on 29th October 2016 following a referral from Carephones. The telecare system was tested and recorded as working at this visit. On 18th November 2016, the telecare system was removed by request of the occupant and her family.

It is unknown, at present, if the smoke detector actuated.

The daughter of the deceased lived next door and her partner attempted rescue.

A fully developed fire occurred within the bedroom. There were no energised electrical appliances in the bedroom. There are three possible causes; carelessly discarded smoking materials, candle use and deliberate ignition by the occupant given her state of mental health. The exact cause cannot be determined at present. Multi-agency investigations are ongoing.

29 Hudswell Street, Wakefield

18th January 2017 22:34hrs

The deceased was 86 years old and lived with his wife in a two bedroom privately owned terraced house. His wife however, is currently a long term care home in-patient as she has dementia. The deceased had mobility issues and suffered from numerous medical conditions including postural hypertension and delirium. In early January 2017, he was hospitalised after being involved in a RTC on his mobility scooter. This left him with cuts and bruises and a fracture to his hand. He was a smoker, discarded cigarettes were found on the living room floor.

HFSCs were carried out on 8th December 2010 and 1st July 2012.

A Carelink communications system was installed in the property. The initial call to WYFRS was from Carelink following the actuation of a pendant which was found under the deceased.

The only fire damage in the property was to the deceased himself with a small amount of damage to an armchair and carpet. Energised electrical appliances in the living room were remote from the fire. A coal effect gas fire was lit, however the deceased was not in the vicinity. Carelessly discarded smoking materials were found around the armchair where protection marks indicate the deceased was sitting. At this time the most likely cause of fire is accidental ignition of clothing by cigarette. Investigations are continuing but West Yorkshire Police are not currently treating this incident as suspicious

12 Rose Terrace, Halifax

9th February 2017 10:43hrs

The deceased male was 38 years old and lived with his terminally ill wife and their three children in a rented three bedroomed terraced house. The deceased's wife was in the first floor bedroom when she discovered the fire and dialled 999. She was given fire survival guidance by a WYFRS Control operator and evidence suggested that she complied with this guidance whilst remaining in the bedroom.

The deceased was at a neighbouring property when a neighbour alerted him to the fire, he then entered the house in order to rescue his wife leaving all internal doors open, trapping them both in the bedroom. To escape the fire they broke the bedroom window and threw a mattress onto the ground, they then both jumped from the window onto the mattress and were breathing and conscious on arrival of the Fire Service. They were taken to hospital suffering from the effects of the fire and the injuries sustained in their escape.

On 19th February the Coroner's officer informed WYFRS of the fatality which was attributed to a brain injury sustained in making his escape from the fire.

The cause of the fire is believed to be an open flame on the gas cooker making contact with combustible items in the kitchen; however this is still under investigation by the Police.

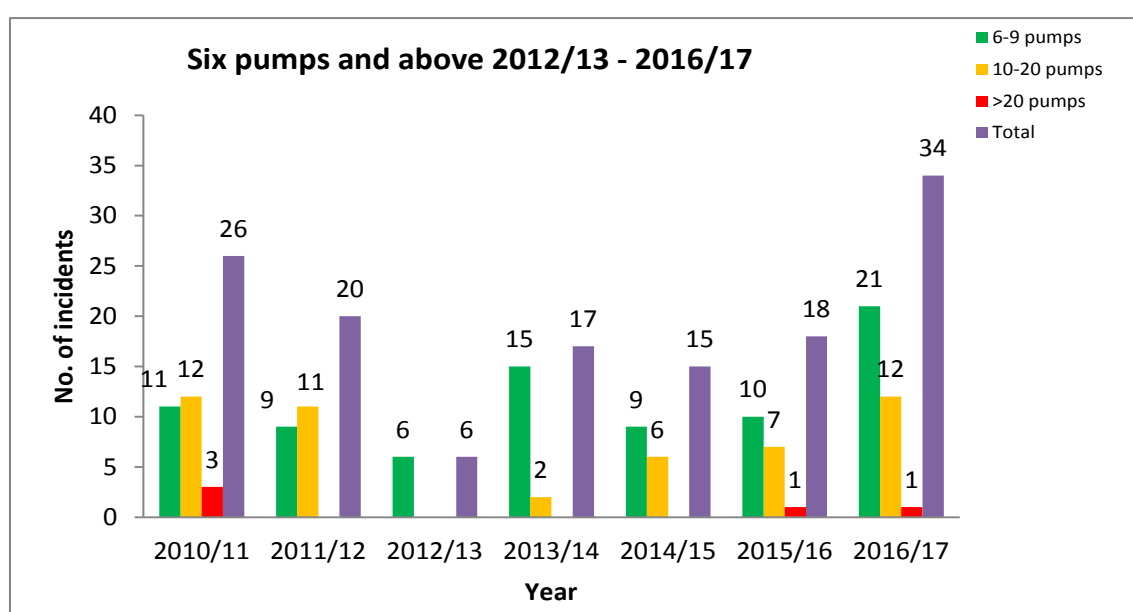
6. Fire-Related Incidents attended by Six Pumps and Above

General Commentary

UK fire and rescue services determine the size of a fire by the final number of pumps mobilised to deal with it.

A number of additional pumping appliances and special appliances are often mobilised to these types of incidents to undertake supporting activities. These are described as support and specials.

The following chart details the numbers and severity of such incidents over the last five years up to 31 March 2017:



Fire-related incidents of this type require the attendance of a fire investigation officer to determine the cause of the fire. The cause is included in the table, but in some circumstances, it may be uncertain, as follows:

Not known - the evidence that remained after the fire was insufficient to determine the cause

Not Yet Determined / Pending Investigation - as stated

For fires identified as deliberate, we work in accordance with a regionally agreed Memorandum of Understanding with the police, who are responsible for the investigation of all deliberate fires.

New incidents added to the table are shaded in white.

Date & Time	Address	Premises Use	Station Area	Cause	Pumps Plus Specials	Number of Personnel
Monday 30/05/16	Waterloo Lane Bramley Leeds	Derelict	31 (Stanningley)	Deliberate	10 pumps 3 support 9 specials	70 Ffs 7 Officers
Saturday 04/06/16 18:27	Aireworth Mills Aireworth Road Keighley	Multi-use Garage	46 (Keighley)	Not Known	8 pumps 3 support 4 specials	52 Ffs 7 Officers
Thursday 09/06/16 00:05	Upper Isle Farm Isle Lane Oxenhope	Dwelling	67 (Illingworth)	Electrical Appliance	8 pumps 3 support 6 specials	56 Ffs 8 Officers
Thursday 16/06/16 20:48	Kirklees College Portland Street Huddersfield	Disused College	60 (Huddersfield)	Deliberate	6 pumps 1 support 1 special	30 Ffs 6 Officers
Friday 17/06/16 00:13	Grantham Works Grantham Road Halifax	Multi- occupancy Warehouse	64 (Halifax)	Electrical Distribution	8 pumps 3 support 5 specials	54 Ffs 8 Officers
Sunday 19/06/16 07:24	Enviro Wipes Hammerton Street Bradford	Factory	40 (Bradford)	Accidental (Waste Batteries)	10 pumps 3 support 6 specials	64 Ffs 8 Officers
Friday 01/07/16 20:36	Pakistani Community Centre Conway Road Harehills Leeds	Community Centre	32 (Killingbeck)	Deliberate	6 pumps 3 support 4 specials	44 Ffs 7 Officers
Sunday 03/07/16 11:41	Thorn Tree Farm Bowl Shaw Lane Northowram Halifax	Scrapyard	67 (Illingworth)	Not Known	12 pumps 4 support 7 specials	78 Ffs 10 Officers
Sunday 03/07/16 16:15	Rathbone Kear Ltd Stephenson Way Wakefield	Bakery	91 (Rothwell)	Cooking	15 pumps 3 support 3 specials	78 Ffs 8 Officers
Thursday 14/07/16 19:15	Airedale Junior School Fryston Road Castleford	School	82 (Castleford)	Blowlamp	8 pumps 3 support 4 specials	52 Ffs 7 Officers
Saturday 23/07/16 14:03	Prospect Mill Thornton Road Bradford	Derelict Mill	42 (Fairweather Green)	Not Known	12 pumps 3 support 9 specials	78 Ffs 8 Officers

Date & Time	Address	Premises Use	Station Area	Cause	Pumps Plus Specials	Number of Personnel
Saturday 06/08/16 21:03	Clutch Centre Handel Street Bradford	Commercial Garage	40 (Bradford)	Not Known	8 pumps 3 support 3 specials	50 Ffs 7 Officers
Sunday 14/08/16 06:18	Robinwood Activity Centre Dobroyd Road Todmorden	Activity Centre	74 (Todmorden)	Electrical Fault	6 pumps 3 support 2 specials	40 Ffs 7 Officers
Sunday 14/08/16 13:55	SITA Kirklees Waste Services Weaving Lane Thornhill Lees Dewsbury	Recycling Centre	83 (Dewsbury)	Not Known	10 pumps 4 support 8 specials	72 Ffs 7 Officers
Tuesday 23/08/16 03:44	The Watershed 22 Bridge Street Slaithwaite	Adult Learning Centre	72 (Slaithwaite)	Electrical Appliance	8 pumps 3 support 3 specials	50 Ffs 8 Officers
Saturday 27/08/16 20:25	Elams Garage Huddersfield Road Mirfield	Sales Garage	87 (Mirfield)	Not Known	9 pumps 2 support 2 specials	48 Ffs 8 Officers
Friday 07/10/16 00:26	Allied Glass Containers Cross Green Way Cross Green Leeds	Warehouse	25 (Hunslet)	Blow Torch	22 pumps 7 support 9 specials	134 Ffs 10 Officers
Friday 07/10/16 12:41	Polestar Petty Whitehall Road Lower Wortley Leeds	Factory	20 (Leeds)	Welding	10 pumps 4 support 4 specials	64 Ffs 9 Officers
Tuesday 18/10/16 03:02	Rowanstem Ltd Eyres Avenue Armley Leeds	Steam Complex	20 (Leeds)	Pending Investigation	10 pumps 2 support 5 specials	58 Ffs 8 Officers
Tuesday 08/11/16 20:37	Kirklees College Portland Street Huddersfield	Derelict Building	60 (Hudd'sfield)	Deliberate	10 pumps 2 support 5 specials	58 Ffs 8 Officers
Wed'day 09/11/16 23:02	Duncombe Street Bradford	Storage	42 (FWG)	Deliberate	6 pumps 3 support 4 specials	44 Ffs 6 Officers

Date & Time	Address	Premises Use	Station Area	Cause	Pumps Plus Specials	Number of Personnel
Saturday 12/11/16 05:27	Gas Works Lane Elland	Derelict Building	61 (Rastrick)	Deliberate	6 pumps 3 support 4 specials	44 Ffs 7 Officers
Thursday 17/11/16 04:36	Newsome Mills Ruth Street Newsome Huddersfield	Derelict building	60 (Hudd'sfield)	Deliberate	20 pumps 3 support 5 specials	102 Ffs 11 Officers
Thursday 17/11/16 17:26	GB Projects Pepper Royd Street Dewsbury	Factory	83 (Dewsbury)	Electrical Appliance	6 pumps 1 support 3 specials	34 Ffs 7 Officers
Monday 05/12/16 19:40	Rawsons Portobello Road Wakefield	Mill	80 (Wakefield)	Electrical Appliance	6 pumps 2 support 4 specials	40 Ffs 7 Officers
Wed'day 21/12/16 01:38	White Hart Main Street Pool in Wharfedale Otley	Public House	48 (Otley)	Smoking	6 pumps 2 support 4 specials	40 Ffs 9 Officers
Saturday 24/12/16 04:08	Ice Stone Gelato Spring Mill Street Bradford	Warehouse	40 (Bradford)	Deliberate	8 pumps 3 support 4 specials	52 Ffs 9 Officers
Thursday 29/12/16 00:14	Copriding Farm Thurgory Lane Lepton Huddersfield	Barn	60 (Hudd'sfield)	Deliberate	10 pumps 2 support 3 specials	54 Ffs 7 Officers
Wednesday 04/01/17 20:59	Calder Valley Skip Hire Rochdale Road Triangle Sowerby Bridge	Waste Recycling	64 (Halifax)	Not known	8 pumps 4 support 3 specials	54 Ffs 7 Officers
Wednesday 15/02/17	Leafield Towers King Lane Moortown	Flats	26 (Moortown)	Negligent use of electrical equipment	10 pumps 4 support 4 specials	64 Ffs 10 Officers
Monday 20/02/17	Clayton Hospital Northgate Wakefield	Derelict Hospital	80 (Wakefield)	Deliberate	6 pumps 3 support 5 specials	46 Ffs 9 Officers

Thursday 03/03/17	Cliff House Fawcett Lane Wortley, Leeds	Dwelling	20 (Leeds)	Deliberate	8 pumps 4 support 4 specials	56 Ffs 9 Officers
Tuesday 21/03/17	Company Coaches Kirkshaw Lane Knottingley	Commercial Coach Storage	90 (Pontefract)	Electrical Appliance	8 pumps 4 support 6 specials	60 Ffs 9 Officers
Sunday 26/03/17	Moorland Rishworth Halifax	Grassland	61 (Rastrick)	Deliberate	8 pumps 5 support 5 specials	62 Ffs 6 Officers

Further detail on recent six pumps and above fire-related incidents:

Calder Valley Skip Hire, Belmont Trading Estate, Rochdale Road, Triangle, Sowerby Bridge, HX6 3LL

The incident occurred in Halifax station area and involved a fire in a single-storey building. The building was 100% involved in fire.

The initial pre-determined attendance to the incident was 2 pumps due to the nature of the calls received. Appliances from Halifax and Illingworth were mobilised.

At the height of the incident a make pumps 8 message was sent to Control and appliances from Odsal, Cleckheaton, Huddersfield, Rastrick and Mytholmroyd were mobilised.

The following support appliances were also mobilised:

Welfare unit from Slaithwaite, Command Unit Sector Support from Rawdon, Hose Layer and Hose Layer Support from Mirfield, Command Unit Assistants from Bradford, Command Unit and Rapid Deployment Safety Crew from Fairweather Green.

6 large jets, 2 ground monitors, 2 ultra light pumps and 1 aerial were used to bring the fire under control. During the incident a firefighter suffered an injury to the knee after bending down to uncouple hose.

Group Manager Teggart was Incident Commander, Area Manager Kirby as Senior Advisor, Station Manager Fox as Command Support, Station Manager Helliwell as Health and Safety, Station Manager Hall as Hazardous Materials and Environmental Protection Officer, Station Manager Gardiner as Working Officer and WM Lister as the attending Fire Investigation Officer.

The time of call for the incident was 20:59 on 04/01/2017 and the stop message was received by control at 13:38 on 06/01/2017. The incident was closed at 12:32 on the 09/01/2017.

The cause of the fire is unknown.

Leaffield Towers, King Lane, Moortown, LS17 5BR

This incident occurred in Moortown station area and involved a fire in a flat on the 8th floor of a 9 storey block; the flat was 100% involved in fire.

The initial pre-determined attendance to the incident was 4 appliances from Moortown, Cookridge, Leeds and Killingbeck and the aerial appliance from Leeds. At the height of the incident a make pumps 10 message was received by Control and appliances from Idle, Hunslet, Stanningley, Rawdon and Killingbeck were mobilised.

The following support appliances also attended:

The Command Unit from Pontefract, with support from Pontefract, Castleford and Shipley, Hose Layer from Stanningley and the Rapid Deployment Safety Crew from Bradford.

At the height of the incident there were 8 breathing apparatus, 2 positive pressure ventilation fans and 2 jets in use to bring the fire under control.

The Senior Advisor of the incident was ACO Rhodes, Area Manager Smith was Officer In Charge, Group Manager Langan and Station Manager Sylvester were Working Officers, Station Manager Heath was Command Support, Station Manager Taverner was Hazardous Materials and Environmental Protection Officer, Station Manager Atkins was Health & Safety Auditor and Station Manager Asquith was the Fire Investigator.

The time of call for the incident was 05:42 on 15/02/2017 and the stop message was received by control at 06:25 on 15/02/2017. The incident was closed at 10:09 on 15/02/2017.

The cause of the fire was negligent use of equipment/appliance.

Clayton Hospital, Northgate, Wakefield, WF1 3UJ

This incident occurred in Wakefield station area and involved a building fire at Clayton hospital.

The initial pre-determined attendance to the incident was make pumps 3, appliances from Wakefield, Ossett and Normanton and the Technical Rescue Unit from Cleckheaton were mobilised. At the height of the incident a make pumps 6 message was received by Control. Appliances from Dewsbury and Rothwell were mobilised along with the following support vehicles.

The Hose Layer Unit from Mirfield, Welfare Unit from Cookridge, the Command Unit from Fairweather Green with Sector Support from Castleford and the Rapid Deployment Safety Crew from Rothwell.

At the height of the incident there were 2 large jets, 1 hose reel, 4 breathing apparatus and positive pressure ventilation in use.

Station Manager Smalley was initial Incident Commander, Station Manager Taverner as Hazardous Materials and Environmental Protection Officer, Group Manager Langan as overall Incident Commander with Station Manager Woodward as shadow, Area Manager Bitcon as Senior Advisor, Station Manager Austin as Command Support, Station Manager Stead as Health and Safety Auditor, Station Manager Needham as a Working Officer and Station Manager Asquith as Fire investigator were in attendance.

The time of call to the incident was 18:26 on 20/02/2017 and the stop message was received by Control at 20:58 on 20/02/2017. The incident was closed at 22:38 on 20/02/2017.

The fire was deemed to have been started deliberately.

Cliff House, Fawcett Lane, Wortley, Leeds, LS12 4PF

This incident occurred in Leeds station area and involved a fire in a derelict school building.

The initial pre-determined attendance to the incident was make pumps 2, appliances from Leeds were mobilised. At the height of the incident a make pumps 8 message was received by Control. Appliances from Killingbeck, Bradford, Cookridge, Hunslet and Stanningley were mobilised.

The incident was sectorised, 3 large jets, 2 hose reels and 2 breathing apparatus were used to bring the fire under control.

The following support appliances were also mobilised:

The Personnel Welfare Unit from Cookridge, Hose Layer Unit and Support from Mirfield, Command Unit from Fairweather Green with Support from Rawdon and Assistants from Dewsbury and the Rapid Deployment Safety Crew from Cleckheaton.

Area Manager Kirby was Senior Advisor, Group Manager May was Incident Commander, Station Manager Goodall was Hazardous Materials and Environmental Protection Officer, Station Manager Bates was Command Support Officer, Station Manager Booth was Health & Safety Auditor, Station Manager Asquith was Fire Investigator with Station Manager Hannah as Shadow and was also Command Support, Station Manager Atkins was a Working Officer, and Station Manager Fox was Shadow Hazardous Materials and Environmental Protection Officer.

The time of call to the incident was received by control at 20:40 on 02/03/2017 and the stop message was received at 06:59 on the 03/03/2017. The incident was closed at 11:02 on 04/03/2017.

The fire was deemed to have been started deliberately.

Company Coaches, Kirkshaw Lane, Knottingley, WF11 8RB

This incident occurred in Pontefract station area and involved a fire at a commercial coach storage depot. The building was approximately 30x50m and was 100% involved in fire.

The initial pre-determined attendance to the incident was make pumps 3. Appliances from Pontefract, Castleford and Normanton were mobilised. At the height of the incident a make pumps 8 message was received by Control. Appliances from Stanningley, Killingbeck, Garforth, Normanton and South Kirkby were mobilised along with the following support vehicles:

Command Unit Lite from Fairweather Green with Support from Shipley and Assistants from Ossett, Foam Unit and Support from Hunslet, Hose Laying Unit from Stanningley, Welfare Unit from Cookridge, Rapid Deployment Safety Crew from Killingbeck and a Support Pump from Stanningley. 3 ground monitors and 1 large jet were used to bring the fire under control.

Station Manager Lloyd was the initial Incident Commander and then became a Working Officer, Group Manager Ambler was overall Incident Commander, Area Manager Bitcon was Senior Advisor, Station Manager Rivers was Hazardous Materials and Environmental Protection Officer, Station Manager Heath was Command Support Officer, Station Manager Smalley was Command Unit Support, Station Manager Gomersall was Fire Investigator and Station Manager Stead was Health and Safety Auditor.

The initial call was received at 12:38 on 21/03/2017 and the stop message was received at 11:17 on 22/03/2017. The incident was closed at 11:34 on 22/03/2017.

The cause of the fire was deemed to have been a faulty electrical appliance.

Moorland, A672, Rishworth, Halifax

This incident occurred in Rastrick station area and involved a moorland fire which had a half-mile flame front that was wind-driven.

The initial pre-determined attendance was 1 pump from Rastrick. At the height of the incident a make pumps 8 message was received by Control. Appliances from Huddersfield, Slaithwaite, Halifax, Rochdale and Heywood were then mobilised along with the following support appliances:

Wildfire Units from Todmorden, Keighley, North West Fire, Hose Laying Unit from Stanningley, Personnel Welfare Unit from Cookridge and Command Unit Support and Assistants from Castleford and Fairweather Green.

At the height of the incident crews used open water from a nearby reservoir to extinguish the fire. 2 jets, 6 leaf blowers, 5 beaters, 4 aqua back packs were also used.

Group Manager May was Incident Commander, Station Manager Hannah was Wildfire Officer, Station Manager Bates as Command Support Officer, Station Manager Helliwell was Health and Safety Auditor, Station Manager Booth as Hazardous Materials and Environmental Protection Officer and Station Manager Goldwater was a Working Officer.

The time of call for this incident was 22:07 on 26/03/2017 and the stop message was received by control at 03:15 on 27/03/2017. The incident was closed at 16:05 on 30/03/2017.

The fire was deemed to have been started deliberately.

7. Violence at Work

Attacks on Personnel

There have been eighty seven incidents reported by West Yorkshire FRS in this financial year, which is significantly more than last year (31%), when there had been sixty incidents reported at this stage.

	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
Attacks on Firefighters	88	77	40	76	64	60	87

The table below summarises the events reported by firefighters and other staff. Where stations have not reported any incidents, they are not shown within this table.

For clarification, 'stoning' covers any thrown object identified as a stone; 'firework' covers fireworks thrown or launched; and 'missile' covers any other object used as a projectile.

District / Station	No. of Turnouts	Physical Assault	Weapon Brandished	Missile Thrown	Firework Thrown	Stoning	Aggressive Behaviour	Verbal Abuse	Total	Percentage
Bradford District										
Bradford	2810	1		6		3	2	3	15	0.53%
Bingley	400			1				1	2	0.50%
FWG	1401			6	11			1	18	1.28%
Idle	575			1	1				2	0.35%
Keighley	658	1							1	0.15%
Odsal	940			1			1	1	3	0.32%
Shipley	744							2	2	0.27%
District Total	7708	2	0	15	12	3	3	8	43	0.56%
Calderdale District										
Halifax	944			2	3		1		6	0.64%
Ilkley	642						1	1	2	0.31%
Todmorden	193			1					1	0.52%
District Total	2541	0	0	3	3	0	2	1	9	0.35%
Kirklees District										
Huddersfield	1854				1				1	0.05%
Cleckheaton	794							2	2	0.25%
District Total	4796	0	0	0	1	0	0	2	3	0.06%
Leeds District										
Leeds	3518	1	1	2	1			2	7	0.20%
Cookridge	476						2		2	0.42%
Hunslet	2239			2				2	4	0.18%
Moortown	582				1				1	0.17%
Stanningley	1013			1		2	1	1	5	0.49%
Killingbeck	1898				3	3		2	8	0.42%
District Total	11586	1	1	5	5	5	3	7	27	0.23%
Wakefield District										
Wakefield	1111	1							1	0.09%
Pontefract	579			1		1		1	3	0.52%
South Kirkby	433							1	1	0.23%
District Total	3609	1	0	1	0	1	0	2	5	0.14%
Totals	30453	4	1	24	21	9	8	20	87	0.29%

The above table shows the number of incidents in which firefighters were subject to violence as a percentage of attendance, by station and by district (0.29% overall). Some smaller stations might appear to suffer a relatively high percentage of attacks, but this is largely due to the smaller number of incidents attended from such stations.

The Chief Fire Officer re-emphasises that even one attack is one too many and that every assistance and encouragement will be given to the police to bring offenders to court. Work is continuing with a variety of agencies from the police and district councils to community groups and youth leaders to address these issues.

District Actions to Address Violence

All districts are undertaking the following actions:

- Communicating a positive image of the Fire Service in the community
- Taking part in community events to support this image
- Asking questions to firefighters at Performance Monitoring Visits (PMVs) regarding the e-learning package that was sent out in relation to reading the body language of persons and diffusing certain situations
- Encouraging all staff to use the SCIP when intelligence or other information is received for risk issues
- Encouraging any watch who place the information on SCIP to email other local stations to alert them to the fact that the address has been added and to make sure that they then view the SCIP for the details
- Consistently promoting the knowledge of Silent Witness cameras with crews and to the public at events etc. to discourage anti-social behaviour
- Where incidents do occur, publicising through the media any arrests made by the police and any sentences given by the courts

Bradford

On 22nd March at 09:10hrs on Hall Lane, Shipley crews were investigating an automatic fire alarm and whilst attempting to gain entry the occupier became extremely abusive and made repeated threats of physical violence towards the crew if they entered his flat.

Calderdale

On 22nd January at 03:23hrs whilst attending a call to a person stuck at Moorlands Road, Greetland, Elland the person became aggressive and verbally abused crews.

On 26th March at 17:15hrs, whilst travelling to an incident, youths threw objects at the appliance on Aachen Way in Halifax. Despite the appliance being hit, on inspection there was no damage.

Kirklees

On 20th March at 15:13hrs crews were verbally abused by the occupier at an incident on Turnsteads Drive, Cleckheaton whilst they were trying to clear smoke and give advice.

Leeds

On 3rd January at 11:26hrs a crew from Killingbeck were verbally abused by two people while attending a false alarm at Sherburn Court, Swarcliffe, Leeds.

On 17th January at 20:32hrs, whilst investigating a fire alarm actuation at a restaurant on Eastgate, Leeds, a crew from Leeds received verbal abuse and threatening behaviour from the manager.

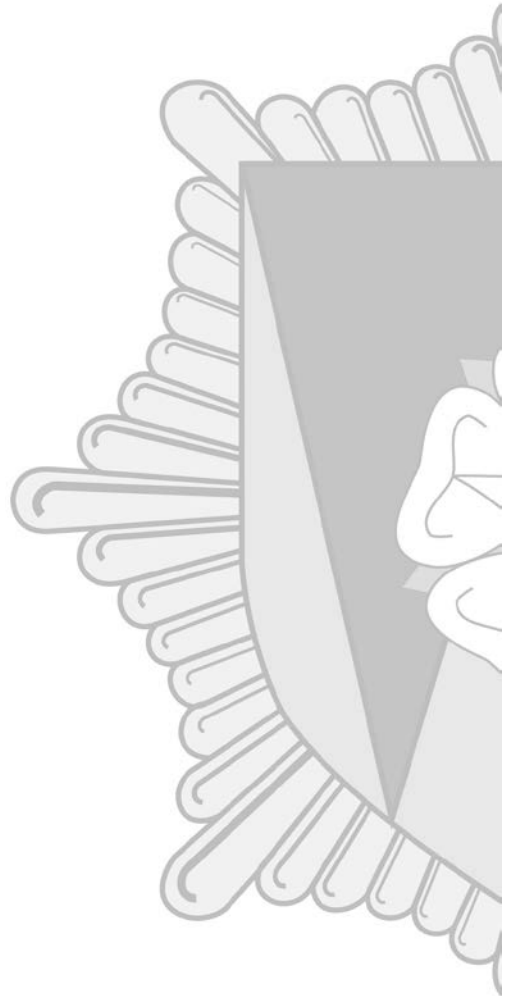
On 30th January at 19:30hrs whilst attending a bin fire at Cross Flatts Park, Beeston, Leeds crews were subjected to a group of youths throwing glass bottles at them. Crews withdrew from the scene as there were no police officers available to attend.

On 29th March at 22:48hrs crews attended an attempted suicide at New Station Street, Leeds to assist police. During the incident objects were thrown at the crews.

Wakefield

On 5th February at 17:46hrs crews were verbally abused whilst attending a fire in the open at Sycamore Avenue, Knottingley.

PREVENTING PROTECTING RESPONDING



West Yorkshire Fire and Rescue Service

Oakroyd Hall

Birkenshaw

Bradford BD11 2DY